

Plan Administrator Contact Information

Hospital Medical Plans

Blue Cross Blue Shield of Alabama (PPO)

www.alabamablue.com/peehip/

450 Riverchase Parkway East

P.O. Box 995

Birmingham, AL 35298

Customer Service 800.327.3994

Preadmission Certification 800.248.2342

Subrogation 205.220.2744

Fraud Hot Line 800.824.4391

Rapid Response® 800.248.5123

(to order ID cards, claim forms, & directories)

Baby Yourself® 800.222.4379 - Maternity Program

Teladoc® 855.477.4549

www.teladoc.com/alabama

VIVA Health Plan (HMO)

www.vivahealth.com/peehip

417 20th Street North, Suite 1100

Birmingham, AL 35203

Customer Service 205.558.7474 or 800.294.7780

Delta Dental Customer Service 800.521.2651

(dental provider for VIVA Health Plan)

Teladoc® 800.TELADOC (835.2362)

www.teladoc.com

Supplemental Medical Plan

See Blue Cross Blue Shield of Alabama information above.

Group Medicare Advantage (PPO) Plans

Humana®

<https://our.humana.com/peehip>

P.O. Box 14601

Lexington, KY 40512-4601

Customer Service 800.747.0008 - 7 a.m.-8 p.m.; TTY 711

Go365Rewards® 866.677.0999

Virtual Visits 888.673.1992

Flexible Spending Accounts

HealthEquity

www.healthequity.com/peehip

Customer Service 877.288.0719 - 24 hours/day

Wellness Programs

Alabama Department of Public Health (ADPH)

Vendor for Wellness Screenings and Flu Shots

www.alabamapublichealth.gov/worksitewellness/

Flu Shots 844.842.2954

Tobacco Cessation Quitline 800.QUIT.NOW

or 800.784.8669

quitnowalabama.com

BCBS Health Coaching

800.327.3994, option 3

Pack Health

www.packhealth.com/peehip

Customer Service 855.255.2362

Wondr Health (formerly Naturally Slim)

www.wondrhealth.com/peehip

Optional Coverage Plans

(Cancer, Dental, Indemnity, & Vision)

Southland Benefit Solutions

<http://southlandpeehip.com>

2200 Jack Warner Pkwy, Suite 150

P.O. Box 1250

Tuscaloosa, AL 35401

Customer Service 800.476.0677

Core/Specialty Pharmacy Programs

Express Scripts (ESI)

www.express-scripts.com

One Express Way

St. Louis, MO 63121

Customer Service 800.363.9389

Pharmacy Help Desk 800.922.1557

Prior Authorization 800.211.1456 (for physicians)

PA Fax 800.845.6190

EasyRx Fax 888.EASYRX1 (888.327.9791) - submit prescriptions