

Dear RSA Employers and Employees:

At approximately 4:00 p.m., Friday, January 18, 2019, the RSA will have a power shutdown to improve its power infrastructure. This will cause the shutdown of the RSA phone system, Member Online Services (MOS), Employer Self-Service (ESS) portal, Contributions Reporting Application (CRA), and the RSA website. None of these systems will be available until power is restored.

We expect all systems to be functioning no later than Monday, January 21.

We greatly appreciate your cooperation in this matter as we perform an upgrade and maintenance to our external power feeds.

Please forward to your employees or anyone who may need to know this information.

Thank you,

RSA Administration