REQUEST FOR PROPOSALS

FOR

SPECIALTY PHARMACY BENEFIT CONSULTING

FOR

THE

PUBLIC EDUCATION EMPLOYEES’ HEALTH INSURANCE PLAN

RFP 18-007
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SECTION I – GENERAL INFORMATION FOR THE PROPOSER

A. PURPOSE: This Request for Proposals (RFP) solicits proposals for the performance of specialty pharmacy consulting services for a 3 year period beginning October 1, 2018, and ending September 30, 2021, for the Public Education Employees’ Health Insurance Plan (PEEHIP). The services provided shall be designed to control PEEHIP’s Specialty Pharmacy Drug spend in PEEHIP’s Commercial Plan. The member count for PEEHIP’s Commercial Plan for active employees is approximately 226,000.

B. BACKGROUND: Specialty medications are infused, injectable, and non-injectable drugs defined by two or more of the following characteristics including, but not limited to:

- High-cost, in excess of $600 per prescription;
- Limited or exclusive product availability and distribution;
- Specialized product handling and/or administration requirements;
- Need for intensive patient training and compliance assistance to facilitate therapeutic goals;
- Require frequent dosing adjustments and intensive clinical monitoring to decrease the potential for drug toxicity and/or to increase the probability for beneficial treatment outcomes;
- Treat rare conditions.

For the prescription drug program, specialty drugs which are self-administered injectable or oral medications are provided through a Specialty Pharmacy network administered by a Pharmacy Benefit Manager (PBM). Specialty drugs that are not self-administered and require administration or infusion by a healthcare provider in the physician office or outpatient facility setting are covered through the PEEHIP Hospital Medical Benefit.

Like all other health plans, PEEHIP has had to deal with the rapidly rising cost of specialty medications. In 2015, PEEHIP’s specialty drug trend compared to 2014 was 27.8%. Since that time, PEEHIP has focused on reducing this trend and has averaged 7.3% specialty trend in 2016 and 2017.

In the last 12 months ending April 2018, PEEHIP’s total plan specialty drug cost was $137M, with the spend break down by channel as follows:

<table>
<thead>
<tr>
<th>Channel</th>
<th>Spend Breakdown</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pharmacy</td>
<td>61%</td>
</tr>
<tr>
<td>Physician Office</td>
<td>28%</td>
</tr>
<tr>
<td>Outpatient Hospital</td>
<td>10%</td>
</tr>
<tr>
<td>Home Infusion</td>
<td>1%</td>
</tr>
</tbody>
</table>

C. DESCRIPTION OF PEEHIP’s MANAGEMENT AND OPERATIONS: PEEHIP provides Hospital Medical health insurance benefits for all full-time employees, and permanent part-time employees, of the Alabama public educational institutions, which provide instruction at any combination of grades K-14, exclusively under the auspices of the State Board of Education. These insurance benefits are also available to retired employees of grades K-14 with a portion of the retiree's cost paid through the employer premium for active employees and the retirees of the 4 year universities with the cost paid by the universities. Coverage is also offered to eligible dependents.
PEEHIP members have a choice of three Hospital Medical Plans, a Supplemental Medical Plan, and four Optional Coverage Plans as follows:

- **BCBS (PPO) Hospital Medical Plan.** This Plan is also called the Commercial Plan. Specialty Drug coverage is administered by MedImpact Healthcare Systems if the drug is a self-administered injectable or oral medication.
- **United Health Care Medicare Advantage (PPO) plan** for Medicare eligible retirees and dependents (MAPD or MA only).
- **Viva Health Plan (HMO).**
- **BCBS Supplemental Medical Plan.**
- **Southland Benefit Solutions, LLC, Optional Coverage Plans** consisting of Dental, Hospital Indemnity, Vision, and Cancer.

D. **OTHER GENERAL INFORMATION:** Other supporting documents that are considered as part of this RFP may be located via the internet as follows:

- [www.sos.alabama.gov](http://www.sos.alabama.gov) - Secretary of State home page
- **PEEHIP Law – Code of Alabama 1975, Title 16, Chapter 25A**

E. **PROPOSAL OPENING**

All proposals should include (1) one electronic copy, (1) redacted hard copy, (1) redacted electronic copy, and six (6) printed copies with the following plainly marked on the front:

**PEEHIP**

**SPECIALTY DRUG CONSULTING PROPOSAL**

RFP 18-007

OPENING August 3, 2018

Each proposal page should be numbered for ease of reference. Proposals must be signed by an official authorized to bind the Proposer to its provisions and include the Proposer’s Federal Identification Number. Proposals will be sent to:

Via UPS or FedEx:  
Mr. Ed Davis  
Director of Office Services  
Retirement Systems of Alabama/PEEHP  
201 South Union Street  
Montgomery, AL 36104

Via US Mail:  
Mr. Ed Davis  
Director of Office Services  
Retirement Systems of Alabama/PEEHP  
P.O. Box 302150  
Montgomery, AL 36130-2150

Proposals may be hand delivered to Room 574 of the Retirement Systems Building, 201 South Union Street, Montgomery, Alabama. Proposals will be accepted until 2:00 p.m. CST on August 2, 2018. Proposals will not be accepted after this date and time. PEEHIP reserves the right to reject any and all responses to this RFP.

Any questions regarding this RFP must be submitted electronically via email by July 16, 2018, at 2:00 p.m. CST to Mr. Edward Davis at Ed.Davis@rsa-al.gov.
F. KEYDATES:

<table>
<thead>
<tr>
<th>Activity</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>RFP to be Issued/Posted on RSA website</td>
<td>Tuesday, July 10, 2018</td>
</tr>
<tr>
<td>Deadline to Submit Questions</td>
<td>July 16, 2018 @ 2:00 p.m. CDT</td>
</tr>
<tr>
<td>Responses to Questions posted to RSA website</td>
<td>July 20, 2018</td>
</tr>
<tr>
<td>Proposal Responses Due By</td>
<td>Aug 2, 2018, @ 2:00 p.m. CDT</td>
</tr>
<tr>
<td>Proposal Opening Date</td>
<td>Aug 3, 2018</td>
</tr>
<tr>
<td>Finalist Conferences</td>
<td>Week of August 13, 2018</td>
</tr>
<tr>
<td>Award of Contract</td>
<td>By August 31, 2018</td>
</tr>
</tbody>
</table>

G. ECONOMY OF PREPARATION: Proposals should be prepared simply and economically and provide a concise description of the proposer’s response to the requirements of this RFP. Emphasis should be on clarity. PEEHIP will not be responsible for any costs incurred by any proposer in the preparation of a proposal. The proposal shall become the property of PEEHIP.

H. TYPE OF CONTRACT: It is proposed that if a contract is entered into as a result of this RFP, it will be a fee for services contract. There are no contingency fees.

I. SUBCONTRACTING: Any use of subcontractors by a proposer must be identified in the proposal. During the contract period, use of any subcontractors by the selected proposer, which were not previously identified in the proposal, must be approved in advance in writing.

J. EVALUATION: During the Proposal Evaluation Period, proposers may be required to make an oral or written clarification of their proposal to PEEHIP to ensure mutual understanding and solicitation responsiveness.

K. BEST AND FINAL OFFERS: PEEHIP reserves the right to conduct discussions with proposers for the purpose of obtaining “best and final offers,” by entering pre-selection negotiations with potential contract awardees.

L. TERM OF CONTRACT: PEEHIP desires to enter into a three-year contract for performing specialty pharmacy benefit consulting starting on October 1, 2018, and continuing through September 30, 2021. PEEHIP reserves the right to cancel, modify, or extend this RFP.

M. MAXIMUM ANNUAL FEE: PEEHIP contracts must contain a maximum annual fee for each year which includes all professional fees, expenses and travel.
N. PAYMENT SCHEDULE: Payments will be made no more frequently than monthly based upon the firm’s actual hours worked.

O. SELECTION OF FIRM: PEEHIP expects to employ the successful proposer. PEEHIP reserves to right to reject all proposals. All responding proposers will be notified of PEEHIP’s decision in writing within a reasonable length of time following the selection.

P. NEWS RELEASES: News releases pertaining to this RFP or the service to which it relates will be made only with prior written approval of PEEHIP.

Q. ADDENDA TO THE RFP: Any modifications made to the RFP prior to the proposal due date will be provided in writing to all solicited proposers.

R. AGENTS: No agent’s fees will be payable by PEEHIP or successful proposer. PEEHIP will respond only to parties interested in proposing and performing the services.
SECTION II – NATURE OF SERVICES REQUIRED

Many new specialty drugs are coming out of the pipeline in the immediate future. Some, like the CAR T-cell drugs, have amazing potential at very high costs. PEEHIP wishes to contract with a proposer that will drive significant and immediate specialty drug savings in PEEHIP’s medical and prescription benefit. The successful proposer must have extensive experience implementing innovative, proven, and immediate cost savings activities. PEEHIP anticipates services to be conducted under the resulting contract to that would possibly include, but not be limited to, the following:

- Review of the Specialty Prior Authorization (PA) process currently being utilized to ensure clinical appropriateness, proper administration, adequate documentation, and accessibility to PEEHIP review. PAs written in accordance with the package label inserts have proven to be a valuable management tool.
- Proposer must be able to provide PEEHIP with a web based application that is already built and functional which utilizes an easy-to-use Dashboard interface that provides drill down functionality into integrated Rx and Medical specialty claims and diagnoses. The provision of non-specialty Rx functionality and insights are also required.
- A thorough analysis of the most obvious and urgent drug prescription issues that can provide immediate savings. For example, our Commercial Plan may be covering drugs that are costly but that do not have proven efficacy or have inferior efficacy over lower cost alternatives. Note that for this initial analysis of potential drug cost savings, any non-specialty drug coverage savings areas are appropriate for disclosure to PEEHIP.
- Specialty drug formulary management and the development of both a clinical and financial based drug evaluation framework that encourages desired behaviors and makes sure that the most cost effective specialty drugs are being used properly by those who will truly benefit. Management and evaluation should focus not only on spend but also on ensuring that specialty drugs with severe side effects are not being prescribed inappropriately. PEEHIP is also interested in promoting preferred drugs and possibly narrowing the specialty therapeutic drug classes to drive utilization to lower cost alternatives.
- The analysis of both the pharmacy prescription and medical benefit specialty data for the last 12 months for the purpose of determining the most cost-effective sites of service among out-patient hospital, physician administered, or delivery through the prescription benefit.
- Pipeline management activities including proactive review of potential FDA approvals in specialty drugs with coverage recommendations, limitations, or exclusions.
- Provide PEEHIP with a program that utilizes manufacturer revenue sources/coupons/assistance programs, if and when appropriate.
- Exploration of appropriate and cost efficient clinical pathways for oncology.
- Assistance with provider and member education on the need and ways for PEEHIP to reduce its drug spend without harm to the member.

Note that PEEHIP may not pursue all of these activities. It is seeking proposals of innovative activities that will be most effective at reducing PEEHIP’s drug spend in the shortest amount of time at the most reasonable fee. The proposals that are provided should be based on the proposer’s own proven expertise in real dollar prescription benefit spend reduction.
SECTION III – INFORMATION REQUIRED FROM PROPOSERS

To be considered, the proposal must respond to all requirements and questions in this part of the RFP in a separate document using the numbering system below.

A. STATEMENT OF THE PROBLEM: State in succinct terms your understanding of the problem presented or the service required.

B. BUSINESS ORGANIZATION: State the full name and address of your organization, and if applicable, the branch office or other subordinate element that will perform or assist in performing the work hereunder. Indicate whether you operate as an individual, partnership, or corporation; if as a corporation, include the state in which you are incorporated. State whether you are licensed to operate in the state of Alabama. Please use the attached Proposer Profile Form in Section IV. D. for your response.

C. HIGH LEVEL SUMMARY: Include a narrative description of the proposed effort and a list of the items to be delivered and the services to be provided.

D. WORK PLAN: Include a narrative of your technical plan for accomplishing the work proposed to control PEEHIP’s specialty drug costs. The work plan should focus on those activities outlined on page 7 with which the proposer has experience and has documented success. The proposer is invited to propose activities that PEEHIP has not mentioned.

E. PRIOR EXPERIENCE: As part of your proposal, include a brief statement (maximum three pages) concerning the relevant experience of persons from your firm who will be performing the proposed consulting. Do not include general corporate background brochures. Emphasize experience directly applicable to self-insured plans, and experience directly related to Specialty Pharmacy cost containment. Specific areas to be addressed in additional sections must include the following:

1. Description of three specialty drug plan cost reduction consulting engagements with total savings generated for previous clients. Please share unique benefit designs, waste, patient safety, or clinical quality programs.

2. Describe your knowledge and abilities in regard to specialty drug plan cost reduction, specifically:
   a. Specialty Drug PA development
   b. Audits of PBM Specialty PA review processes
   c. Manufacturer support programs like couponing, education, etc.
   d. Drug exclusion evaluations
   e. Developing Specialty Drug analytical tools for clients
   f. Channel management of specialty medications (Rx vs. Medical)

3. What is your knowledge and experience with the Pharmacy Benefit Management industry?

4. Provide two references from past clients who have benefited from your cost reduction consulting, and one reference from a current client. Please use the attached Proposer References Form at IV. E. for your response.

5. Provide samples of reports provided to clients. Describe how your firm measures and monitors progress.

6. How does your company distinguish itself from its competitors?

F. CONFLICTS OF INTEREST: Does your company, or any of its employees, have any clients or associations that could present a conflict of interest should you be chosen to work for PEEHIP? If so, please explain in detail.
G. MANPOWER: Identify lead individuals by name and title and include a resume of each.

H. AUTHORIZED OFFICIALS: Include the names and telephone numbers of personnel of the organization authorized to execute the proposed contracts with PEEHIP.

I. SECURITY AND PRIVACY REQUIREMENTS: Proposer will execute and maintain full compliance with the attached Business Associate Agreement (BAA) with PEEHIP found at IV. G. For the following items, please answer the questions and/or incorporate your agreement or disagreement, using the format below in your separate response document.

1. Proposer agrees that PEEHIP’s data is PEEHIP’s data, not the Proposer’s and will be considered proprietary and will not be shared, except at PEEHIP’s request, without full knowledge and express written consent.

   (a) ___ Agree
   (b) ___ Disagree
   (c) ___ Comment

2. Proposer agrees to attach a copy of your most recently completed HIPAA assessment in the Response Documents section of the RFP. If no such assessment exists, please explain in response.

   (a) ___ Agree
   (b) ___ Disagree
   (c) ___ Comment

3. Proposer agrees that all files in transit and at rest containing PHI must be encrypted. Examples include Secure FTP, AES 256 bit encryption, PGP, HTTPS, and hard drive encryption. Plain text emails containing PHI is strictly prohibited.

   (a) ___ Agree
   (b) ___ Disagree
   (c) ___ Comment

4. Proposer agrees to attach copy of their Information Security Policy and Procedures in the Response Documents section of the RFP.

   (a) ___ Agree
   (b) ___ Disagree
   (c) ___ Comment

5. If awarded the contract, PEEHIP or its agent or representative may, at any point during the Agreement, perform an on-site self-assessment based on HIPAA requirements. Please confirm, if awarded the contract, PEEHIP may, at any point during the Agreement perform the intended assessment.

   (a) ___ Agree
   (b) ___ Disagree
   (c) ___ Comment

6. Proposer shall explain how they manage employee confidentiality/privacy barriers and compliance with the Health Insurance Portability and Accountability Act of 1996 (HIPAA)
including the Health Information Technology for Economic and Clinical Health Act (HITECH). Detail plan(s) to ensure privacy and security of employee’s information while delivering services in a worksite environment.

(a) ____ Agree  
(b) ____ Disagree  
(c) ____ Comment

7. All employees at Proposer organization have been trained on how to report a security incident or potential breach under HIPAA. Please select (a) or (b). In the Comments section (c), please list how frequently HIPAA training is required for employees.

(a) ____ Agree  
(b) ____ Disagree  
(c) ____ Comment

8. Proposer must attach documents that indicate Proposer is in compliance with the PEEHIP Statement on HIPAA Compliance Document (Board Policy), IV.F.

9. Proposer must state who is responsible for ensuring compliance with all applicable laws and regulations, including but not limited to HIPAA and HITECH (Security and Privacy Officer), responsible for maintaining internal controls to protect PHI and adequate and timely steps are taken in the event of a breach of confidentiality, and responsible for communicating program and policy updates to PEEHIP and coordinating as necessary with PEEHIP’s internal counsel and staff. At a minimum, please include:

a. The total number of dedicated staffing
b. Include in your hierarchy whether there is a defined security and privacy officer, and list their background and experience that supports their qualifications for this role.

10. Has Proposer ever had a HIPAA breach? If so, please provide explanation including correction/revision of processes and procedures, mitigation of effect of breach and any remuneration made.

11. Please explain how Proposer complies with HIPAA’s workforce clearance procedures. State whether all employees are background checked and how often.

12. Is any of Proposer’s staff based outside of the US? If yes, please provide the details of their credentials. Please provide details of how seamless operations are achieved and quality controls in place for off-shore operations.
J. COST AND PRICE ANALYSIS

The cost evaluation will be based on examinations by the Evaluation Committee of each Proposer’s stated cost components and will constitute 30% of the overall proposal’s evaluation. Billing is to be submitted with the detail by staff member of hours worked on each task. The total paid to the selected proposer will not exceed the proposed cost unless both parties agree otherwise in writing.

Cost scoring will be determined as follows:

1. Cost proposals must be provided in a separate envelope clearly labeled “Cost Proposal”.
2. The Proposer submitting the lowest cost Proposal will receive 30 points.
3. All other Proposers will be evaluated by use of the following formula:

\[
\text{Proposer’s Score for Cost} = \left(\frac{\text{Cost of Proposal under Evaluation}}{\text{Lowest Cost of All Proposals}}\right) \times 30 \text{ points}
\]

K. COST PROPOSAL

The information requested in this Section is required to support the reasonableness of your proposal price. Your proposal must include a Fee Schedule with the names, titles, and projected work hours for each individual in the following format:

<table>
<thead>
<tr>
<th>Staff Members’ Names</th>
<th>Title/Role/Subject Area</th>
<th>Estimated Rate/HR</th>
<th>Projected Consultant Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pharmacist A</td>
<td>Lead Consultant</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>Pharmacist B</td>
<td>Senior Consultant</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>Pharmacist C</td>
<td>Junior Consultant</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>Expert A</td>
<td>Lead IT Consultant</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>Expert B</td>
<td>IT Consultant</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>Total Hours</td>
<td></td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Staff Members’ Names</th>
<th>Title/Role/Subject Area</th>
<th>Estimated Fees</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pharmacy Consulting</td>
<td></td>
<td>2019</td>
</tr>
<tr>
<td>Pharmacist A</td>
<td>Lead Consultant</td>
<td>$0.00</td>
</tr>
<tr>
<td>Pharmacist B</td>
<td>Senior Consultant</td>
<td>$0.00</td>
</tr>
<tr>
<td>Pharmacist C</td>
<td>Junior Consultant</td>
<td>$0.00</td>
</tr>
<tr>
<td>Tech Experts</td>
<td></td>
<td>2019</td>
</tr>
<tr>
<td>Expert A</td>
<td>Lead IT Consultant</td>
<td>$0.00</td>
</tr>
<tr>
<td>Expert B</td>
<td>IT Consultant</td>
<td>$0.00</td>
</tr>
<tr>
<td>Total Estimated Fees</td>
<td></td>
<td>$0.00</td>
</tr>
</tbody>
</table>

Please modify titles, roles, and/or subject areas based on your organization’s structure.
It is very important to provide the details of each of the following you expect for the annual specialty drug consulting services for each of the three annual fiscal periods ending September 30 for 2019 through 2021. (PEEHIP’s fiscal year begins October 1, and ends September 30).

1. Cost per hour for the primary pharmacist who will be responsible for consulting with PEEHIP and the cost per hour of any other professional person by name and title who will be assisting the primary pharmacist in performing these consulting services.
2. Itemize other direct costs that may be included in billing for these services and the basis for billing.
3. Itemize the basis for allocating any general and administrative burden to the billing for these services.
4. Detail basis for charging travel costs related to the performing of these services. PEEHIP will only pay travel expenses in accordance with State of Alabama rules and regulation.
5. **PEEHIP contracts must contain a maximum annual fee for each year which includes all professional fees, expenses, and travel.**

NOTE: (1) The Proposer must disclose ALL fees in the RFP in order to be compensated for them. (2) PEEHIP will not be liable for any expense for use of any job classification by the Proposer that is not identified in the proposer’s RFP response.

Be specific on the following:

1. Savings anticipated through increased efficiencies.
2. Factors that will be considered and the relevant weighting of each factor on annual fee adjustments.
3. Your willingness to annually disclose and discuss hourly rate adjustments by each employee classification to the engagement.
SECTION IV – CRITERIA FOR EVALUATION

A. EVALUATION PROCESS OVERVIEW

PEEHIP will use the following process to evaluate vendor proposals:

1. A review committee will evaluate each proposal submitted in response to these proposal specifications.
2. Responses received within the time frame and in the form specified by the guidelines will first be evaluated to confirm that all proposal sections, as detailed, have been provided in the proposal response.
3. Each proposal will be reviewed and points awarded to all items indicated on the Proposal Evaluation Grid. Any proposal component may be awarded points not to exceed the maximum specified on the Proposal Evaluation Grid. The total technical score available is 70 points. The total cost proposal score available is 30 points.
4. Each proposal component will be summed to obtain a total score.
5. PEEHIP may, at its sole discretion, conduct an interview with the finalists. Note that a scoring bonus of 10 points may be added to the proposer’s above score in the Finalist Interviews based on oral presentations or interviews either via phone or in person.

B. RSA’S RIGHTS

Proposers should note that PEEHIP reserves the right to modify this evaluation structure if it is deemed necessary or request additional information from proposers. It is the intention of RSA to select the most qualified and cost-effective proposal based on the evaluation of the Proposer’s responses to this RFP. However, PEEHIP reserves the right to ask proposers for additional information and/or an oral presentation to clarify their proposals. PEEHIP also reserves the right to cancel, modify, terminate or extend this RFP. Any modifications made to the RFP prior to proposal due date will be provided in writing on the RSA website: http://www.rsa-al.gov/index.php/about-rsa/itb-rfp/.

C. EVALUATION CRITERIA

The following factors will be the criteria used in making the selection. Each item will be individually scored by the evaluation committee with a possible total points of 100. The order below does not indicate priority:

1. DESCRIPTION OF SERVICES TO BE PERFORMED (10 pts.): Proposer must describe all of the services that they will perform for PEEHIP in response to this RFP.
2. QUALIFICATION OF THE FIRM (10 pts.): This includes the ability of the proposer to meet the terms of the RFP and the relevancy of recent pharmacy consulting engagements involving specialty and limited distribution drugs.
3. PROFESSIONAL PERSONNEL (20 pts.): The competence and level of professional personnel who will perform the consulting services will be considered. Education, certifications, and relevant pharmacy and health insurance experience will measure qualifications of professional personnel.
4. PHARMACY DATA MINING APPLICATION LINKING Rx and MEDICAL CLAIMS (20 pts.): Provider must have a fully developed application built and functional for BOTH monitoring specialty and non-specialty spend and trends.
5. HIPAA COMPLIANCE (10 pts.): Based on proposer security and privacy questions.

6. COST PROPOSAL (30 pts.): Discussed in the Cost and Price Analysis in the previous section.

D. PROPOSAL EVALUATION GRID

This criterion shall be judged by its reasonableness in relation to the merits of the proposal.

<table>
<thead>
<tr>
<th>Proposal Evaluation Criteria</th>
<th>Possible Points</th>
<th>Reviewer Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Description of Services to be Performed</td>
<td>10</td>
<td></td>
</tr>
<tr>
<td>2. Qualification of the Firm</td>
<td>10</td>
<td></td>
</tr>
<tr>
<td>3. Professional Personnel</td>
<td>20</td>
<td></td>
</tr>
<tr>
<td>4. Specialty and Non-Specialty Data Mining Application</td>
<td>20</td>
<td></td>
</tr>
<tr>
<td>5. HIPAA Compliance</td>
<td>10</td>
<td></td>
</tr>
<tr>
<td><strong>TOTAL TECHNICAL SCORE</strong></td>
<td><strong>70</strong></td>
<td></td>
</tr>
<tr>
<td>6. Cost Proposal</td>
<td>30</td>
<td></td>
</tr>
<tr>
<td><strong>TOTAL POSSIBLE POINTS</strong></td>
<td><strong>100</strong></td>
<td></td>
</tr>
</tbody>
</table>

Note that a scoring bonus of 10 points may be added to the proposer’s above score in the Finalist Interviews based on interviews via phone or in person.
SECTION V
ADDITIONAL DOCUMENTS

The following documents are referenced in this RFP and must be completed and submitted with the proposal:

A. State of Alabama Disclosure Statement (Pursuant to the Code of Alabama 1975, Title 41, Chapter 16, Article 3B)

B. Sample PEEHIP State Contract – Does not have to be signed; however, any deviations from the terms that will be requested for PEEHIP consideration must be disclosed in the proposal.

C. Immigration Compliance Certificate

D. Proposer Profile Form

E. Proposer References Form

F. PEEHIP Statement on HIPAA Compliance Documentation

G. IRS Form W-9

H. Sample Business Associate Agreement
State of Alabama
Disclosure Statement
(Required by Act 2001-955)

ENTITY COMPLETING FORM

ADDRESS

CITY, STATE, ZIP TELEPHONE NUMBER

STATE AGENCY/DEPARTMENT THAT WILL RECEIVE GOODS, SERVICES, OR IS RESPONSIBLE FOR GRANT AWARD

ADDRESS

CITY, STATE, ZIP TELEPHONE NUMBER

This form is provided with:

Contract Proposal Request for Proposal Invitation to Bid Grant Proposal

Have you or any of your partners, divisions, or any related business units previously performed work or provided goods to any State Agency/Department in the current or last fiscal year?

Yes No

If yes, identify below the State Agency/Department that received the goods or services, the type(s) of goods or services previously provided, and the amount received for the provision of such goods or services.

<table>
<thead>
<tr>
<th>STATE AGENCY/DEPARTMENT</th>
<th>TYPE OF GOODS/SERVICES</th>
<th>AMOUNT RECEIVED</th>
</tr>
</thead>
<tbody>
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</table>

Have you or any of your partners, divisions, or any related business units previously applied and received any grants from any State Agency/Department in the current or last fiscal year?

Yes No

If yes, identify the State Agency/Department that awarded the grant, the date such grant was awarded, and the amount of the grant.

<table>
<thead>
<tr>
<th>STATE AGENCY/DEPARTMENT</th>
<th>DATE GRANT AWARDED</th>
<th>AMOUNT OF GRANT</th>
</tr>
</thead>
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</tbody>
</table>

1. List below the name(s) and address(es) of all public officials/public employees with whom you, members of your immediate family, or any of your employees have a family relationship and who may directly personally benefit financially from the proposed transaction. Identify the State Department/Agency for which the public officials/public employees work. (Attach additional sheets if necessary.)

<table>
<thead>
<tr>
<th>NAME OF PUBLIC OFFICIAL/EMPLOYEE</th>
<th>ADDRESS</th>
<th>STATE DEPARTMENT/AGENCY</th>
</tr>
</thead>
<tbody>
<tr>
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</tbody>
</table>

OVER
2. List below the name(s) and address(es) of all family members of public officials/public employees with whom you, members of your immediate family, or any of your employees have a family relationship and who may directly personally benefit financially from the proposed transaction. Identify the public officials/public employees and State Department/Agency for which the public officials/public employees work. (Attach additional sheets if necessary.)

<table>
<thead>
<tr>
<th>NAME OF FAMILY MEMBER</th>
<th>ADDRESS</th>
<th>NAME OF PUBLIC OFFICIAL/ PUBLIC EMPLOYEE</th>
<th>STATE DEPARTMENT/ AGENCY WHERE EMPLOYED</th>
</tr>
</thead>
<tbody>
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</table>

If you identified individuals in items one and/or two above, describe in detail below the direct financial benefit to be gained by the public officials, public employees, and/or their family members as the result of the contract, proposal, request for proposal, invitation to bid, or grant proposal. (Attach additional sheets if necessary.)

Describe in detail below any indirect financial benefits to be gained by any public official, public employee, and/or family members of the public official or public employee as the result of the contract, proposal, request for proposal, invitation to bid, or grant proposal. (Attach additional sheets if necessary.)

List below the name(s) and address(es) of all paid consultants and/or lobbyists utilized to obtain the contract, proposal, request for proposal, invitation to bid, or grant proposal:

<table>
<thead>
<tr>
<th>NAME OF PAID CONSULTANT/ LOBBYIST</th>
<th>ADDRESS</th>
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</thead>
<tbody>
<tr>
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</tbody>
</table>

By signing below, I certify under oath and penalty of perjury that all statements on or attached to this form are true and correct to the best of my knowledge. I further understand that a civil penalty of ten percent (10%) of the amount of the transaction, not to exceed $10,000.00, is applied for knowingly providing incorrect or misleading information.

Signature
Date

Notary’s Signature
Date
Date Notary Expires

Act 2001-955 requires the disclosure statement to be completed and filed with all proposals, bids, contracts, or grant proposals to the State of Alabama in excess of $5,000.
STATE OF ALABAMA
MONTGOMERY COUNTY

<<SAMPLE>> AGREEMENT TO PROVIDE <<PROFESSIONAL>> SERVICES

THIS AGREEMENT TO PROVIDE <<PROFESSIONAL>> SERVICES (the “AGREEMENT”), which results from RFP <<_____ - ________>> entitled Request for Proposal for <<Professional>> Services, is made and entered into effective <<___________, 2018>>, by and between the <<Teachers’ Retirement System of Alabama and the Employees’ Retirement System of Alabama, collectively the Retirement Systems of Alabama (“RSA”) // Public Education Employees’ Health Insurance Board, on behalf of the Public Education Employees’ Health Insurance Plan of Alabama (“PEEHIP”)>>, and <<Insert Contractor Name>>, hereinafter referred to as “Contractor”.

Recitals

A. <<To be drafted based upon RFP, Proposal, and services required>>.

B. The parties wish to enter into this Agreement to formalize the terms under which Contractor will provide the services.

NOW, THEREFORE, in consideration of the foregoing and the mutual covenants of the parties contained herein, the receipt and sufficiency of which are acknowledged, the parties agree as follows:

1. SCOPE OF SERVICES. Upon request of <<RSA/PEEHIP>>, Contractor shall perform the following services for <<RSA/PEEHIP>> (“Services”):
   a. <<To be drafted based upon RFP, Proposal, and services required>>.
   b.

2. CONSIDERATION. As consideration for the services rendered pursuant to this Agreement, <<RSA/PEEHIP>> agrees to compensate Contractor in accordance with the rates and fees set forth in Exhibit A, which is attached hereto and incorporated herein by reference.

Contractor shall send monthly detailed invoice(s) for all work in arrears. <<RSA/PEEHIP>> shall have thirty (30) days from receipt of an invoice from Contractor to render payment. Should <<RSA/PEEHIP>> dispute any invoiced amount, <<RSA/PEEHIP>> must deliver within thirty (30) days of receipt of invoice written notice to Contractor detailing the specific facts and circumstances of the dispute and shall timely pay all undisputed amounts. The parties agree to work together in good faith to resolve any disputed amounts.

The maximum compensation due to Contractor during the term of this Agreement shall not exceed $______________________________.

3. TERM. This Agreement shall be for the period beginning <<_______>> and ending <<_______>>. <<Depending upon RFP, possibly insert….The parties may, by mutual written consent, renew this Agreement for <<insert #>> additional one year terms upon the same terms and at the same fees contained herein>>.

4. APPROVALS. Contractor acknowledges and understands that this Agreement is not effective until it has received all required state government approvals, and Contractor shall not begin performing work
under this Agreement until notified to do so by <<RSA/PEEHIP>>. Contractor is entitled to no compensation for work performed prior to the effective date of this Agreement.

5. **INDEPENDENT CONTRACTORS.** Contractor acknowledges that Contractor is an independent contractor, and neither Contractor nor Contractor’s employees are to be considered employees of <<RSA/PEEHIP>> or entitled to benefits under the State of Alabama merit system.

6. **NO STATE DEBT, ETC.** Contractor acknowledges that the terms and commitments contained herein shall not be constituted as a debt of the State of Alabama in violation of Article 11, Section 213 of the Constitution of Alabama, 1901, as amended by Amendment Number 26. It is further agreed that if any provisions of this Agreement shall contravene any statute or Constitutional provision or amendment, either now in effect or which may, during the course of this Agreement, be enacted, then that conflicting provision in the Agreement shall be deemed null and void and the remaining provisions shall continue to be valid and enforceable. Contractor may not assign this Agreement or any interest herein or any money due hereunder without the expressed written consent of <<RSA/PEEHIP>>.

In the event of proration of the funds from which this Agreement is to be paid, the Agreement will be subject to termination by <<RSA/PEEHIP>>.

7. **INDEMNIFICATION.** To the fullest extent permitted by law, Contractor shall indemnify, defend, and hold harmless <<RSA/PEEHIP>>, its administrators, officers, directors, agents and employees (the “Indemnities”), from and against any and all claims, damages, losses, and expenses, including but not limited to reasonable attorney’s fees, arising out of or resulting from Contractor’s performance of services under this Agreement and/or any other of Contractor’s acts and/or omissions under this Agreement.

Contractor acknowledges and agrees that, notwithstanding anything to the contrary contained herein or in any other agreement between the parties hereto, <<RSA/PEEHIP>> shall not indemnify or hold harmless Contractor, its affiliates, administrators, officers, employees or agents. Contractor further acknowledges and agrees that <<RSA/PEEHIP>> shall not be liable to Contractor for any late fees, penalties, collection fees or attorney fees unless specifically agreed to in a writing signed by <<RSA/PEEHIP>>.

8. **INSURANCE.** Contractor agrees that Contractor shall maintain or obtain (as applicable), with respect to the activities in which Contractor engages pursuant to any Agreement that results from this RFP, general liability insurance and cyber security insurance in amounts reasonable and customary for the nature and scope of business engaged in by such party. <<With certain services, specific limits and additional requirements will be inserted>>. The foregoing coverages shall be maintained without interruption for the entire term of this Agreement. Contractor shall deliver to <<RSA/PEEHIP>> evidence of such insurance on or before the date the Agreement goes into effect and annually thereafter. <<RSA/PEEHIP>> reserves the right to require additional insurance coverage than listed herein as <<RSA/PEEHIP>> deems appropriate with a thirty day notice to Contractor.

Contractor must provide at least thirty days (10 days in the event of cancellation due to non-payment of premium) prior notice of any cancellation, non-renewal or material change to any insurance policy covered by this Agreement. If any such notice is given, <<RSA/PEEHIP>> shall have the right to require that a substitute policy (ies) be obtained prior to cancellation and replacement Certificate(s) of Insurance shall be provided to <<RSA/PEEHIP>>.
9. **Confidentiality and Ownership.** Contractor acknowledges that, in the course of performing its responsibilities under this Agreement, Contractor may be exposed to or acquire information that is proprietary or confidential to <<RSA/PEEHIP>> or the companies in which it invests. Contractor agrees to hold such information in confidence and not to copy, reproduce, sell, assign, license, market, transfer or otherwise disclose such information to third parties or to use such information for any purpose whatsoever, without the express written permission of <<RSA/PEEHIP>>, other than for the performance of obligations hereunder or as required by applicable law or federal law. For purposes of this Agreement, all records, financial information, specifications and data disclosed to Contractor during the term of this Agreement, whether submitted orally, in writing, or by any other media, shall be deemed to be confidential in nature unless otherwise specifically stated in writing by <<RSA/PEEHIP>>.

Contractor acknowledges that all data relating to <<RSA/PEEHIP>> is owned by <<RSA/PEEHIP>> and constitutes valuable property of <<RSA/PEEHIP>>. <<RSA/PEEHIP>> shall retain ownership of, and all other rights and interests with respect to, its data (including, without limitation, the content thereof, and any and all copies, modifications, alterations, and enhancements thereto, and any derivative works resulting therefrom), and nothing herein shall be construed as granting Contractor any ownership, license or any other rights of any nature with respect thereto. Contractor may not use <<RSA/PEEHIP>>’s data (including de-identified data) for any purpose other than providing the Services contemplated hereunder. Upon termination of the Agreement, Contractor agrees to return or destroy all copies of <<RSA/PEEHIP>> data in its possession or control except to the extent such data must be retained pursuant to applicable law.

10. **State Immigration Law Compliance.** By signing this Agreement, the contracting parties affirm, for the duration of the Agreement, that they will not violate federal immigration law or knowingly employ, hire for employment, or continue to employ an unauthorized alien within the State of Alabama. Furthermore, a contracting party found to be in violation of this provision shall be deemed in breach of the Agreement and shall be responsible for all damages resulting therefrom.

11. **Boycott Prohibition.** In compliance with Act 2016-312, Contractor hereby certifies that it is not currently engaged in, and will not engage in, the boycott of a person or an entity based in or doing business with a jurisdiction with which this state can enjoy open trade.

12. **Dispute Resolution.** In the event of any dispute between the parties, senior officials of both parties shall meet and engage in a good faith attempt to resolve the dispute. Should that effort fail and the dispute involves the payment of money, Contractor’s sole remedy is the filling of a claim with the Board of Adjustment of the State of Alabama.

For any and all other disputes arising under the terms of this contract which are not resolved by negotiation, the parties agree to utilize appropriate forms of non-binding alternative dispute resolution including, but not limited to, mediation. Such dispute resolution shall occur in Montgomery, Alabama, utilizing where appropriate, mediators selected from the roster of mediators maintained by the Center for Dispute Resolution of the Alabama State Bar.

13. **Open Records Law Compliance.** Contractor acknowledges that <<RSA/PEEHIP>> may be subject to Alabama open records laws or similar state and/or federal laws relating to disclosure of public records and may be required, upon request, to disclose certain records and information covered by and not exempted from such laws. Contractor acknowledges and agrees that <<RSA/PEEHIP>> may comply with those laws without violating any provision of Contractor’s proposal or this final Agreement. Contractor agrees to intervene in and defend any lawsuit brought against <<RSA/PEEHIP>> or any of its employees,
agents or directors, for their refusal to provide Contractor’s alleged confidential and/or proprietary information to a requesting party. <<RSA/PEEHIP>> shall provide Contractor written notice of any such lawsuit within ten (10) days of receipt of service. Contractor shall intervene within thirty (30) days of notice or will be deemed to have waived any and all claim that the information is confidential and/or proprietary and any and all claims against <<RSA/PEEHIP>> for disclosure of Contractor’s alleged confidential and/or proprietary information.

14. **APPLICABLE LAW.** This Agreement shall be governed by and construed in accordance with Alabama law, without giving any effect to the conflict of laws provision thereof.

15. **TERMINATION.**

   **TERMINATION FOR CONVENIENCE:** This Agreement may be terminated for any reason by either party with the submission of a thirty (30) day written notice thereof.

   **TERMINATION FOR DEFAULT:** <<RSA/PEEHIP>> may terminate immediately all or any part of this Agreement, by giving notice of default by Contractor, if the Contractor (1) refuses or fails to deliver the goods or services within the time specified, (2) fails to comply with any of the provisions of the Agreement or so fails to make progress as to endanger or hinder performance, (3) becomes insolvent or subject to proceedings under any law relating to bankruptcy, insolvency, or relief of debtors. In the event of termination for default, <<RSA/PEEHIP>>’s liability will be limited to the payment for goods and/or services delivered and accepted as of the date of termination.

16. **ENTIRE AGREEMENT.** It is understood by the parties that this instrument, including its exhibit(s), contains the entire agreement of the parties with respect to matters contained herein; provided that the parties may choose to enter into letters of engagement periodically during the term of this agreement to more specifically delineate the parameters of the services. In such event, the order of precedence will be this contract first and then the letters.

<<17. **ADDITIONAL CLAUSES AND SAMPLE CONTRACT CLAUSE DISCLAIMER.** This form Agreement contains certain non-negotiable mandatory state law clauses as well as offers a starting point for negotiation of additional clauses and is included for the purpose of allowing proposers to an RFP to be aware of the foregoing clauses prior to submitting a proposal. RSA/PEEHIP reserves the right to change any of the clauses contained herein or insert additional clauses before sending a draft copy of the Agreement to Contractor.>>

**IN WITNESS WHEREOF,** the parties have executed this Agreement effective as of the date first provided above.

__________________________  __________________________
Contractor’s Federal Tax ID Number  <<RSA/PEEHIP>>

XYZ Consulting, LLC

__________________________  __________________________
By: ______________________  By: David G. Bronner
Its: __________________________

Its: <<Secretary-Treasurer/Chief Executive Officer>>

Legally Reviewed and Approved by:

________________________________________

Legal Counsel for <<RSA/PEEHP>>

Approved:

________________________________________

Governor Kay Ivey
State of Alabama
EXHIBIT A
CONSIDERATION

<<RSA/PEEHIP>> shall pay to Contractor the following fees in accordance with the terms more specifically set forth in the Agreement:
State of ______________________
County of ______________________

CERTIFICATE OF COMPLIANCE WITH THE BEASON-HAMMON ALABAMA TAXPAYER AND CITIZEN PROTECTION ACT
(ACT 2011-535, as amended by ACT 2012-491)

DATE: ______________________

RE: Contract/Grant/Incentive (describe by number or subject): ______________________ by and between ______________________ (Contractor/Grantee) and ______________________ (State Agency, Department of Public Entity)

The undersigned herby certifies to the State of Alabama as follows:

1. The undersigned holds the position of ______________________ with the Contractor/Grantee named above, and is authorized to provide representations set out in this Certificate as the official and binding act of that entity, and has knowledge of the provisions of THE BEASON-HAMMON ALABAMA TAXPAYER AND CITIZEN PROTECTION ACT (ACT 2011-535 of the Alabama Legislature, as amended by Act 2012-491) which is described herein as “the Act”.

2. Using the following definitions from Section 3 of the Act, select and initial either (a) or (b), below, to describe the Contractor/Grantee’s business structure.

   BUSINESS ENTITY: Any person or group of persons employing one or more persons performing or engaging in any activity, enterprise, profession, or occupation for gain, benefit, advantage, or livelihood, whether for profit or not for profit. “Business entity” shall include, but not be limited to the following:
   a. Self-employed individuals, business entities filing articles of incorporation, partnerships, limited partnerships, limited liability companies, foreign corporations, foreign limited partnerships, foreign limited liability companies authorized to transact business in this state, business trusts, and any business entity that registers with the Secretary of State.
   b. Any business entity that possesses a business license, permit, certificate, approval, registration, charter, or similar form of authorization issued by the state, any business entity that is exempt by law from obtaining such a business license and any business entity that is operating unlawfully without a business license.

   EMPLOYER: Any person, firm, corporation, partnership, joint stock association, agent, manager, representative, foreman, or other person having control or custody of any employment, place of employment, or of any employee, including any person or entity employing any person for hire within the State of Alabama, including a public employer. This term shall not include the occupant of a household contracting with another person to perform casual domestic labor within the household.

   (a) the Contractor/Grantee is a business entity or employer as those terms are defined in Section 3 of the Act. The Contractor/Grantee must submit its complete E-Verify Memorandum of Understanding issued and electronically signed by the U.S. Department of Homeland Security when the business entity or employer enrolls in the E-Verify program.

   (b) The Contractor/Grantee is not a business entity or employer as those terms are defined in Section 3 of the Act.

3. As of the date of this Certificate, Contractor/Grantee does not knowingly employ an unauthorized alien within the State of Alabama and hereafter it will not knowingly employ, hire for employment, or continue to employ an unauthorized alien within the State of Alabama;

4. Contractor/Grantee is enrolled in E-verify unless it is not eligible to enroll because of the rules of that program or other factor beyond its control.

Certified this ______ day of ______ 20____.

Name of Contractor/Grantee/Recipient
By:

Its:

The above Certification was signed in my presence by the person whose name appears above, on

This ______ day of ______________________ 20____.

WITNESS ______________________

Printed Name of Witness
## PROPOSER PROFILE FORM

<table>
<thead>
<tr>
<th>Proposer’s Legal Name:</th>
<th>Address:</th>
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<tr>
<th>Phone Number:</th>
<th>Fax Number:</th>
<th>E-mail:</th>
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<tr>
<th>Home Office Location:</th>
<th>Date Established:</th>
<th>Ownership:</th>
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<tr>
<td></td>
<td></td>
<td>If corporation, State in which you are Incorporated:</td>
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<thead>
<tr>
<th>Firm Leadership:</th>
<th>Number of Employees:</th>
<th>Number of Employees Directly Involved in Tasks Related to the Work:</th>
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Is your firm licensed to operate in the State of Alabama?

Additional Background Information:
**PROPOSER REFERENCES FORM**

Three professional references who have received services from the Proposer in the past three years:

<table>
<thead>
<tr>
<th>Company Name:</th>
<th>Contact Name:</th>
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<tbody>
<tr>
<td>Address:</td>
<td>Phone Number:</td>
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<td>E-mail:</td>
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<td>Project Name:</td>
<td>Beginning Date of Project:</td>
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<td>Ending Date of Project:</td>
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</table>

Description of project size, complexity and role in this project.

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<th>Company Name:</th>
<th>Contact Name:</th>
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</tr>
<tr>
<td></td>
<td>Ending Date of Project:</td>
</tr>
</tbody>
</table>

Description of project size, complexity and role in this project.
PUBLIC EDUCATION EMPLOYEES’ HEALTH INSURANCE PLAN

Business Associate Policy

December 8, 2015

The Public Education Employees’ Health Insurance Plan ("PEEHIP") considers personal information to be confidential. PEEHIP protects the privacy of personal information in accordance with applicable privacy laws. PEEHIP is required by law to take reasonable steps to ensure the privacy of our members’ healthcare information in accordance with the Health Information Portability and Accountability Act (HIPAA). With the addition of the Health Information Technology for Economic and Clinical Health (HITECH) Act, (enacted as part of the American Recovery and Reinvestment Act of 2009), and the final set of rules included in the HIPAA Omnibus rule set in 2013, it is imperative that PEEHIP maintain reasonable oversight over protected health information that it shares with its business associates. As defined by HIPAA, a “business associate” is a person or entity that performs certain functions or activities that involve the use or disclosure of protected health information on behalf of, or provides services to, a covered entity. A member of the covered entity’s workforce is not a business associate. A covered health care provider, health plan, or health care clearinghouse can be a business associate of another covered entity.

Policy:

PEEHIP shall ensure that all of its business associate agreements (BAA’s) meet current regulation requirements and are reviewed annually. Any addendum(s) to a BAA that are required by any current or proposed HIPAA or HITECH statutes or regulations shall be entered into within the time frame mandated pursuant to such statutes or regulations.

As a continued or future business associate of PEEHIP, business associates must provide adequate documentation stating they are in compliance with current HIPAA Security and Privacy rules. Documentation must consist of, at a minimum, one of the following:

- **External HIPAA Attestation Report**

  A HIPAA attestation report must be conducted by a credible third party audit firm specializing in HIPAA Privacy and Security audits within the last year. Assessments must continue to be scheduled on a regular yearly basis covering at minimum the last 12 consecutive months of the previous year and not a point in time. The assessment must provide a qualified opinion of whether the business associate meets current HIPAA and HITECH Security and Privacy requirements based on an agreed-upon set of procedures (AUP). Report must be signed by a certified CISA, CISSP, or HCISPP auditor.

- **Service Organization Control Reporting**

  Service Organization Control reports are required by business associates based upon service(s) performed on behalf of PEEHIP. Business associates classified as having a material impact on PEEHIP’s financial statement will be required to obtain a **SOC 1 Type 2** report as deemed necessary by PEEHIP. Organizations which provide services to PEEHIP with direct access to public health information (PHI) will be required to complete a **SOC 2 Type 2** relevant to the service(s) being performed by the business associate. A **SOC 2 Type 2** report is required for each trust service principle that is relevant to the outsourced service being performed by the business associate. In most cases PEEHIP will require each business associate to audit their controls against all five trust services principles including: **security, privacy, availability, confidentiality**, and **processing integrity**. The **SOC 2 Type 2** report must be performed directly on the business associate covering the last 12 consecutive months.
If the business associate utilizes or will utilize a managed data service provider or “subservice” such as Amazon or Microsoft Azure Cloud Services, the business associate will be required to produce a separate SOC 2 Type 2 report based upon contracted service type(s). This report must also cover the last 12 consecutive months without gap.

- Note: For “subservice” providers, a SOC 2 Type 2 report must include at minimum the following trust services principles: **security, availability, and confidentiality.** If the “subservice” provider also performs data processing functions for the business associate, the remaining trust service principles, **processing integrity** and **privacy**, will be required as part of the SOC 2 Type 2 report.

- **HITRUST Certification**
  The HITRUST Common Security Framework (CSF) is a comprehensive and certifiable security framework used by healthcare organizations and their business associates to efficiently approach regulatory compliance and risk management. A current HITRUST certification issued within the last year will be accepted by PEEHIP to meet compliance with this policy.

**Policy Enforcement Timeline**

If any current or future business associate plans to obtain one of the reports or certifications noted above but currently do not possess it, PEEHIP will accept the following:

- Current business associates must provide PEEHIP a proof of engagement letter stating they will complete and provide one of the acceptable reports or certifications to PEEHIP within 12 months.
- New business associates must provide a proof of engagement letter stating they will complete and provide one of the acceptable reports or certifications to PEEHIP within 180 days of signed contract.

Initial reports must incorporate more than 90 days’ worth of data for testing while subsequent reports must include the last 12 months of controls testing without gap. If a current business associate fails to comply with this Policy, PEEHIP shall have the right, at PEEHIP’s sole discretion, to request one of the above defined audits to be completed and results obtained within a period of time defined by PEEHIP from the date such business associate receives written notice of noncompliance from PEEHIP. In such event, the audited party will be solely responsible for all expenses incurred by the parties during the audit, including without limitation, all payment due to the audit firm. Should such business associate not agree to an audit within the 90 days, PEEHIP shall have the right, in its sole discretion, to terminate its relationship with the business associate. In no event shall a new business associate relationship be created with a party not in compliance with this policy.
**W-9**

**Request for Taxpayer Identification Number and Certification**

Go to [www.irs.gov/FormW9](http://www.irs.gov/FormW9) for instructions and the latest information.

**Give Form to the requester. Do not send to the IRS.**

<table>
<thead>
<tr>
<th>Part I</th>
<th>Taxpayer Identification Number (TIN)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other entities, it is your employer identification number (EIN). If you do not have a number, see How to get a TIN, later.</td>
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<tr>
<td><strong>Note:</strong> If the account is in more than one name, see the instructions for line 1. Also see What Name and Number To Give the Requester for guidelines on whose number to enter.</td>
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<tr>
<td><strong>Part II</strong> Certification</td>
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<tr>
<td>Under penalties of perjury, I certify that:</td>
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</tr>
<tr>
<td>1. The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and</td>
<td></td>
</tr>
<tr>
<td>2. I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and</td>
<td></td>
</tr>
<tr>
<td>3. I am a U.S. citizen or other U.S. person (defined below); and</td>
<td></td>
</tr>
<tr>
<td>4. The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.</td>
<td></td>
</tr>
</tbody>
</table>

**Certification instructions.** You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, Item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions for Part II, later.

**Sign Here**

- **Signature of U.S. person**
- **Date**

**General Instructions**

Section references are to the Internal Revenue Code unless otherwise noted.

**Future developments.** For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted after they were published, go to www.irs.gov/FormW9.

**Purpose of Form**

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following:

- Form 1099-INT (interest earned or paid)
- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network transactions)
- Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
- Form 1099-C (canceled debt)
- Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding, later.
By signing the filled-out form, you:
1. Certify that the TIN you are giving is correct (or you are waiting for a number to be issued),
2. Certify that you are not subject to backup withholding, or
3. Claim exemption from backup withholding if you are a U.S. exempt payee. If applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.S. trade or business is not subject to the withholding tax on foreign partners’ share of effectively connected income, and
4. Certify that FATCA code(s) entered on this form (if any) indicating that you are exempt from the FATCA reporting, is correct. See What is FATCA reporting, later, for further information.

Note: If you are a U.S. person and a requester gives you a form other than Form W-9 to request your TIN, you must use the requester's form if it is substantially similar to this Form W-9.

Definition of a U.S. person. For federal tax purposes, you are considered a U.S. person if you are:
• An individual who is a U.S. citizen or U.S. resident alien;
• A partnership, corporation, company, or association created or organized in the United States or under the laws of the United States;
• An estate (other than a foreign estate); or
• A domestic trust (as defined in Regulations section 301.7701-7).

Special rules for partnerships. Partnerships that conduct a trade or business in the United States are generally required to pay a withholding tax under section 1446 on any foreign partners' share of effectively connected taxable income from such business. Further, in certain cases where a Form W-9 has not been received, the rules undersection 1446 require a partnership to presume that a partner is a foreign person, and pay the section 1446 withholding tax. Therefore, if you are a U.S. person that is a partner in a partnership conducting a trade or business in the United States, provide Form W-9 to the partnership to establish your U.S. status and avoid section 1446 withholding on your share of partnership income.

In the cases below, the following person must give Form W-9 to the partnership for purposes of establishing its U.S. status and avoiding withholding on its allocable share of net income from the partnership conducting a trade or business in the United States:
• In the case of a disregarded entity with a U.S. owner, the U.S. owner of the disregarded entity and not the entity;
• In the case of a grantor trust with a U.S. grantor or other U.S. owner, generally, the U.S. grantor or other U.S. owner of the grantor trust and not the trust; and
• In the case of a U.S. trust (other than a grantor trust), the U.S. trust (other than a grantor trust) and not the beneficiaries of the trust.

Foreign person. If you are a foreign person or the U.S. branch of a foreign bank that has elected to be treated as a U.S. person, do not use Form W-9. Instead, use the appropriate Form W-8 or Form 8233 (see Pub. 515, Withholding of Tax on Nonresident Aliens and Foreign Entities).

Nonresident alien who becomes a resident alien. Generally, only a nonresident alien individual may use the terms of a tax treaty to reduce or eliminate U.S. tax on certain types of income. However, most tax treaties contain a provision known as a "saving clause." Exceptions specified in the saving clause may permit an exemption from tax to become a U.S. resident alien for tax purposes.

If you are a U.S. resident alien who is relying on an exception contained in the saving clause of a tax treaty to claim an exemption from U.S. tax on certain types of income, you must attach a statement to Form W-9 that specifies the following five items:
1. The treaty country. Generally, this must be the same treaty under which you claimed exemption from tax as a nonresident alien.
2. The treaty article addressing the income.
3. The article number (or location) in the tax treaty that contains the saving clause and its exceptions.
4. The type and amount of income that qualifies for the exemption from tax.
5. Sufficient facts to justify the exemption from tax under the terms of the treaty article.

Example. Article 20 of the U.S.-China income tax treaty allows an exemption from tax for scholarship income received by a Chinese student temporarily present in the United States. Under U.S. law, this student will become a resident alien for tax purposes if his or her stay in the United States exceeds 5 calendar years. However, paragraph 2 of the first Protocol to the U.S.-China treaty (dated April 30, 1984) allows the provisions of Article 20 to continue to apply even after the Chinese student becomes a resident alien of the United States. A Chinese student who qualifies for this exception (under paragraph 2 of the first protocol) and is relying on this exception to claim an exemption from tax on his or her scholarship or fellowship income would attach to Form W-9 a statement that includes the information described above to support that exemption.

If you are a nonresident alien or a foreign entity, give the requester the appropriate completed Form W-8 or Form 8233.

Backup Withholding

What is backup withholding? Persons making certain payments to you must under certain conditions withhold and pay to the IRS 28% of such payments. This is called “backup withholding.” Payments that may be subject to backup withholding include interest, tax-exempt interest, dividends, broker and barter exchange transactions, rents, royalties, nonemployee pay, payments made in settlement of payment card and third party network transactions, and certain payments from fishing boat operators. Real estate transactions are not subject to backup withholding.

You will not be subject to backup withholding on payments you receive if you give the requester your correct TIN, make the proper certifications, and report all your taxable interest and dividends on your tax return.

Payments you receive will be subject to backup withholding if:
1. You do not furnish your TIN to the requester,
2. You do not certify your TIN when required (see the instructions for Part II for details),
3. The IRS tells the requester that you furnished an incorrect TIN,
4. The IRS tells you that you are subject to backup withholding because you did not report all your interest and dividends on your tax return (for reportable interest and dividends only), or
5. You do not certify to the requester that you are not subject to backup withholding under 4 above (for reportable interest and dividend accounts opened after 1983 only).

Certain payees and payments are exempt from backup withholding. See Exempt payee code, later, and the separate Instructions for the Requester of Form W-9 for more information.

Also see Special rules for partnerships, earlier.

What is FATCA Reporting?
The Foreign Account Tax Compliance Act (FATCA) requires a participating foreign financial institution to report all United States account holders that are specified United States persons. Certain payees are exempt from FATCA reporting. See Exemption from FATCA reporting code, later, and the Instructions for the Requester of Form W-9 for more information.

Updating Your Information
You must provide updated information to any person to whom you claimed to be an exempt payee if you are no longer an exempt payee and anticipate receiving reportable payments in the future from this person. For example, you may need to provide updated information if you are a C corporation that elects to be an S corporation, or if you no longer are a tax exempt. In addition, you must furnish a new Form W-9 if the name or TIN changes for the account; for example, if the grantor of a grantor trust dies.

Penalties
Failure to furnish TIN. If you fail to furnish your correct TIN to a requester, you are subject to a penalty of $50 for each such failure unless your failure is due to reasonable cause and not to willful neglect.

Civil penalty for false information with respect to withholding. If you make a false statement with no reasonable basis that results in no backup withholding, you are subject to a $500 penalty.
Criminal penalty for falsifying information. Willfully falsifying certifications or affirmations may subject you to criminal penalties including fines and/or imprisonment.

Misuse of TINs. If the requester discloses or uses TINs in violation of federal law, the requester may be subject to civil and criminal penalties.

Specific Instructions

Line 1
You must enter one of the following on this line; do not leave this line blank. The name should match the name on your tax return.

If this Form W-9 is for a joint account (other than an account maintained by a foreign financial institution (FFI)), list first, and then circle, the name of the person or entity whose number you entered in Part I of Form W-9. If you are providing Form W-9 to an FFI to document a joint account, each holder of the account that is a U.S. person must provide a Form W-9.

a. Individual. Generally, enter the name shown on your tax return. If you have changed your last name without informing the Social Security Administration (SSA) of the name change, enter your first name, the last name as shown on your social security card, and your new last name.

Note: ITIN applicant: Enter your individual name as it was entered on your Form W-7 application, line 1a. This should also be the same as the name you entered on the Form 1040/1040A/1040EZ you filed with your application.

b. Sole proprietor or single-member LLC. Enter your individual name as shown on your 1040/1040A/1040EZ on line 1. You may enter your business, trade, or “doing business as” (DBA) name on line 2.

c. Partnership, LLC that is not a single-member LLC, C corporation, or S corporation. Enter the entity's name as shown on the entity's tax return on line 1 and any business, trade, or DBA name on line 2.

d. Other entities. Enter your name as shown on required U.S. federal tax documents on line 1. This name should match the name shown on the charter or other legal document creating the entity. You may enter any business, trade, or DBA name on line 2.

e. Disregarded entity. For U.S. federal tax purposes, an entity that is disregarded as an entity separate from its owner is treated as a “disregarded entity.” See Regulations section 301.7701-2(c)(2)(iii). Enter the owner's name on line 1. The name of the entity entered on line 1 should never be a disregarded entity. The name on line 1 should be the name shown on the income tax return on which the income should be reported. For example, if a foreign LLC that is treated as a disregarded entity for U.S. federal tax purposes has a single owner that is a U.S. person, the U.S. owner's name is required to be provided on line 1. If the direct owner of the entity is also a disregarded entity, enter the first owner that is not disregarded for federal tax purposes. Enter the disregarded entity's name on line 1, “Business name/disregarded entity name.” If the owner of the disregarded entity is a foreign person, the owner must complete an appropriate Form W-8 instead of a Form W-9. This is the case even if the foreign person has a U.S. TIN.

Line 2
If you have a business name, trade name, DBA name, or disregarded entity name, you may enter it on line 2.

Line 3
Check the appropriate box on line 3 for the U.S. federal tax classification of the person whose name is entered on line 1. Check only one box on line 3.

<table>
<thead>
<tr>
<th>IF the entity/person on line 1 is</th>
<th>THEN check the box for . . .</th>
</tr>
</thead>
<tbody>
<tr>
<td>a(n) . . .</td>
<td>Corporation</td>
</tr>
<tr>
<td>• Corporation</td>
<td>Individual sole proprietor or single-member LLC</td>
</tr>
<tr>
<td>• Individual</td>
<td>Partnership</td>
</tr>
<tr>
<td>• Sole proprietorship, or</td>
<td>Trust/estate</td>
</tr>
<tr>
<td>• Single-member limited liability company (LLC) owned by an individual and disregarded for U.S. federal tax purposes.</td>
<td>Limited liability company and enter the appropriate tax classification. (P= Partnership; C= C corporation; S= S corporation)</td>
</tr>
<tr>
<td>• LLC treated as a partnership for U.S. federal tax purposes,</td>
<td></td>
</tr>
<tr>
<td>• LLC that has filed Form 8832 or 2553 to be taxed as a corporation,</td>
<td></td>
</tr>
<tr>
<td>• LLC that is disregarded as an entity separate from its owner but the owner is another LLC that is not disregarded for U.S. federal tax purposes.</td>
<td></td>
</tr>
<tr>
<td>• Partnership</td>
<td>Corporation</td>
</tr>
<tr>
<td>• Trust/estate</td>
<td>Individual sole proprietor or single-member LLC</td>
</tr>
</tbody>
</table>

Line 4, Exemptions

If you are exempt from backup withholding and/or FATCA reporting, enter in the appropriate space on line 4 any code(s) that may apply to you.

Exempt payee code.

• Generally, individuals (including sole proprietors) are not exempt from backup withholding.
• Except as provided below, corporations are exempt from backup withholding for certain payments, including interest and dividends.
• Corporations are not exempt from backup withholding for payments made in settlement of payment card or third party network transactions.
• Corporations are not exempt from backup withholding with respect to attorneys’ fees or gross proceeds paid to attorneys, and corporations that provide medical or health care services are not exempt with respect to payments reportable on Form 1099-MISC.

The following codes identify payees that are exempt from backup withholding. Enter the appropriate code in the space in line 4.

1—An organization exempt from tax under section 501(a), any IRA, or a custodial account under section 403(b)(7) if the account satisfies the requirements of section 401(f)(2)
2—The United States or any of its agencies or instrumentalities 3—A state, the District of Columbia, a U.S. commonwealth or possession, or any of their political subdivisions or instrumentalities
4—A foreign government or any of its political subdivisions, agencies, or instrumentalities
5—A corporation
6—A dealer in securities or commodities required to register in the United States, the District of Columbia, or a U.S. commonwealth or possession
7—A futures commission merchant registered with the Commodity Futures Trading Commission
8—A real estate investment trust
9—An entity registered at all times during the tax year under the Investment Company Act of 1940
10—A common trust fund operated by a bank under section 584(a)
11—A financial institution
12—A middleman known in the investment community as a nominee or custodian
13—A trust exempt from tax under section 664 or described in section 4947
The following chart shows types of payments that may be exempt from backup withholding. The chart applies to the exempt payees listed in Parts II and I. If the payment is for . . .  
THEN the payment is exempt for . . .  

<table>
<thead>
<tr>
<th>Type of Payment</th>
<th>Exempt Payees</th>
</tr>
</thead>
<tbody>
<tr>
<td>Interest and dividend payments</td>
<td>All exempt payees except for 7</td>
</tr>
<tr>
<td>Broker transactions</td>
<td>Exempt payees 1 through 4 and 6 through 11 and all C corporations. S corporations must not enter an exempt payee code because they are exempt only for sales of non-covered securities acquired prior to 2012.</td>
</tr>
<tr>
<td>Barter exchange transactions and patronage dividends</td>
<td>Exempt payees 1 through 4</td>
</tr>
<tr>
<td>Payments over $600 required to be reported and direct sales over $5,000¹</td>
<td>Generally, exempt payees 1 through 5²</td>
</tr>
<tr>
<td>Payments made in settlement of payment card or third party network transactions</td>
<td>Exempt payees 1 through 4</td>
</tr>
</tbody>
</table>

¹ See Form 1099-MISC, Miscellaneous Income, and its instructions.
² However, the following payments made to a corporation and reportable on Form 1099-MISC are not exempt from backup withholding: medical and health care payments, attorneys’ fees, gross proceeds paid to an attorney reportable under section 6045(f), and payments for services paid by a federal executive agency.

**Exemption from FATCA reporting code.** The following codes identify payees that are exempt from reporting under FATCA. These codes apply to persons submitting this form for accounts maintained outside of the United States by certain foreign financial institutions. Therefore, if you are only submitting this form for an account you hold in the United States, you may leave this field blank. Consult with the person requesting this form if you are uncertain if the financial institution is subject to these requirements. A requester may indicate that a code is not required by providing you with a Form W-9 with “Not Applicable” (or any similar indication) written or printed on the line for a FATCA exemption code.

- A—An organization exempt from tax under section 501(a) or any individual retirement plan as defined in section 7701(a)(37)
- B—The United States or any of its agencies or instrumentalities C—A state, the District of Columbia, a U.S. commonwealth or possession, or any of their political subdivisions or instrumentalities D—A corporation the stock of which is regularly traded on one or more established securities markets, as described in Regulations section 1.1472-1(c)(1)(i)
- E—A corporation that is a member of the same expanded affiliated group as a corporation described in Regulations section 1.1472-1(c)(1)(i)
- F—A dealer in securities, commodities, or derivative financial instruments (including notional principal contracts, futures, forwards, and options) that is registered as such under the laws of the United States or any state
- G—A real estate investment trust
- H—A regulated investment company as defined in section 851 or an entity registered at all times during the tax year under the Investment Company Act of 1940
- I—A common trust fund as defined in section 584(a) J—A bank as defined in section 581
- K—A broker
- L—A trust exempt from tax under section 664 or described in section 4947(a)(1)

**Note:** You may wish to consult with the financial institution requesting this form to determine whether the FATCA code and/or exempt payee code should be completed.

**Line 5**
Enter your address (number, street, and apartment or suite number). This is where the requester of this Form W-9 will mail your information returns. If this address differs from the one the requester already has on file, write NEW at the top. If a new address is provided, there is still a chance the old address will be used until the payer changes your address in their records.

**Line 6**
Enter your city, state, and ZIP code.

**Part I. Taxpayer Identification Number (TIN)**

Enter your TIN in the appropriate box. If you are a resident alien and you do not have and are not eligible to get an SSN, your TIN is your IRS individual taxpayer identification number (ITIN). Enter it in the social security number box. If you do not have an ITIN, see **How to get a TIN** below.

If you are a sole proprietor and you have an EIN, you may enter either your SSN or EIN. If you are a single-member LLC that is disregarded as an entity separate from its owner, enter the owner’s SSN (or EIN, if the owner has one). Do not enter the disregarded entity’s EIN. If the LLC is classified as a corporation or partnership, enter the entity’s EIN.

**Note:** See What Name and Number To Give the Requester, later, for further clarification of name and TIN combinations.

**How to get a TIN.** If you do not have a TIN, apply for one immediately. To apply for an SSN, get Form SS-5, Application for a Social Security Card, from your local SSA office or get this form online at www.ssa.gov. You may also get this form by calling 1-800-772-1213. Use Form W-7, Application for IRS Individual Taxpayer Identification Number, to apply for an ITIN, or Form SS-4, Application for Employer Identification Number, to apply for an EIN. You can apply for an EIN online by accessing the IRS website at www.irs.gov/Businesses and clicking on Employer Identification Number (EIN) under Starting a Business. Go to www.irs.gov/OrderForms to place an order and have Form W-7 and/or Form SS-4 mailed to you within 10 business days.

If you are asked to complete Form W-9 but do not have a TIN, apply for a TIN and write “Applied For” in the space for the TIN, sign and date the form, and give it to the requester. For interest and dividend payments, and certain payments made with respect to readily tradable instruments, generally you will have 60 days to get a TIN and give it to the requester before you are subject to backup withholding on payments. The 60-day rule does not apply to other types of payments. You will be subject to backup withholding on all such payments until you provide your TIN to the requester.

**Note:** Entering “Applied For” means that you have already applied for a TIN or that you intend to apply for one soon.

**Caution:** A disregarded U.S. entity that has a foreign owner must use the appropriate Form W-8.

**Part II. Certification**

To establish to the withholding agent that you are a U.S. person, or resident alien, sign Form W-9. You may be requested to sign by the withholding agent even if item 1, 4, or 5 below indicates otherwise.

For a joint account, only the person whose TIN is shown in Part I should sign (when required). In the case of a disregarded entity, the person identified on line 1 must sign. Exempt payees, see Exempt payee code, earlier.

**Signature requirements.** Complete the certification as indicated in items 1 through 5 below.
1. Interest, dividend, and barter exchange accounts opened before 1984 and broker accounts considered active during 1983. You must give your correct TIN, but you do not have to sign the certification.

2. Interest, dividend, broker, and barter exchange accounts opened after 1983 and broker accounts considered inactive during 1983. You must sign the certification or backup withholding will apply. If you are subject to backup withholding and you are merely providing your correct TIN to the requester, you must cross out item 2 in the certification before signing the form.

3. Real estate transactions. You must sign the certification. You may cross out item 2 of the certification.

4. Other payments. You must give your correct TIN, but you do not have to sign the certification unless you have been notified by the IRS that you are subject to backup withholding and you have not furnished your correct TIN to the requester, you must cross out item 2 in the certification before signing the form.

5. Mortgage interest paid by you, acquisition or abandonment of secured property, cancellation of debt, qualified tuition program payments (under section 529), ABLE accounts (under section 529A), IRA, Coverdell ESA, Archer MSA or HSA contributions or distributions, and pension distributions. You must give your correct TIN, but you do not have to sign the certification.

What Name and Number To Give the Requester

For this type of account:  Give name and SSN of:

1. Individual  The individual
2. Two or more individuals (joint account) other than an account maintained by an FFI  The actual owner of the account or, if combined funds, the first individual on the account
3. Two or more U.S. persons (joint account maintained by an FFI)  Each holder of the account
4. Custodial account of a minor (Uniform Gift to Minors Act)  The minor³
5. a. The usual revocable savings trust (grantor is also to be revised)  The grantor-trustee¹
   b. So-called trust account that is not a legal or valid trust under state law  The actual owner¹
6. Sole proprietorship or disregarded entity owned by an individual  The owner³
7. Grantor trust filing under Optional Form 1099 Filing Method 1 (see Regulations section 1.671-4(b)(2)(ii)(A))  The grantor

For this type of account:  Give name and EIN of:

8. Disregarded entity not owned by an individual  The owner
9. A valid trust, estate, or pension trust  Legal entity³
10. Corporation or LLC electing corporate status on Form S832 or Form 2553  The corporation
11. Association, club, religious, charitable, educational, or other tax-exempt organization  The organization
12. Partnership or multi-member LLC  The partnership
13. A broker or registered nominee  The broker or nominee

1. List first and circle the name of the person whose number you furnish. If only one person on a joint account has an SSN, that person’s number must be furnished.
2. Circle the minor’s name and furnish the minor’s SSN.
3. You must show your individual name and you may also enter your business or DBA name on the “Business name/disregarded entity” name line. You may use either your SSN or EIN (if you have one), but the IRS encourages you to use your SSN.
4. List first and circle the name of the trust, estate, or pension trust. (Do not furnish the TIN of the personal representative or trustee unless the legal entity itself is not designated in the account title.) Also see Special rules for partnerships, earlier.

*Note: The grantor also must provide a Form W-9 to trustee of trust.

Note: If no name is circled when more than one name is listed, the number will be considered to be that of the first name listed.

Secure Your Tax Records From Identity Theft

Identity theft occurs when someone uses your personal information such as your name, SSN, or other identifying information, without your permission, to commit fraud or other crimes. An identity thief may use your SSN to get a job or may file a tax return using your SSN to receive a refund.

To reduce your risk:
- Protect your SSN,
- Ensure your employer is protecting your SSN, and
- Be careful when choosing a tax preparer.

If your tax records are affected by identity theft and you receive a notice from the IRS, respond right away to the name and phone number printed on the IRS notice or letter.

If your tax records are not currently affected by identity theft but you think you are at risk due to a lost or stolen purse or wallet, questionable credit card activity or credit report, contact the IRS Identity Theft Hotline at 1-800-908-4490 or submit Form 14039.

For more information, see Pub. 5027, Identity Theft Information for Taxpayers.

Victims of identity theft who are experiencing economic harm or a systemic problem, or are seeking help in resolving tax problems that have not been resolved through normal channels, may be eligible for Taxpayer Advocate Service (TAS) assistance. You can reach TAS by calling the TAS toll-free case intake line at 1-877-777-4778 or TTY/TDD 1-800-829-4059.

Protect yourself from suspicious emails or phishing schemes.

Phishing is the creation and use of email and websites designed to mimic legitimate business emails and websites. The most common act is sending an email to a user falsely claiming to be an established legitimate enterprise in an attempt to scam the user into surrendering private information that will be used for identity theft.
The IRS does not initiate contacts with taxpayers via emails. Also, the IRS does not request personal detailed information through email or ask taxpayers for the PIN numbers, passwords, or similar secret access information for their credit card, bank, or other financial accounts.

If you receive an unsolicited email claiming to be from the IRS, forward this message to phishing@irs.gov. You may also report misuse of the IRS name, logo, or other IRS property to the Treasury Inspector General for Tax Administration (TIGTA) at 1-800-366-4484. You can forward suspicious emails to the Federal Trade Commission at spam@uce.gov or report them at www.ftc.gov/complaint. If you have been the victim of identity theft, see www.IdentityTheft.gov and Pub. 5027.

Visit www.irs.gov/IdentityTheft to learn more about identity theft and how to reduce your risk.

Section 6109 of the Internal Revenue Code requires you to provide your correct TIN to persons (including federal agencies) who are required to file information returns with the IRS to report interest, dividends, or certain other income paid to you; mortgage interest you paid; the acquisition or abandonment of secured property; the cancellation of debt; or contributions you made to an IRA, Archer MSA, or HSA. The person collecting this form uses the information on the form to file information returns with the IRS, reporting the above information. Routine uses of this information include giving it to the Department of Justice for civil and criminal litigation and to cities, states, the District of Columbia, and U.S. commonwealths and possessions for use in administering their laws. The information also may be disclosed to other countries under a treaty, to federal and state agencies to enforce civil and criminal laws, or to federal law enforcement and intelligence agencies to combat terrorism. You must provide your TIN whether or not you are required to file a tax return. Under section 3406, payers must generally withhold a percentage of taxable interest, dividend, and certain other payments to a payee who does not give a TIN to the payer. Certain penalties may also apply for providing false or fraudulent
BUSINESS ASSOCIATE AGREEMENT

This Agreement is made and entered into this ___ day of _____________ 20__, by and between __________________ (“Business Associate”) and the Public Education Employees’ Health Insurance Board (“Plan Sponsor”), acting on behalf of the Public Education Employees’ Health Insurance Plan (“Covered Entity”).

WHEREAS, Business Associate and Covered Entity desire and are committed to complying with all relevant federal and state laws with respect to the confidentiality and security of Protected Health Information (PHI), including, but not limited to, the federal Health Insurance Portability and Accountability Act of 1996, and accompanying regulations, as amended from time to time (HIPAA) and the Health Information Technology for Economic and Clinical Health Act (HITECH), and any regulations promulgated thereunder.

NOW, THEREFORE, for valuable consideration the receipt of which is hereby acknowledged and intending to establish a business associate relationship under 45 CFR §164, the parties hereby agree as follows:

I. Definitions

A. “Business Associate” shall have the same meaning as the term “business associate” at 45 CFR 160.103, and in reference to the party to this agreement, shall mean [Insert Name of Business Associate].

B. “Breach” shall be defined as set out in 45 CFR §164.402.

C. “CFR” means the Code of Federal Regulations. A reference to a CFR section means that section as amended from time to time; provided that if future amendments change the designation of a section referred to herein, or transfer a substantive regulatory provision referred to herein to a different section, the section references herein shall be deemed to be amended accordingly.

D. “Compliance Date(s)” shall mean the date(s) established by the Secretary or the United States Congress as the effective date(s) of applicability and enforceability of the Privacy Rule, Security Rule and HITECH Standards.

E. “Designated Record Set” shall have the same meaning as the term “designated record set” in 45 CFR §164.501 and shall include a group of records that is: (i) the enrollment, payment, claims adjudication and case or medical management record systems maintained by or for Covered Entity by Business Associate or (2) used, in whole or in part, by or for Covered Entity to make decisions about Individuals.

F. “Electronic Protected Health Information” (E PHI) shall have the same meaning as the term “electronic protected health information” in 45 CFR §160.103, limited to the information received from or created on behalf of Covered Entity by Business Associate.

G. “HITECH Standards” shall mean the privacy, security and security breach notification provisions applicable to a Business Associate under Subtitle D of the Health Information Technology for Economic and Clinical Health Act, which is Title XIII of the American
Recovery and Reinvestment Act of 2009, as such law may be amended from time to time, and any regulations promulgated thereunder.

H. “Individual” shall have the same meaning as the term “individual” in 45 CFR §160.103, and shall include a person who qualifies as a personal representative in accordance with 45 CFR §164.502(g).

“Privacy Rule” shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 CFR parts 160 and 164, subparts A and E.

J. “Protected Health Information” (PHI) shall have the same meaning as the term “protected health information” in 45 CFR §160.103, limited to the information received from or created on behalf of Covered Entity by Business Associate.

K. “Required by Law” shall have the same meaning as the term “required by law” in 45 CFR §164.501.

L. “Security Incident” shall have the same meanings as the term “security incident” in 45 CFR §164.304.

M. “Security Rule” shall mean the Standards for the Protection of Electronic Protected Health Information at 45 CFR parts 160 and 164, subparts A and C.

N. “Unsecured PHI” shall have the same meaning as “unsecured protected health information” in 45 CFR §164.402.

Terms used, but not otherwise defined, shall have the same meaning as those terms in the Privacy Rule, Security Rule and HITECH Standards.

II. Obligations of Business Associate

A. Business Associate agrees not to use or disclose PHI other than as permitted or required by this Agreement or as Required by Law. Business Associate will take reasonable efforts to limit requests for, use and disclosure of PHI to the minimum necessary to accomplish the intended request, use or disclosure and comply with 45 CFR 164.502(b) and 514(d).

B. To the extent the Business Associate conducts a “Standard Transaction” as outlined in 45 CFR Part 162, Business Associate agrees to comply and to require any agent or subcontractor to comply with all applicable requirements set forth in 45 CFR Part 162.

C. Business Associate agrees to use appropriate safeguards to prevent use or disclosure of the PHI other than as provided for by this Agreement. Business Associate shall implement administrative, physical, and technical safeguards (including written policies and procedures) that reasonably and appropriately protect the confidentiality, integrity, and availability of EPHI that it creates, receives, maintains, or transmits on behalf of the Covered Entity as required by the Security Rule.

D. Business Associate agrees to report to Covered Entity any use or disclosure of PHI other than as provided for by this Agreement promptly after Business Associate has actual knowledge of such use or disclosure, and to report promptly to the Covered Entity all Security Incidents of which it becomes aware. Following the discovery of a Breach of
Unsecured PHI, Business Associate shall notify Covered Entity of such Breach without unreasonable delay, and in no event later than 30 calendar days after such discovery. The notification will include the identification of each individual whose Unsecured PHI has been, or is reasonably believed to have been, accessed, acquired or disclosed during the Breach. A Breach shall be treated as discovered as of the first day on which such Breach is known or reasonably should have been known to Business Associate. The parties acknowledge and agree that this section constitutes notice by Business Associate to Covered Entity of the ongoing existence and occurrence of attempted but Unsuccessful Security Incidents (as defined below) for which no additional notice to Covered Entity is required by applicable laws or regulations. “Unsuccessful Security Incidents” shall include, but not be limited to, pings and other broadcast attacks on Business Associate’s firewall, port scans, unsuccessful log-on attempts, denial of service and any combination of the above, so long as no such incident results in unauthorized access, use or disclosure of PHI, and so long as additional notice to Covered Entity is not required by applicable laws or regulations.

E. Business Associate agrees to mitigate, to the extent practicable, any harmful effect that is known to Business Associate of a use or disclosure of PHI by Business Associate in violation of this Agreement or applicable regulations. Business Associate has a duty to assist the Covered Entity in any mitigation, notice, reporting, or other remedial actions required, all of which would be at the Covered Entity’s request and in the Covered Entity’s sole discretion.

F. Business Associate agrees to include in its agreement with any agent or subcontractor to whom it provides PHI on behalf of the Covered Entity conditions with respect to such information that are at least as restrictive as those that apply through this Agreement to Business Associate. Business Associate agrees to ensure that any agents, including sub-agents, to whom it provides EPHI received from, or created or received by Business Associate on behalf of the Covered Entity, agree in writing to implement the same reasonable and appropriate safeguards that apply to Business Associate to protect the Covered Entity’s EPHI.

G. If Business Associate maintains PHI in a Designated Record Set, Business Associate agrees to make available to Covered Entity, within a reasonable time, such information as Covered Entity may require to fulfill Covered Entity’s obligations to respond to a request for access to PHI as provided under 45 CFR §164.524 or to respond to a request to amend PHI as required under 45 CFR §164.526. Business Associate shall refer to Covered Entity all such requests that Business Associate may receive from Individuals. If Covered Entity requests Business Associate to amend PHI in Business Associate’s possession in order to comply with 45 CFR §164.526, Business Associate shall effectuate such amendments no later than the date they are required to be made by 45 CFR §164.526; provided that if Business Associate receives such a request from Covered Entity less than ten (10) business days prior to such date, Business Associate will effectuate such amendments as soon as is reasonably practicable.

H. If applicable, Business Associate agrees to provide to Covered Entity within a reasonable time such information necessary to permit Covered Entity to respond to a request by an Individual for an accounting of disclosures as provided under 45 CFR §164.528. Business Associate shall refer to Covered Entity all such requests which Business Associate may receive from Individuals.
I. Upon reasonable notice, Business Associate agrees to make its internal practices, books, and records relating to the use and disclosure of PHI available to the U.S. Secretary of Health and Human Services, or an officer or employee of that Department to whom relevant authority has been delegated, at Covered Entity’s expense in a reasonable time and manner, for purposes of the Secretary determining Covered Entity’s compliance with the Privacy Rule.

J. Notwithstanding any other provision in this Agreement, Business Associate hereby acknowledges and agrees that to the extent it is functioning as a Business Associate of Covered Entity, Business Associate will comply with the HITECH Business Associate provisions and with the obligations of a Business Associate as prescribed by HIPAA and the HITECH Act commencing on the Compliance Date of each such provision. Business Associate and the Covered Entity further agree that the provisions of HIPAA and the HITECH Act that apply to Business Associates and that are required to be incorporated by reference in a Business Associate Agreement are incorporated into this Agreement between Business Associate and Covered Entity as if set forth in this Agreement in their entirety and are effective as of the Compliance Date.

III. Permitted Uses and Disclosures by Business Associate

Except as otherwise limited in this Agreement, Business Associate may:

A. Use or disclose Protected Health Information on behalf of the Covered Entity, if such use or disclosure of Protected Health Information would not violate the Privacy Rule, including the minimum necessary standard, if done by the Covered Entity.

B. Use or disclose PHI to perform the services outlined in the applicable services agreement.

C. Use Protected Health Information for the proper management and administration of Business Associate or to fulfill any present or future legal responsibilities of Business Associate.

D. Disclose Protected Health Information for the proper management and administration of Business Associate or to fulfill any present or future legal responsibilities of Business Associate, provided that such disclosure is either Required by Law or Business Associate obtains reasonable assurances from any person to whom Protected Health Information is disclosed that such person will: (i) keep such information confidential, (ii) use or further disclose such information only for the purpose for which it was disclosed to such person or as Required by Law, and (iii) notify Business Associate of any instances of which it is aware in which the confidentiality of the information has been breached.

E. Use Protected Health Information to provide data aggregation services relating to the health care operations of the Covered Entity, as provided in 45 CFR §164.501.

F. To create de-identified data, provided that the Business Associate de-identifies the information in accordance with the Privacy Rule. De-identified information does not constitute PHI and is not subject to the terms and conditions of this Agreement.
G. Business Associate may use PHI to report violations of law to appropriate Federal and State authorities, consistent with 45 CFR 164.502(j)(1).

H. Business Associate agrees to ensure that access to EPHI related to the Covered entity is limited to those workforce members who require such access because of their role or function. Business Associate agrees to implement safeguards to prevent its workforce members who are not authorized to have access to such EPHI from obtaining access and to otherwise ensure compliance by its workforce with the Security Rule

IV. Obligations of Covered Entity

A. Covered Entity shall notify Business Associate of any facts or circumstances that affect Business Associate’s use or disclosure of PHI. Such facts and circumstances include, but are not limited to: (i) any limitation or change in Covered Entity’s notice of privacy practices, (ii) any changes in, or withdrawal of, an authorization provided to Covered Entity by an Individual pursuant to 45 CFR §164.508; and (iii) any restriction to the use or disclosure of PHI that Covered Entity has agreed to in accordance with 45 CFR §164.522.

B. Covered Entity warrants that it will not request Business Associate to use or disclose PHI in any manner that would not be permissible under the Privacy Rule or is not otherwise authorized or permitted under this Agreement.

C. Covered Entity acknowledges and agrees that the Privacy Rules allow the Covered Entity to permit Business Associate to disclose or provide access to PHI, other than Summary Health Information, to the Plan Sponsor only after the Plan Sponsor has amended its plan documents to provide for the permitted and required uses and disclosures of PHI and to require the Plan Sponsor to provide a certification to the Plan that certain required provisions have been incorporated into the Plan documents before the Plan may disclose, either directly or through a Business Associate, any PHI to the Plan Sponsor. Covered Entity hereby warrants and represents that Plan documents have been so amended and that the Plan has received such certification from the Plan Sponsor.

D. Covered Entity agrees that it will have entered into Business Associate Agreements with any third parties to whom Covered Entity directs and authorizes Business Associate to disclose PHI.

V. Effective Date; Termination

A. The effective date of this Agreement shall be the date this Agreement is signed by both parties (or the Compliance Date, if later).

B. This Agreement shall terminate on the date Business Associates ceases to be obligated to perform the functions, activities, and services described in Article III.

C. Upon Covered Entity’s knowledge of a material breach or violation of this Agreement by Business Associate, Covered Entity shall notify Business Associate of such breach or violation and Business Associate shall have thirty (30) days to cure the breach or end the violation. In the event Business Associate does not cure the breach or end the violation, Covered Entity shall have the right to immediately terminate this Agreement and any underlying services agreement if feasible.
D. Upon termination of this Agreement, Business Associate will return to Covered Entity, or if return is not feasible, destroy, any and all PHI that it created or received on behalf of Covered Entity and retain no copies thereof. If the return or destruction of the PHI is determined by Business Associate not to be feasible, Business Associate shall limit further uses and disclosures to those purposes that make the return or destruction of the information infeasible. If return or destruction of the PHI is feasible but Business Associate is required by law to retain such information or copies thereof, Business Associate will maintain the PHI for the period of time required under applicable law after which time Business Associate shall return or destroy the PHI.

E. Business Associate’s obligations under Sections II and III of this Agreement shall survive the termination of this Agreement with respect to any PHI so long as it remains in the possession of Business Associate.

VI. Other Provisions

A. The parties acknowledge that the foregoing provisions are designed to comply with the mandates of the Privacy and Security Rules and the HITECH Standards and agree to make any necessary changes to this agreement that may be required by any amendment to the final regulations promulgated by the Secretary. If the parties are unable to reach agreement regarding an amendment within thirty (30 days) of the date that Business Associate receives any written objection from Covered Entity, either party may terminate this Agreement upon ninety (90) days written notice to the other party. Any other amendment to the Agreement unrelated to compliance with applicable law and regulations shall be effective only upon execution of a written agreement between the parties.

B. Except as it relates to the use, security and disclosure of PHI and electronic transactions, this Agreement is not intended to change the terms and conditions of, or the rights and obligations of the parties under any other services agreement between them.

C. Business Associate agrees to defend, indemnify and hold harmless Covered Entity, its affiliates and each of their respective directors, officers, employees, agents or assigns from and against any and all actions, causes of action, claims, suits and demands whatsoever, and from all damages, liabilities, costs, charges, debts, fines, government investigations, proceedings, and expenses whatsoever (including reasonable attorneys’ fees and expenses related to any litigation or other defense of any claims), which may be asserted or for which they may now or hereafter become subject arising in connection with (i) any misrepresentation, breach of warranty or non-fulfillment of any undertaking on the part of Business Associate under this Agreement; and (ii) any claims, demands, awards, judgments, actions, and proceedings made by any person or organization arising out of or in any way connected with Business Associate’s performance under this Agreement.

D. Nothing express or implied in this Agreement is intended to confer, nor shall anything herein confer, upon any person other than Covered Entity, Business Associate, and their respective successors or assigns, any rights, remedies, obligations, or liabilities whatsoever.

E. Any ambiguity in this Agreement shall be resolved in favor of a meaning that permits the Covered Entity to comply with the Privacy and Security Rules and the HITECH Standards.
F. If any provision of this Agreement is held illegal, invalid, prohibited or unenforceable by a court of competent jurisdiction, that provision shall be limited or eliminated in that jurisdiction to the minimum extent necessary so that this Agreement shall otherwise remain in full force and effect and enforceable.

G. This Agreement replaces and supersedes in its (their) entirety any prior Business Associate Agreement(s) between the parties.

[SIGNATURE PAGE TO FOLLOW]
IN WITNESS WHEREOF, this Agreement has been signed and delivered as of the date first set forth above.

Public Education Employees’ Health Insurance Board
the Plan Sponsor, acting on behalf of Covered Entity

__________________________________________  ______________________________________
Signature                                                                                     Signature

__________________________________________  ______________________________________
Printed Name                                                                                Printed Name

__________________________________________  ______________________________________
Title                                                                                       Title