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March 21, 2019

New Modernization System Go-Live is April 1

- In preparation for the new modernization system go-live on Monday, April 1, and to perform necessary data conversion, PEEHIP and the RSA's current system, including the existing PEEHIP Employer Portal, will be taken down on Friday, March 22, at 1 p.m. It is scheduled to come back online on Monday, April 1. With the April 1 go-live date fast approaching, please see below for important information to minimize member disruption during the shut-down period and after go-live.
 - Important for employers: Be sure to enter all new hire and termination dates in the existing Employer Portal by 1 p.m. on Friday, March 22. After this time, your next opportunity to enter hire and termination dates will be in the new Employer Portal on April 1.
 - ♦ **Important for new employees:** As a new employee, you must use <u>Member Online Services</u> if you choose to enroll in PEEHIP coverage. If your 30-day time period from your hire date ends during the shut-down period stated above, you will not be able to use MOS during this time.
 - Important for existing members: If you have a qualifying life event, and are within the 45-day time period to make an election change request due to that event, please be sure to use MOS prior to 1 p.m. on Friday, March 22, for any necessary enrollment requests or changes that you may need to make.

Have you visited the newly redesigned RSA website?

 We encourage everyone to explore our <u>new site</u> as you will find it is easier to navigate, more user-friendly, and is fully responsive with mobile devices. Your feedback is very important to us. For any questions or comments, please email us at <u>communication.correspondences@rsa-al.gov</u>.

Statement of Nondiscrimination: PEEHIP complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Multi-Language Interpreter Services: Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.877.517.0020 Chinese: 注意:如果您使用繁體中文,您可以免費獲

得語言援助服務。請致電1.877.517.0020

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