1	RETIREMENT SYSTEMS OF ALABAMA
2	PUBLIC EDUCATION EMPLOYEES' HEALTH INSURANCE PLAN
3	BOARD OF CONTROL MEETING
4	201 South Union Street, Room 843
5	Montgomery, Alabama 36104
6	877.517.0020
7	
8	
9	
10	
11	* * * * * * * * * * * *
12	COPY
13	* * * * * * * * * * * *
14	
15	
16	VIDEOCONFERENCE PUBLIC EDUCATION
17	EMPLOYEES' HEALTH INSURANCE PLAN BOARD OF CONTROL
18	MEETING reported by Jeana S. Boggs, Certified Court
19	Reporter and Notary Public, in the conference room
20	of the Retirement Systems of Alabama, 201 South
21	Union Street, Montgomery, Alabama, that was held on
22	Friday, June 25th, 2021, at approximately 9:00 a.m.
23	

APPEARANCES
BOARD MEMBERS:
MR. LUKE HALLMARK, CHAIRMAN
MR. JOHN R. WHALEY, VICE-CHAIRMAN
MR. JOHN MCMILLAN
DR. ERIC MACKEY
DR. JOSEPH G. VAN MATRE
MS. KELLI SHOMAKER
MS. CHARLENE MCCOY, VIA WEBEX
DR. SUSAN WILLIAMS BROWN
MS. AMY CREW, VIA WEBEX
MRS. SUSAN LOCKRIDGE
MR. RUSSELL TWILLEY, VIA WEBEX
MS. PEGGY MOBLEY
MS. ANITA GIBSON
MR. JEFF COLE
Boggs Reporting & Video LLC 800.397.5590 www.boggsreporters.com

1	ALSO PRESENT:	
2	DR.	DAVID BRONNER, RSA CEO
3	MR.	DON YANCEY, RSA DEPUTY DIRECTOR
4	MS.	LEURA CANARY, RSA LEGAL COUNSEL
5	MS.	DIANE SCOTT, RSA CFO
6	MR.	DAVE WALES, DIRECTOR PEEHIP
7	MS.	DEBBY DAHL, RSA ASSISTANT
8		
9		
10		
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		
		Boggs Reporting & Video LLC

1		AGENDA
2	I.	CALL TO ORDER/ROLL CALL
3		Debby Dahl5
4	II.	APPROVAL OF AGENDA
5		Luke Hallmark7
6	III.	ADOPTION OF RESOLUTION FOR KELLY BUTLER,
7		JEFF COLE, CHARLENE McCOY and RUSSELL
8		TWILLEY9
9	IV.	FINANCIAL UPDATE AND PRESCRIPTION BENEFIT
0		MANAGER VENDOR RECOMMENDATION -
1		Diane Scott19
2		Dave Wales24
3	V.	CLOSING COMMENTS -
4		Don Yancey36
5	VI.	ADJOURN - Luke Hallmark39
6		
7		
8		
9		
0		
1		
2		
3		

800.397.5590 www.boggsreporters.com

1	CALL TO ORDER/ROLL CALL
2	CHAIRMAN HALLMARK: I would like
3	to welcome everybody to our PEEHIP Board of
4	Control meeting this morning. It's right
5	at 9:00 o'clock. So, let's start off by
6	having a roll call. Debby?
7	MS. DAHL: Luke Hallmark?
8	CHAIRMAN HALLMARK: Here.
9	MS. DAHL: Ricky Whaley?
10	MR. WHALEY: Here.
11	MS. DAHL: Kelly Butler?
12	(No response).
13	MS. DAHL: John McMillan?
14	MR. MCMILLAN: Here.
15	MS. DAHL: Eric Mackey?
16	DR. MACKEY: Here.
17	MS. DAHL: Joseph Van Matre?
18	MR. VAN MATRE: Here.
19	MS. DAHL: Kelli Shomaker?
20	MS. SHOMAKER: Here.
21	MS. DAHL: Charlene McCoy?
22	MS. McCOY: Here.
23	MS. DAHL: Susan Brown?
	Pagga Danarting 9. Video LLC

1	DR. SUSAN BROWN: Present.
2	MS. DAHL: Amy Crew?
3	(No response).
4	MS. GAMBLE: Sorry, I had to mute
5	them for just a second to figure out the
6	cause of the feedback.
7	MS. DAHL: All right. We will go
8	back to Amy. Susan Lockridge?
9	MRS. LOCKRIDGE: Here.
10	MS. DAHL: Russell Twilley?
11	MR. TWILLEY: Here.
12	MS. DAHL: Peggy Mobley?
13	MS. MOBLEY: Here.
14	MS. DAHL: Anita Gibson?
15	MS. GIBSON: Here.
16	MS. DAHL: Jeff Cole?
17	MR. COLE: Here.
18	MS. DAHL: Do we have Amy Crew
19	yet? She may join the call later.
20	MS. GAMBLE: Yeah. I think she
21	dropped off. Yeah. It looks like she
22	dropped off.
23	MS. DAHL: Okay. I'll contact
	December 11 and 12 december 11 C

1	her.
2	CHAIRMAN HALLMARK: Is that
3	everybody? Okay. We do have a quorum
4	here.
5	APPROVAL OF AGENDA
6	CHAIRMAN HALLMARK: The next line
7	is the approval of the agenda, which is a
8	real small agenda today. It's short.
9	So, I will need a motion to
10	approve the agenda.
11	MS. MOBLEY: I so move.
12	CHAIRMAN HALLMARK: Dr. Van Matre.
13	Second, Ms. Mobley.
14	Any questions? Comments?
15	(No response).
16	CHAIRMAN HALLMARK: All in favor
17	say "aye".
18	(Board members saying "aye").
19	CHAIRMAN HALLMARK: All opposed,
20	like sign?
21	(No response).
22	
23	

ADOPTION OF RESOLUTION FOR KELLY BUTLER, JEFF COLE, CHARLENE McCOY and RUSSELL TWILLEY

2.2.

CHAIRMAN HALLMARK: Item III is —
you know, at this time of year, you know,
we have kind of a — I won't say
transformation. You know, people sometimes
retire or are not coming back for the next
term. And we do have four people: We have
Kelly Butler, we have Jeff Cole, we have
Russell Twilley, and we have Charlene McCoy
that are rolling off of the Board. And,
you know, I do have a little Resolution
here from the Retirement System for their
years of service.

I am going to say a few things. Don or Dr. Bronner may want to add a few more comments.

But I know that Russell was on the Board when I got here. And Charlene came right after me. And, you know, Mr. Butler's position is one that's appointed. And Jeff has just been on for

1 a short period of time. But Jeff is 2 certainly a quality person. And we do 3 want to thank all four of the Board members that are rolling off for their 4 5 years of service because they have been 6 excellent stewards of both our PEEHIP 7 program and our TRS program. 8 So, what I would like to do is, 9 since we have only one here, that's Jeff, 10 I do have four Proclamations, but I will 11 just read one, and then they will all be 12 recognized for their time of service. 13 So, I am going to ask Jeff, 14 since you are here, to come forward, and 15 I will give you yours. I am going to let 16 y'all see his picture because it's got 17 Jeff and I together. 18 (Applause). 19 CHAIRMAN HALLMARK: This is really 20 I want to say this is the first one we have done like this. I think it looks 21 2.2. really, really good.

Boggs Reporting & Video LLC 800.397.5590 www.boggsreporters.com

But it says -- and I am not

23

saying it because I am standing there, but I'm saying it does look good.

1

2.

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

2.2.

23

It just says: "Whereas, Mr. Jeff Cole has been a dedicated public education advocate for 27 years serving as a classroom teacher, principal and active member of the Alabama Education Association as a Board member of both the Alabama Teachers' Retirement System and Public Education Employees' Health Insurance Program for two years; and, whereas, Mr. Cole has served with honor and provided invaluable leadership to the Boards governing these two critical programs and the TRS and PEEHIP staff administering these programs provided by financial and health insurance benefits for over 225,000 active and retired education personnel in Alabama; and, whereas, Mr. Cole has always held as his number one priority the protection and improvement of the retirement health

Boggs Reporting & Video LLC 800.397.5590 www.boggsreporters.com

insurance benefits of both active and

1 retired members of the TRS and PEEHIP. 2 Now, therefore, be it resolved that this 3 on this day the 25th of June, 2021, the 4 TRS Board of Control and the PEEHIP Board 5 of Control hereby extend to Mr. Jeff Cole 6 our sincere appreciation for his many 7 years of dedicated service to the public 8 education employees of Alabama an 9 exemplary service on these boards which 10 he has so selfishly performed; and be it 11 further resolved that the TRS and PEEHIP 12 boards and TRS and PEEHIP staff wish for 13 Mr. Cole and his family good health, much 14 happiness now in the future. 15 finally resolved that a copy of this 16 Resolution be presented to Mr. Cole and 17 also be included in the minutes of this 18 meeting. Adopted in grateful 19 appreciation on the 25th of June, 2021, 20 by the Teachers' Retirement System Board 21 of Control." 2.2. Congratulations, Mr. Cole. 23 (Applause).

1	MR. COLE: You need a picture?
2	CHAIRMAN HALLMARK: If you want to
3	say a couple of words.
4	MR. COLE: Yes, I would like to.
5	Luke, first of all, you do add a great deal
6	to the picture because otherwise
7	(Laughter).
8	MR. COLE: Anybody want a picture?
9	Listen, I really appreciate each of you,
10	and I appreciate the opportunity to do
11	this. You have, for 27 years, taken care
12	of me as an employee in the State of
13	Alabama retirement, and I appreciate the
14	opportunity I've had to be here. I wish it
15	was going to last longer, but that's my
16	fault.
17	So, thank you very much, Luke.
18	Thank you. I appreciate it.
19	CHAIRMAN HALLMARK: Thank you.
20	The next one is for Russell.
21	And I am not going to read the whole
22	thing again. But also it talks about
23	Russell being an advocate for 32 years

1 and serving on support personnel for this 2 position. 3 So, Russell, we have yours here, as well. Russell, would you like to say 4 5 a few words? 6 MR. TWILLEY: Thank you very much. 7 And it's been an honor. And I have learned 8 so much being around everything. So, thank 9 you. 10 (Applause). 11 CHAIRMAN HALLMARK: And then my 12 neighbor, Charlene, she has -- let's see. 13 Charlene has been a dedicated education 14 advocate for 32 years and served as a 15 classroom teacher. 16 Charlene, we have your 17 Resolution here. And some of you may not 18 know, but just a couple of weeks ago, 19 Charlene had left her house and gone into 20 her garage and slipped and fell and broke 21 her arm and had surgery. And so, that's 2.2. the reason why she is not here today.

Boggs Reporting & Video LLC 800.397.5590 www.boggsreporters.com

But she seems to be doing well.

23

1 checked on her right before she went into 2 surgery, and it seemed like everything 3 went well. Charlene, would you like to say 4 5 a few words? 6 MS. McCOY: Yes, if you don't 7 mind. Can you hear me? 8 CHAIRMAN HALLMARK: Yes. 9 MS. McCOY: It has been an honor 10 to be introduced to all the people that 11 worked for the RSA and all the members on 12 the Board. I am an advocate for all of our 13 members and as you are too. And I just 14 thank God for the privilege to being on 15 Thanks, everyone. this Board. 16 (Applause). 17 CHAIRMAN HALLMARK: Thank you, 18 Charlene. And is Kelly -- is Kelly on 19 today? He is not. As y'all know, Kelly 20 has, you know, decided to retire. And he 21 does have some health issues coming up. 2.2. But we all just need to reach out to him if 23 you have time and just thank him for his

1 years of service because he has been an 2 excellent Board member. And he doesn't say 3 a lot. But when he talks, you know, we've all listened because he always brings 4 5 something that's been valuable to our 6 meetings. 7 So, we do want to thank Kelly. 8 I am going to leave this with Debby. 9 she still here, Debby Dahl? I'm going to 10 leave this with. 11 DR. BRONNER: We will take care of 12 it. 13 CHAIRMAN HALLMARK: Dr. Bronner or 14 Mr. Yancey? 15 DR. BRONNER: It's very unusual 16 that we lose four board members at one 17 time. But, I mean, they are all 18 outstanding people. We enjoy their company 19 and their leadership. And I thank them 20 all. 21 Okay. Before CHAIRMAN HALLMARK: 2.2. we go into the financial update with 23 Ms. Scott and Mr. Wales, Mr. Yancey, I am

going to let you say a few things.

2.2.

MR. YANCEY: Thank you, sir. You know, as the Board recalls, you know, at the last meeting, we requested approval to issue a new RFP for a pharmacy manager because we thought that there would be significant savings available to us, you know, under a new contract. You recall Diane was projecting a significant deficit, not for this year, but for the next year for the 2023 year. And, you know, our members would be facing a significant increase in premiums or we would have to get a lot extra money from the Legislature, which would be fairly difficult.

So, if we could come up with some way to save money, then that would prevent that from happening.

So, since the last meeting, when the Board approved that request, we issued an RFP. We have gotten responses in, done a stringent review of, you know, those responses. And Diane and Dave will

bring your recommendation as far as what we would like to see the Board approve going, you know, forward.

2.2.

This has been a short period to go through an RFP of that magnitude. So, there are a lot of people that worked very hard. You know, Diane and Frank Romer and their staff in accounting, Dave and Erica and the PEEHIP staff and Amy Conley. Y'all may not — you know, a lot of y'all may not know Amy, but she is the legal staff, and she is the contract, you know, reviewer, you know. So, she was involved in a lot of this.

And a special thanks to Segal, our consultant, because they put in a lot of hard work to score, you know, the different proposals. I think we had five proposals.

So, a lot of work, but it was well worth it. I think you will see that. And I appreciate the Board allowing us to take that action to try to

1	save the members some money.
2	So, in that, I will turn it over
3	to Diane and Dave, and they will give you
4	the specifics.
5	CHAIRMAN HALLMARK: Okay. Before
6	we Diane, you can come on forward. Come
7	on. I do need to have a motion to approve
8	our resolution for our members that are
9	rolling off the Board. Can I have a motion
10	to approve?
11	MR. WHALEY: So, move.
12	CHAIRMAN HALLMARK: Mr. Whaley?
13	MS. SHOMAKER: Second.
14	CHAIRMAN HALLMARK: Second from
15	Ms. Shomaker.
16	Any comments or questions at
17	this time?
18	(No response).
19	CHAIRMAN HALLMARK: All in favor
20	say "aye."
21	(Board members saying "aye").
22	CHAIRMAN HALLMARK: All opposed,
23	like sign?

1 (No response). 2 CHAIRMAN HALLMARK: Ayes carry. 3 Diane, I'm going to turn it over 4 to you. 5 FINANCIAL UPDATE AND PRESCRIPTION BENEFIT MANAGER 6 VENDOR RECOMMENDATION 7 MS. DIANE SCOTT: Dave and I are 8 going to kind of tag team. So, Dave, do 9 you want to come on? All right. 10 And good morning, Mr. Chairman 11 and members of the Board. This is one of 12 my more exciting presentations to be able 13 to give. 14 So, if you will turn to your 15 handout to page two, you will see my 16 funding projection for 2021-2024. As 17 Mr. Yancey just said, the reason we 18 undertook this was because we had a 19 significant shortfall in fiscal 2023, and 20 I need to go to the Legislature and let 21 them know what I am requesting for the 2.2. per member per month. 23 What I didn't show you at the

last Board meeting was the significant shortfall that we had in 2024, which was \$348 million -- okay? -- knowing that we had a bigger hole and didn't want to worry you because we felt very confidently that an RFP with the drug PBM would help us out, not only in one year, but more than one year.

2.2.

So, what we have done here is I added 2024 to this projection. So, now we are going all the way through 2024.

Page three is simply the same projection that I had in your last Board meeting so you could look for a comparison to see what might have changed.

So, basically, the RFPs bore much fruit over three years in improvement of \$302 million. Okay? The first two years, about \$178 million. There have been some additional modifications. There are some other costs here. But you can see that this

1 RFP for 2023, we are going to have an 2 excess in our working capital of \$24.5 3 million. 4 So, yay, I can go to the 5 Legislature and say: Let's fund at \$800 6 per active per member, per active per 7 month. 8 What that also does is, in the 9 previous projection, I had \$46 million 10 coming out of the Retiree Trust for 2023. 11 I was able to eliminate that. Okay? So, 12 that shows you what this has done for 13 2023. 14 Now let's look at 2024. As I 15 told you, my projections showed a 16 shortage of \$348 million in 2024. 17 lay this RFP results in there, our shortfall now is \$79.3 million. 18 does include in fiscal 2024 \$46 million 19 20 coming in from the Retiree Trust. 21 Well, another significant 2.2. component of these projections is the 23 medical variable co-pay program to the

tune of projecting \$9 million a year starting in 2022. So, that's a total of \$27 million. That's watered down just a little bit. It could be more than that. But I want you to know that that's also in here that's a new program. So, what about 2024? The thing I can say is, next up, the rest of the RFPs, and I am hoping that particularly in the Medicare Advantage Prescription Drug Program RFP that we will be able to gain that ground back for 2024 and not have to ask for an increase. So, based upon this RFP marketing, I think we've been extremely successful. Do y'all have any questions about that before Dave yes, ma'am. CHAIRMAN HALLMARK: Ms. Mobley has a question. MS. MOBLEY: Explain the medical	
\$27 million. That's watered down just a little bit. It could be more than that. But I want you to know that that's also in here that's a new program. So, what about 2024? The thing I can say is, next up, the rest of the RFPs, and I am hoping that particularly in the Medicare Advantage Prescription Drug Program RFP that we will be able to gain that ground back for 2024 and not have to ask for an increase. So, based upon this RFP marketing, I think we've been extremely successful. Do y'all have any questions about that before Dave yes, ma'am. CHAIRMAN HALLMARK: Ms. Mobley has a question.	
little bit. It could be more than that. But I want you to know that that's also in here that's a new program. So, what about 2024? The thing I can say is, next up, the rest of the RFPs, and I am hoping that particularly in the Medicare Advantage Prescription Drug Program RFP that we will be able to gain that ground back for 2024 and not have to ask for an increase. So, based upon this RFP marketing, I think we've been extremely successful. Do y'all have any questions about that before Dave — yes, ma'am. CHAIRMAN HALLMARK: Ms. Mobley has a question.	
But I want you to know that that's also in here that's a new program. So, what about 2024? The thing I can say is, next up, the rest of the RFPs, and I am hoping that particularly in the Medicare Advantage Prescription Drug Program RFP that we will be able to gain that ground back for 2024 and not have to ask for an increase. So, based upon this RFP marketing, I think we've been extremely successful. Do y'all have any questions about that before Dave — yes, ma'am. CHAIRMAN HALLMARK: Ms. Mobley has a question.	
in here that's a new program. So, what about 2024? The thing I can say is, next up, the rest of the RFPs, and I am hoping that particularly in the Medicare Advantage Prescription Drug Program RFP that we will be able to gain that ground back for 2024 and not have to ask for an increase. So, based upon this RFP marketing, I think we've been extremely successful. Do y'all have any questions about that before Dave yes, ma'am. CHAIRMAN HALLMARK: Ms. Mobley has a question.	
So, what about 2024? The thing I can say is, next up, the rest of the RFPs, and I am hoping that particularly in the Medicare Advantage Prescription Drug Program RFP that we will be able to gain that ground back for 2024 and not have to ask for an increase. So, based upon this RFP marketing, I think we've been extremely successful. Do y'all have any questions about that before Dave yes, ma'am. CHAIRMAN HALLMARK: Ms. Mobley has a question.	
I can say is, next up, the rest of the RFPs, and I am hoping that particularly in the Medicare Advantage Prescription Drug Program RFP that we will be able to gain that ground back for 2024 and not have to ask for an increase. So, based upon this RFP marketing, I think we've been extremely successful. Do y'all have any questions about that before Dave — yes, ma'am. CHAIRMAN HALLMARK: Ms. Mobley has a question.	
9 RFPs, and I am hoping that particularly 10 in the Medicare Advantage Prescription 11 Drug Program RFP that we will be able to 12 gain that ground back for 2024 and not 13 have to ask for an increase. 14 So, based upon this RFP 15 marketing, I think we've been extremely 16 successful. Do y'all have any questions 17 about that before Dave yes, ma'am. 18 CHAIRMAN HALLMARK: Ms. Mobley has 19 a question.	
in the Medicare Advantage Prescription Drug Program RFP that we will be able to gain that ground back for 2024 and not have to ask for an increase. So, based upon this RFP marketing, I think we've been extremely successful. Do y'all have any questions about that before Dave yes, ma'am. CHAIRMAN HALLMARK: Ms. Mobley has a question.	
Drug Program RFP that we will be able to gain that ground back for 2024 and not have to ask for an increase. So, based upon this RFP marketing, I think we've been extremely successful. Do y'all have any questions about that before Dave yes, ma'am. CHAIRMAN HALLMARK: Ms. Mobley has a question.	
gain that ground back for 2024 and not have to ask for an increase. So, based upon this RFP marketing, I think we've been extremely successful. Do y'all have any questions about that before Dave yes, ma'am. CHAIRMAN HALLMARK: Ms. Mobley has a question.	
have to ask for an increase. So, based upon this RFP marketing, I think we've been extremely successful. Do y'all have any questions about that before Dave — yes, ma'am. CHAIRMAN HALLMARK: Ms. Mobley has a question.	
So, based upon this RFP marketing, I think we've been extremely successful. Do y'all have any questions about that before Dave yes, ma'am. CHAIRMAN HALLMARK: Ms. Mobley has a question.	
marketing, I think we've been extremely successful. Do y'all have any questions about that before Dave yes, ma'am. CHAIRMAN HALLMARK: Ms. Mobley has a question.	
successful. Do y'all have any questions about that before Dave yes, ma'am. CHAIRMAN HALLMARK: Ms. Mobley has a question.	
about that before Dave yes, ma'am. CHAIRMAN HALLMARK: Ms. Mobley has a question.	
18 CHAIRMAN HALLMARK: Ms. Mobley has 19 a question.	
19 a question.	
20 MS. MOBLEY: Explain the medical	
The Fried Harris Cris Mearour	
variable co-pay.	
MS. DIANE SCOTT: Okay. We are	
already doing that over on the pharmacy	

side, variable co-pay on some specialty drugs, where the manufacturers will provide a coupon of, let's say, \$20,000 a year.

Our co-pay currently is, I think, 10% of our cost with a maximum of \$150 and maybe a minimum of either \$50 or a \$100.

2.2.

But we can take advantage of that \$20,000 by varying that co-pay. The member doesn't have to pay \$150 because these manufacturers' coupons say that the member's co-pay should only be \$5 or \$10.

So, the plan wins, the member wins, and we are benefiting about \$15 million to \$16 million a year on the drug side already.

MS. MOBLEY: Mr. Chairman?

CHAIRMAN HALLMARK: Ms. Mobley.

MS. MOBLEY: Now, this is not the same as the coupons like the members get, right? I mean, I have some members that tell me that they were able to use coupons in PEEHIP. But once they went to Medicare, Medicare no longer accepted those coupons.

1	MS. DIANE SCOTT: That is correct.
2	Medicare
3	MS. MOBLEY: So, this is not the
4	same?
5	MS. DIANE SCOTT: It's
6	Medicare This program is only on the
7	non-Medicare side.
8	MS. MOBLEY: Okay.
9	MS. DIANE SCOTT: Only on the
10	non-Medicare side.
11	MS. MOBLEY: Okay.
12	MS. DIANE SCOTT: Medicare's rules
13	have not changed.
14	MS. MOBLEY: Okay. Thank you.
15	MS. DIANE SCOTT: Yes, ma'am.
16	CHAIRMAN HALLMARK: Any other
17	questions?
18	(No response).
19	CHAIRMAN HALLMARK: Thank you,
20	Diane. Dave?
21	MR. WALES: Okay. So, good
22	morning, Mr. Chairman, members of the
23	Board.

You have heard some really big improvements financially from Diane's presentation. I echo her comments that this is a huge success in terms of pure cost savings. Over \$300 million over three years is a rare opportunity, is a rare gain from a financial perspective.

2.2.

So, I am going to tie that together to a recommended vendor; but before doing that, I want to say something else about that savings is that it is not due to an offset of cutting benefits. If you remember at our previous Board meeting that Mr. Yancey alluded to where we asked you for the approval to go down this road, and, you know, you approved that and allowed this to come to fruition.

We said at that time that we are not seeking to cut benefits. We are seeking to maintain benefits and achieve better pricing. And I think you are going to see through some of these slides

that that's what we have done.

2.2.

So, just a recap of the process that got us here, we worked with Segal, our consultants, who I also agreed did a fantastic job in this procurement for us. And we are very thankful to them for that.

They issued an RFP, Request For Proposal, for our new PBM contract. We received six bids for PBM services. The bidders were instructed to propose the formulary that they found to be the best fit with the least member disruption for PEEHIP, which, again, fit with our overall goal of not disrupting members, not cutting member benefit. They were to give us the best net cost along with the detailed report of member disruption compared to our current formulary.

So, after careful valuation with Segal of those bids, including the member disruption, the technical ability, the overall net costs, we arrived at two

finalists, Express Scripts and CVS

Health. We held finalist meetings with
each bidder and received best and final
offers from them. And after extensive
evaluation of those offers, Express
Scripts was the overall highest scoring
bidder and PEEHIP's staff recommended PBM
vendor.

2.2.

So, let's talk a little bit more about Express Scripts and what their strengths are. They, along with CVS Health, proposed huge net savings to us as compared to previous projections as Diane just said.

The ESI, though, Express

Scripts, scored higher in the technical component of the RFP, and that's the part that actually touches the members.

That's the part that's the management of the formulary, the blocking and tackling and providing a drug benefit. So, that was very important to us.

They also demonstrated a

seamless commitment to PEEHIP and how we currently manage the formulary, and that was evidenced by how their proposal had the least member disruption of all six proposals that we received. And I want to make sure that we understand to tie those two parts together, that a massive cost savings of over \$300 million was borne out of the least member disruption of all the proposals that we received.

2.

2.2.

They also agreed to further insulate our membership against abundant or unnecessary or unacceptable member disruption in future years as part of their contract. And they further agreed to work to strive to create an easy handoff from our current PBM to the new contract by supporting member education, on-site events, boots on the ground, whatever they need to do to handhold our members from the benefit card — the benefit card they will have in the future.

1 So, to wrap it all up, our staff 2 recommendation is to approve Express 3 Scripts as the winning bidder of this 4 Request For Proposal to be PEEHIP's new 5 prescription benefit manager for a 6 three-year term effective October 1, 7 2021. 8 CHAIRMAN HALLMARK: Okay. Y'all 9 have heard Dave's report, along with 10 Diane's. Any comments or questions at this 11 time? Dr. Brown? 12 DR. SUSAN BROWN: Thank you, 13 Mr. Chairman. 14 So, this will apply to all 15 current active employees and any retiree 16 that is not Medicare eligible, and it will start October 1st. And when you 17 18 said that there will be very little 19 disruption, is it like for specific drugs 20 that it was more disruption with and you 21 are going to work with these people now 2.2. between now and October? So, they have

Boggs Reporting & Video LLC 800.397.5590 www.boggsreporters.com

got a time to talk with their doctor and

23

figure out what's best for them? MR. WALES: Oh, absolutely. it's a fantastic question. You know, let me give you some kind of some scale and just, you know, firm that up so you understood, you know, completely what we are walking into. So, the PEEHIP staff currently, by Board resolution authority, manages

2.2.

by Board resolution authority, manages the formulary very closely on a daily basis. And to put some numbers around that, thus far in this plan year, we have had changes to the formulary that have affected around 5,000 people. We always give at least a 60-day notice.

Notification goes to the provider.

Notification goes to the member, and it's done when there is an alternative, right?
We just don't pull the rug out from folks

and say, you know, best of luck.

The same thing applies here where there will be at least a 60-day notice. And to kind of give you some

scale, if you remember, we have had about 1 2 5,000 changes in our current contract 3 this year. It's around a thousand 4 changes to switch to this new formulary 5 that would start in October. 6 So, when you consider making 7 that change and the savings achieved, 8 it's truly remarkable how it did not have 9 to impact more members. 10 Another thing about your 11 question, which drugs does it impact? 12 specified that there are certain drugs 13 that we don't want touched at all: 14 Cancer drugs, things called narrow 15 therapeutic indexes such as, like, 16 thyroid medications, and so on, that are 17 just very sensitive to people that sometimes don't have a really good 18 19 alternative. So, we kept those out from 20 the analysis -- or from the proposal. 21 That's very good DR. SUSAN BROWN: 2.2. information. Thank you. 23 MR. WALES: Yes, ma'am.

1	CHAIRMAN HALLMARK: Any other
2	comments or questions at this time?
3	DR. MACKEY: Yes.
4	CHAIRMAN HALLMARK: Yes, sir. Dr.
5	Mackey.
6	DR. MACKEY: So, will the
7	employees, members, retirees too, but all
8	the members, would they get a new card
9	between now and October 1st or will their
10	old insurance card still work?
11	MR. WALES: So, good question. As
12	part of the implementation, Express Scripts
13	will deliver to them at least one new card
14	for the new benefit.
15	DR. MACKEY: Okay.
16	CHAIRMAN HALLMARK: Any other
17	comments or questions at this time?
18	(No response).
19	CHAIRMAN HALLMARK: Okay. At this
20	time, we will need a motion to approve the
21	staff recommendation, which is to approve
22	Express Scripts as the winning bidder of
23	this request for proposal. It would be

1	PEEHIP's new prescription benefit manager
2	for a three-year term effective 10/1/2021.
3	MR. WHALEY: Motion.
4	CHAIRMAN HALLMARK: I've got a
5	motion from Mr. Whaley. I need a second.
6	Ms. Mobley. Any other comments or
7	questions at this time?
8	MS. MOBLEY: I do.
9	CHAIRMAN HALLMARK: Yeah, we will
10	have a was that a second, or did you
11	have a question before?
12	MS. MOBLEY: Both.
13	CHAIRMAN HALLMARK: All right.
14	Let's go ahead. We will accept her second.
15	And now for a question
16	MS. MOBLEY: No. I just want to
17	have a
18	CHAIRMAN HALLMARK: or comment.
19	MS. MOBLEY: roll call vote.
20	CHAIRMAN HALLMARK: A roll call
21	vote. Okay. We haven't had one of those
22	in a while. Let's see if we can have one.
23	Yeah, Dr. Brown?

1 DR. SUSAN BROWN: Mr. Chairman, 2 can I ask one more question before we vote? 3 CHAIRMAN HALLMARK: Certainly. 4 Yeah. 5 DR. SUSAN BROWN: Thank you. So, 6 it just popped in my mind. 7 So, the co-pays will not go up 8 for any drugs. It would only go down 9 because of the coupons? 10 MR. WALES: To answer that 11 question comprehensively, there are two 12 pieces -- two ways to approach it: 13 co-pays, as set by PEEHIP in terms of 14 what's our generic co-pay, what's our 15 non-preferred drug co-pay, what's our 16 preferred drug co-pay, what's our specialty 17 co-pay, are not changing whatsoever as a 18 result of this. However, currently today, 19 drugs shift in and out of if they are 20 preferred, if they are non-preferred, if 21 they are generic. 2.2. So, a different co-pay can apply 23 to them today under your current

1	contract. The same thing in moving to
2	this contract. Some drugs will enter
3	into a lower tier and become cheaper for
4	members for a co-pay. Some will move
5	higher. But, again, that's counted in
6	that disruption figure that I gave you
7	earlier.
8	DR. SUSAN BROWN: Okay. Thank
9	you.
10	CHAIRMAN HALLMARK: All right.
11	We've had a motion. We've had a second.
12	We have had some discussion, and we've had
13	request for a roll call.
14	Debby, would you mind giving a
15	roll call, please.
16	MS. DAHL: Luke Hallmark?
17	CHAIRMAN HALLMARK: Yes.
18	MS. DAHL: Ricky Whaley?
19	MR. WHALEY: Yes.
20	MS. DAHL: John McMillan?
21	MR. MCMILLAN: Yes.
22	MS. DAHL: Eric Mackey?
23	DR. MACKEY: Yes.

1	MS. DAHL: Joseph Van Matre?
2	MR. VAN MATRE: Yes.
3	MS. DAHL: Kelli Shomaker?
4	MS. SHOMAKER: Yes.
5	MS. DAHL: Susan Brown?
6	DR. SUSAN BROWN: Yes.
7	MS. DAHL: Charlene McCoy?
8	MS. McCOY: Yes.
9	MS. DAHL: Susan Lockridge?
10	MRS. LOCKRIDGE: Yes.
11	MS. DAHL: Russell Twilley?
12	MR. TWILLEY: Yes.
13	MS. DAHL: Peggy Mobley?
14	MS. MOBLEY: Yes.
15	MS. DAHL: Anita Gibson?
16	MS. GIBSON: Yes.
17	MS. DAHL: Jeff Cole?
18	MR. COLE: Yes.
19	CHAIRMAN HALLMARK: Okay. We have
20	had a unanimous vote of yes. So, this
21	motion is approved.
22	Next, Mr. Yancey has a few
23	closing comments to make.

1 CLOSING COMMENTS

2.2.

MR. YANCEY: Very few. Thank you.

And I appreciate what the Board has done.

This will be a wonderful benefit for our

members.

We will continue to work to hold the costs down. And I know currently Diane is projecting a deficit for 2024. But we have got a couple of years to work on that and see if we can improve on that. I am very confident that we will. Diane and Dave and their folks worked very hard continually to do this. And we will have new RFPs, I think, for the Medicare Plus Plan and hopefully we can save some more money when we do that RFP.

So, I am very, you know, optimistic that we can continue to not be put in a position where we have to increase premiums to the members for the next several years.

So, other than that, I thank the Board for their support, and I thank

these folks on the staff for all the work they have done. So, thank you very much.

2.2.

CHAIRMAN HALLMARK: And I think I speak for all the Board members that we do thank the staff for, you know, always constantly — not only coming up with ideas for medication, but also for our wellness, you know, for ideas that, you know, if we are in shape, we don't need, you know, drugs or prescription items, you know. But just things like that that can remind us that, you know, maybe we can do this or do this to make our health better so that we, you know, get in a position that we don't need blood pressure medicine or all these other types of medicine. We do appreciate all that work.

Once again, I also want to thank our four Board members that are rolling off of their service. I looked up. I think, Russell, you had served 14 years on the Board, and that speaks a lot of your time and what people thought of you

1	as your service for the Board.
2	Any other final comments at this
3	time?
4	(No response).
5	ADJOURN
6	CHAIRMAN HALLMARK: All right. I
7	will need a motion to adjourn. Mr. Cole.
8	Second? Mrs. Lockridge.
9	Any comments or questions at
10	this time?
11	(No response).
12	CHAIRMAN HALLMARK: All in favor
13	say "aye."
14	(Board members saying "aye").
15	CHAIRMAN HALLMARK: All opposed,
16	like sign?
17	(No response).
18	CHAIRMAN HALLMARK: Ayes carry.
19	
20	(Conclusion of PEEHIP Board
21	of Control meeting at 9:28
22	a.m.)
23	

REPORTER'S CERTIFICATE

STATE OF ALABAMA

4 COUNTY OF ELMORE

2.2.

I, Jeana S. Boggs, Certified Professional Reporter and Notary Public in and for the State of Alabama at Large, do hereby certify on Friday, June 25th, 2021, that I reported the meeting of the PUBLIC EDUCATION EMPLOYEES' HEALTH INSURANCE PLAN BOARD OF CONTROL; that the foregoing colloquies, statements, questions and answers thereto were reduced to 39 typewritten pages under my direction and supervision; that the above is a true and accurate transcription of said meeting set out herein.

I further certify that I am neither of relative, employee, attorney or counsel of any of the parties, nor am I a relative or employee of such attorney or counsel, nor am I financially interested in the results thereof. All rates charged are usual and customary.

1	I further certify that I am duly licensed		
2	by the Alabama Board of Court Reporting as a		
3	Certified Court Reporter as evidenced by the ACCR		
4	number following my name found below.		
5	This 25th day of June, in the year of our		
6	Lord, 2021.		
7			
8			
9			
10	Jeana S. Boggs, CCR ABCR NO. 7, 9/30/2021		
11	Certified Court Reporter and Notary Public		
12	Commission expires: 8/9/2022		
13			
14			
15			
16			
17			
18			
19			
20			
21			
22			
23			
	Boggs Reporting & Video LLC		

CHAIRMAN
HALLMARK: [45]
DR. BRONNER:
[2] 15/11 15/15
DR. MACKEY:
[5] 5/16 32/3 32/6
32/15 35/23
DR. SUSAN
BROWN: [7] 6/1
29/12 31/21 34/1
34/5 35/8 36/6
MR. COLE: [5]
6/17 12/1 12/4 12/8
36/18 MD
MR.
MCMILLAN: [2]
5/14 35/21
MR. TWILLEY:
[3] 6/11 13/6 36/12
MR. VAN
MATRE: [2] 5/18
36/2
MR. WALES: [5]
24/21 30/2 31/23
32/11 34/10
MR. WHALEY:
[4] 5/10 18/11 33/3
35/19
MR. YANCEY: [2]
16/2 37/2

MRS.
LOCKRIDGE: [2]
6/9 36/10
MS. DAHL: [30]
5/7 5/9 5/11 5/13
5/15 5/17 5/19 5/21
5/23 6/2 6/7 6/10
6/12 6/14 6/16 6/18
6/23 35/16 35/18
35/20 35/22 36/1
36/3 36/5 36/7 36/9
36/11 36/13 36/15
36/17
MS. DIANE
SCOTT: [7] 19/7
22/22 24/1 24/5
24/9 24/12 24/15
MS. GAMBLE: [2]
6/4 6/20
MS. GIBSON: [2]
6/15 36/16
MS. McCOY: [4]
5/22 14/6 14/9 36/8
MS. MOBLEY:
[14] 6/13 7/11
22/20 23/16 23/18
24/3 24/8 24/11
24/14 33/8 33/12
33/16 33/19 36/14
MS.
SHOMAKER: [3]
5/20 18/13 36/4

```
$10 [1] 23/11
$100 [1] 23/6
$15 [1] 23/13
$150 [2] 23/5 23/9
$16[1] 23/14
$16 million [1]
23/14
$178 [1] 20/20
$178 million [1]
20/20
$20,000 [2] 23/3
23/8
$24.5 [1] 21/2
$27 [1] 22/3
$27 million [1] 22/3
$300 [2] 25/5 28/8
$302 [1] 20/19
$348 [2] 20/3 21/16
$348 million [2]
20/3 21/16
$46 [2] 21/9 21/19
$46 million [2] 21/9
21/19
$5 [1] 23/11
$50 [1] 23/6
$79.3 [1] 21/18
$800 [1] 21/5
$9 [1] 22/1
10 [1] 23/4
```

1 10/1/2021 [1] 33/2 14 [1] 38/21 1st [2] 29/17 32/9 2 201 [2] 1/4 1/20 2021 [8] 1/22 11/3 11/19 29/7 33/2 40/9 41/6 41/10 2021-2024 [1] 19/16 2022 [2] 22/2 41/12 2023 [5] 16/11 19/19 21/1 21/10 21/13 2024 [10] 19/16 20/2 20/10 20/11 21/14 21/16 21/19 22/7 22/12 37/8 225,000 [1] 10/18 25th [5] 1/22 11/3 11/19 40/9 41/5 27 [2] 10/5 12/11 3 32 [2] 12/23 13/14 36104 [1] 1/5 39 [1] 40/13 5 5,000 [2] 30/14 31/2	60-day [2] 30/15 30/22 8 8/9/2022 [1] 41/12 843 [1] 1/4 877.517.0020 [1] 1/6 9 9/30/2021 [1] 41/10 9:00 [2] 1/22 5/5 9:28 [1] 39/21 A a.m [2] 1/22 39/22 ABCR [1] 41/10 ability [1] 26/22 able [4] 19/12 21/11 22/11 23/21 about [9] 12/22 20/20 22/7 22/17 23/13 25/11 27/10 31/1 31/10 above [1] 40/14 absolutely [1] 30/2 abundant [1] 28/12 accept [1] 33/14 accepted [1] 23/23 accounting [1] 17/8 ACCR [1] 41/3 accurate [1] 40/15	22/10 23/7 advocate [4] 10/5 12/23 13/14 14/12 affected [1] 30/14 after [3] 8/21 26/20 27/4 again [4] 12/22 26/14 35/5 38/18 against [1] 28/12 agenda [6] 3/9 4/4
---	---	--

A agreed... [2] 28/11 28/15 ahead [1] 33/14 ALABAMA [12] 1/1 1/5 1/20 1/21 10/7 10/9 10/19 11/8 12/13 40/3 40/8 41/2 all [33] 6/7 7/16 7/19 9/3 9/11 12/5 14/10 14/11 14/12 14/22 15/4 15/17 15/20 18/19 18/22 19/9 20/11 28/4 28/10 29/1 29/14 31/13 32/7 33/13 35/10 38/1 38/4 38/15 38/17 39/6 39/12 39/15 40/21 allowed [1] 25/17 allowing [1] 17/23 alluded [1] 25/15 along [3] 26/17 27/11 29/9 already [2] 22/23 23/15 also [10] 2/17 11/17 12/22 21/8 22/5 26/4 27/23 28/11 38/7 38/18 alternative [2]

30/18 31/19 always [4] 10/20 15/4 30/14 38/5 am [18] 8/16 9/13 9/15 9/23 10/1 12/21 14/12 15/8 15/23 19/21 22/9 25/8 37/11 37/17 40/17 40/19 40/20 41/1 AMY [6] 2/11 6/2 6/8 6/18 17/9 17/11 analysis [1] 31/20 ANITA [3] 2/15 6/14 36/15 another [2] 21/21 31/10 answer [1] 34/10 answers [1] 40/12 any [13] 7/14 18/16 22/16 24/16 29/10 29/15 32/1 32/16 33/6 34/8 39/2 39/9 40/18 Anybody [1] 12/8 **APPEARANCES** [1] 2/1 **Applause [4] 9/18** 11/23 13/10 14/16 applies [1] 30/21 apply [2] 29/14 34/22

appointed [1] 8/23 appreciate [7] 12/9 12/10 12/13 12/18 17/22 37/3 38/16 appreciation [2] 11/6 11/19 approach [1] 34/12 approval [5] 4/4 7/5 7/7 16/4 25/16 approve [7] 7/10 17/2 18/7 18/10 29/2 32/20 32/21 approved [3] 16/20 25/17 36/21 approximately [1] 1/22 are [31] 8/8 8/12 9/4 9/14 14/13 15/17 17/6 18/8 19/7 20/11 20/22 21/1 22/22 23/13 25/19 25/20 25/22 26/6 27/11 29/21 30/7 31/12 31/16 34/11 34/17 34/19 34/20 34/21 38/9 38/19 40/22 arm [1] 13/21 around [4] 13/8 30/11 30/14 31/3 arrived [1] 26/23 as [26] 10/6 10/8

as [24] 10/20 12/12 13/4 13/14 14/13 14/19 16/3 17/1 17/1 19/16 21/14 23/19 27/13 27/13 28/14 29/3 31/15 32/11 32/22 34/13 34/17 39/1 41/2 41/3 ask [3] 9/13 22/13 34/2 asked [1] 25/15 ASSISTANT [1] 3/7 Association [1] 10/8 attorney [2] 40/18 40/20 authority [1] 30/9 available [1] 16/7 aye [6] 7/17 7/18 18/20 18/21 39/13 39/14 Ayes [2] 19/2 39/18 B back [3] 6/8 8/8 22/12 based [1] 22/14 basically [1] 20/17	be [23] 9/11 11/2 11/10 11/14 11/16 11/17 12/14 13/23 14/10 16/6 16/12 16/15 19/12 22/4 22/11 23/11 26/12 29/4 29/18 30/22 32/23 37/4 37/18 because [12] 9/5 9/16 10/1 12/6 15/1 15/4 16/6 17/16 19/18 20/5 23/9 34/9 become [1] 35/3 been [11] 8/23 9/5 10/4 13/7 13/13 14/9 15/1 15/5 17/4 20/21 22/15 before [7] 14/1 15/21 18/5 22/17 25/10 33/11 34/2 being [3] 12/23 13/8 14/14 below [1] 41/4 benefit [10] 4/9 19/5 26/16 27/21 28/21 28/22 29/5 32/14 33/1 37/4 benefiting [1] 23/13 benefits [5] 10/17 10/23 25/13 25/20	11/9 11/12 Boggs [3] 1/18 40/6
basically [1] 20/17	10/23 25/13 25/20	Boggs [3] 1/18 40/6
basis [1] 30/11	25/21	41/10

	•
В	Cancer
boots [1] 28/19	capital
bore [1] 20/17	card [5
borne [1] 28/9	28/22 3
both [4] 9/6 10/8	32/13
10/23 33/12	care [2]
bring [1] 17/1	15/11
brings [1] 15/4	careful
broke [1] 13/20	carry [2
BRONNER [3] 3/2	39/18
8/17 15/13	cause [
BROWN [5] 2/10	CCR [1
5/23 29/11 33/23	CEO [1
36/5	certain
BUTLER [4] 4/6	certain
5/11 8/2 8/10	34/3
Butler's [1] 8/22	CERTI
	40/1
\mathbf{C}	Certific
call [10] 4/2 4/2	40/6 4 1
4/18 5/1 5/6 6/19	certify
33/19 33/20 35/13	40/17 4
35/15	CFO [1
called [1] 31/14	CHAIR
came [1] 8/21	2/3 2/4
can [15] 14/7 18/6	24/22 2
18/9 20/23 21/4	change
22/8 23/7 33/22	change
34/2 34/22 37/10	24/13
37/15 37/18 38/11	change
1	

38/12

CANARY [1] 3/4

r [1] 31/14 [1] 21/2 5] 28/21 32/8 32/10 12/11 [1] 26/20 2] 19/2 1] 6/6 1] 41/10 1] 3/2 [1] 31/12 ly [2] 9/2 ed [4] 1/18 1/3 41/11 [3] 40/8 41/1 1] 3/5 RMAN [7] 19/10 23/16 29/13 34/1 e [1] 31/7 ed [2] 20/16 |changes [3] 30/13 31/2 31/4 changing [1] 34/17

charged [1] 40/22 CHARLENE [13] 2/9 4/7 5/21 8/2 8/11 8/20 13/12 13/13 13/16 13/19 14/4 14/18 36/7 cheaper [1] 35/3 **checked** [1] 14/1 **classroom** [2] 10/6 13/15 closely [1] 30/10 closing [3] 4/13 36/23 37/1 co [14] 21/23 22/21 23/1 23/4 23/8 23/11 34/7 34/13 IFICATE [1] 34/14 34/15 34/16 34/17 34/22 35/4 co-pay [12] 21/23 22/21 23/1 23/4 23/8 23/11 34/14 34/15 34/16 34/17 34/22 35/4 co-pays [2] 34/7 34/13 COLE [14] 2/16 4/7 6/16 8/2 8/10 10/4 10/12 10/20 11/5 11/13 11/16 11/22 36/17 39/7 colloquies [1] 40/11 come [6] 9/14 16/16

|--|

D
DAVE [6] 18/3
19/7 19/8 22/17
24/20 37/12
Dave's [1] 29/9
DAVID [1] 3/2
day [4] 11/3 30/15
30/22 41/5
deal [1] 12/5
DEBBY [6] 3/7 4/3
5/6 15/8 15/9 35/14 decided [1] 14/20
dedicated [3] 10/4
11/7 13/13
deficit [2] 16/9 37/8
deliver [1] 32/13
demonstrated [1]
27/23
DEPUTY [1] 3/3
detailed [1] 26/18
DIANE [12] 3/5
4/11 16/9 16/23
17/7 18/3 18/6 19/3
24/20 27/14 37/8
37/12
Diane's [2] 25/2
29/10
did [3] 26/4 31/8 33/10
didn't [2] 19/23
20/4
different [2] 17/18

34/22 difficult [1] 16/15 **direction** [1] **40/13 DIRECTOR [2]** 3/3 3/6 discussion [1] 35/12 disrupting [1] 26/15 disruption [9] 26/13 26/18 26/22 28/4 28/9 28/14 29/19 29/20 35/6 do [22] 6/18 7/3 8/9 8/13 9/2 9/8 9/10 12/5 12/10 15/7 18/7 19/8 22/16 28/20 33/8 37/13 37/16 38/4 38/12 38/12 38/16 40/8 doctor [1] 29/23 does [5] 10/2 14/21 21/8 21/19 31/11 doesn't [2] 15/2 23/9 doing [3] 13/23 22/23 25/10 DON [3] 3/3 4/14 8/17 don't [6] 14/6 30/19 31/13 31/18 38/9 38/14

done [8] 9/21 16/22 20/9 21/12 26/1 30/18 37/3 38/2 down [4] 22/3 25/16 34/8 37/7 DR [10] 2/6 2/7 2/10 3/2 7/12 8/17 15/13 29/11 32/4 33/23 dropped [2] 6/21 6/22 drug [6] 20/6 22/11 23/14 27/21 34/15 34/16 drugs [9] 23/2 29/19 31/11 31/12 31/14 34/8 34/19 35/2 38/10 due [1] 25/12 duly [1] 41/1 E

each [2] 12/9 27/3 earlier [1] 35/7 easy [1] 28/16 echo [1] 25/3 **education** [10] 1/2 1/16 10/5 10/7 10/10 10/19 11/8 13/13 28/18 40/10 **effective** [2] 29/6 33/2 either [1] 23/6

Eligible [1] 29/16 eliminate [1] 21/11 ELMORE [1] 40/4 else [1] 25/11 employee [3] 12/12 40/18 40/19 employees [3] 11/8 29/15 32/7 EMPLOYEES' [4] 1/2 1/17 10/10 40/10 enjoy [1] 15/18 enter [1] 35/2 ERIC [3] 2/6 5/15 35/22 Erica [1] 17/9 ESI [1] 27/15 evaluation [1] 27/5 events [1] 28/19 everybody [2] 5/3 7/3 everyone [1] 14/15 everything [2] 13/8 14/2 evidenced [2] 28/3 41/3 excellent [2] 9/6 15/2 excess [1] 21/2 exciting [1] 19/12 exemplary [1] 11/9	27/5 27/10 27/15 29/2 32/12 32/22 extend [1] 11/5 extensive [1] 27/4 extra [1] 16/14 extremely [1] 22/15 F facing [1] 16/12 fairly [1] 16/15 family [1] 11/13 fantastic [2] 26/5 30/3 far [2] 17/1 30/12 fault [1] 12/16 favor [3] 7/16 18/19 39/12 feedback [1] 6/6 fell [1] 13/20 felt [1] 20/5 few [7] 8/16 8/17 13/5 14/5 16/1 36/22 37/2 figure [3] 6/5 30/1 35/6 final [2] 27/3 39/2 finalist [1] 27/2 finalists [1] 27/1 finally [1] 11/15	fit [2] 26/13 26/14 five [1] 17/18 folks [3] 30/19 37/12 38/1 following [1] 41/4 foregoing [1] 40/11 formulary [7] 26/12 26/19 27/20 28/2 30/10 30/13
--	--	---

F 16/1 17/3 19/3 19/8 handout [1] 19/15 20/11 21/1 25/8 happening [1] further [5] 11/11 16/18 25/23 29/21 28/11 28/15 40/17 gone [1] 13/19 happiness [1] 11/14 41/1 good [8] 9/22 10/2 hard [3] 17/7 17/17 future [3] 11/14 11/13 19/10 24/21 37/13 28/14 28/23 has [15] 8/23 10/4 31/18 31/21 32/11 G got [6] 8/20 9/16 10/12 10/20 11/10 gain [2] 22/12 25/7 26/3 29/23 33/4 13/12 13/13 14/9 garage [1] 13/20 37/9 14/20 15/1 17/4 gave [1] 35/6 gotten [1] 16/21 21/12 22/18 36/22 generic [2] 34/14 **governing** [1] **10/14** 37/3 34/21 grateful [1] 11/18 have [52] get [4] 16/14 23/19 great [1] 12/5 haven't [1] 33/21 32/8 38/14 ground [2] 22/12 having [1] 5/6 GIBSON [3] 2/15 28/19 he [7] 11/10 14/19 6/14 36/15 14/20 15/1 15/2 H give [7] 9/15 18/3 15/3 15/4 had [20] 6/4 12/14 19/13 26/17 30/4 health [11] 1/2 1/17 13/19 13/21 17/18 30/15 30/23 10/10 10/17 10/22 19/18 20/2 20/4 giving [1] 35/14 11/13 14/21 27/2 20/13 21/9 28/3 go [9] 6/7 15/22 27/12 38/13 40/10 30/13 31/1 33/21 17/5 19/20 21/4 hear [1] 14/7 35/11 35/11 35/12 25/16 33/14 34/7 heard [2] 25/1 29/9 35/12 36/20 38/21 held [3] 1/21 10/20 34/8 HALLMARK [3] goal [1] 26/15 27/2 2/3 5/7 35/16 God [1] 14/14 help [1] 20/7 Hallmark..... goes [2] 30/16 her [7] 7/1 13/197 [1] 4/5 30/17 13/20 13/21 14/1 Hallmark.... going [16] 8/16 25/3 33/14 ...39 [1] 4/15 9/13 9/15 12/15 here [27] 5/8 5/10 handhold [1] 28/20 12/21 15/8 15/9 5/14 5/16 5/18 5/20 handoff [1] 28/17

6/11 6/13 6/15 6/17 7/4 8/14 8/20 9/9 9/14 12/14 13/3 13/17 13/22 15/9 20/9 20/23 22/6 26/3 30/21 hereby [2] 11/5 40/8 herein [1] 40/16 higher [2] 27/16 35/5 highest [1] 27/6 him [2] 14/22 14/23 his [5] 9/16 10/20 11/6 11/13 14/23	19/3 I've [2] 12/14 33/4 ideas [2] 38/6 38/8 II [1] 4/4 III [2] 4/6 8/4 impact [2] 31/9 31/11 implementation [1] 32/12 important [1] 27/22 improve [1] 37/10 improvement [2] 10/22 20/19 improvements [1] 25/2 include [1] 21/19 included [1] 11/17	14/10 invaluable [1] 10/13 involved [1] 17/14 is [42] issue [1] 16/5 issued [2] 16/21 26/8 issues [1] 14/21 it [31] 6/21 9/21 9/23 10/1 10/2 10/3 11/2 11/10 11/14 12/14 12/18 12/22 14/2 14/9 15/12 17/20 17/21 18/2 19/3 22/4 25/12 29/1 29/16 29/19 29/20 31/8 31/11
hold [1] 37/6 hole [1] 20/4 honor [3] 10/12 13/7 14/9 hopefully [1] 37/15 hoping [1] 22/9 house [1] 13/19 how [3] 28/1 28/3 31/8 However [1] 34/18 huge [2] 25/4 27/12 I I'll [1] 6/23	included [1] 11/17 including [1] 26/21 increase [3] 16/13 22/13 37/20 indexes [1] 31/15 information [1] 31/22 instructed [1] 26/11 insulate [1] 28/12 insurance [7] 1/2 1/17 10/11 10/17 10/23 32/10 40/10 interested [1] 40/21 introduced [1]	29/20 31/8 31/11 32/23 34/6 34/8 34/12 it's [10] 5/4 7/8 9/16 13/7 15/15 24/5 30/3 30/17 31/3 31/8 Item [1] 8/4 items [1] 38/10 IV [1] 4/9 J Jeana [3] 1/18 40/6 41/10 JEFF [13] 2/16 4/7 6/16 8/2 8/10 8/23

JEFF... [7] 9/1 9/9 9/13 9/17 10/4 11/5 36/17 job [1] 26/5 JOHN [4] 2/4 2/5 5/13 35/20 join [1] 6/19 JOSEPH [3] 2/7 5/17 36/1 June [5] 1/22 11/3 11/19 40/8 41/5 just [18] 6/5 8/23 9/11 10/3 13/18 14/13 14/22 14/23 19/17 22/3 26/2 27/14 30/5 30/19 31/17 33/16 34/6 38/11

K

KELLI [3] 2/8 5/19 36/3
KELLY [8] 4/6 5/11 8/2 8/10 14/18 14/18 14/19 15/7
kept [1] 31/19
kind [4] 8/6 19/8 30/4 30/23
know [38] 8/5 8/5 8/7 8/13 8/19 8/21 13/18 14/19 14/20

15/3 16/3 16/3 16/8 16/11 16/22 17/3 17/7 17/10 17/11 17/13 17/13 17/17 19/21 22/5 25/17 30/3 30/5 30/6 30/20 37/7 37/17 38/5 38/8 38/8 38/9 38/10 38/12 38/14 knowing [1] 20/3

L

Large [1] 40/8 last [5] 12/15 16/4 16/19 20/1 20/13 later [1] 6/19 Laughter [1] 12/7 lay [1] 21/17 leadership [2] 10/13 15/19 learned [1] 13/7 least [6] 26/13 28/4 28/9 30/15 30/22 32/13 leave [2] 15/8 15/10 left [1] 13/19 legal [2] 3/4 17/12 Legislature [3] 16/14 19/20 21/5 let [4] 9/15 16/1 19/20 30/3 let's [8] 5/5 13/12 21/5 21/14 23/3

27/9 33/14 33/22 LEURA [1] 3/4 licensed [1] 41/1 like [16] 5/2 6/21 7/20 9/8 9/21 12/4 13/4 14/2 14/4 17/2 18/23 23/19 29/19 31/15 38/11 39/16 line [1] 7/6 Listen [1] 12/9 listened [1] 15/4 little [4] 8/13 22/4 27/9 29/18 LOCKRIDGE [4] 2/12 6/8 36/9 39/8 longer [2] 12/15 23/23 look [3] 10/2 20/14 21/14 looked [1] 38/20 looks [2] 6/21 9/21 Lord [1] 41/6 lose [1] 15/16 lot [8] 15/3 16/14 17/6 17/10 17/14 17/16 17/20 38/22 lower [1] 35/3 luck [1] 30/20 LUKE [7] 2/3 4/5 4/15 5/7 12/5 12/17 35/16

M	MCMILLAN [3]	me
MACKEY [4] 2/6	2/5 5/13 35/20	me
5/15 32/5 35/22	me [5] 8/21 12/12	7/
nagnitude [1] 17/5	14/7 23/21 30/4	14
naintain [1] 25/21	mean [2] 15/17	18
nake [3] 28/6	23/20	19
36/23 38/13	medical [2] 21/23	24
naking [1] 31/6	22/20	28
nanage [1] 28/2	Medicare [9] 22/10	32
nanagement [1]	23/22 23/23 24/2	37
27/19	24/6 24/7 24/10	39
nanager [5] 4/10	29/16 37/15	me
16/5 19/5 29/5 33/1	Medicare's [1]	28
nanages [1] 30/9	24/12	mi
nanufacturers [1]	medication [1] 38/7	mi
23/2	medications [1]	20
nanufacturers' [1]	31/16	21
23/10	medicine [2] 38/15	21
nany [1] 11/6	38/16	23
narketing [1]	meeting [12] 1/3	28
22/15	1/18 5/4 11/18 16/4	mi
nassive [1] 28/7	16/19 20/1 20/14	35
MATRE [4] 2/7	25/14 39/21 40/9	mi
5/17 7/12 36/1	40/15	mi
naximum [1] 23/5	meetings [2] 15/6	M
nay [5] 6/19 8/17	27/2	6/
13/17 17/10 17/11	member [16] 10/7	23
naybe [2] 23/5	10/8 15/2 19/22	mo
38/12	21/6 23/9 23/12	20
MCCOY [6] 2/9	26/13 26/16 26/18	mo
4/7 5/21 8/2 8/11	26/21 28/4 28/9	16
36/7	28/13 28/18 30/17	M

ember's [1] **23/11** embers [27] 2/2 /18 9/4 11/1 14/11 4/13 15/16 16/12 8/1 18/8 18/21 9/11 23/19 23/20 4/22 26/15 27/18 8/21 31/9 32/7 2/8 35/4 37/5 7/20 38/4 38/19 9/14 embership [1] 8/12 ight [1] 20/15 illion [14] 20/3 0/19 20/20 21/3 1/9 21/16 21/18 1/19 22/1 22/3 3/14 23/14 25/5 8/8 ind [3] 14/7 34/6 5/14 inimum [1] **23/6** inutes [1] 11/17 OBLEY [7] 2/14 /12 7/13 22/18 3/17 33/6 36/13 odifications [1] 0/22 oney [4] 16/14 6/17 18/1 37/16 Contgomery [2]

M
Montgomery [2]
1/5 1/21
month [2] 19/22
21/7
more [9] 8/18 19/12
20/8 22/4 27/9
29/20 31/9 34/2
37/16
morning [3] 5/4
19/10 24/22
motion [9] 7/9 18/7
18/9 32/20 33/3
33/5 35/11 36/21
39/7
move [3] 7/11 18/11
35/4
moving [1] 35/1
MR [7] 2/3 2/4 2/5
2/13 2/16 3/3 3/6
Mr. [22] 8/22 10/4
10/12 10/20 11/5
11/13 11/16 11/22
15/14 15/23 15/23
18/12 19/10 19/17
23/16 24/22 25/14
29/13 33/5 34/1
36/22 39/7
Mr. Butler's [1]
8/22
Mr. Chairman [5]
19/10 23/16 24/22

29/13 34/1 Mr. Cole [6] 10/12 10/20 11/13 11/16 11/22 39/7 Mr. Jeff [2] 10/4 11/5 Mr. Wales [1] 15/23 Mr. Whaley [2] 18/12 33/5 Mr. Yancey [5] 15/14 15/23 19/17 25/14 36/22 MRS [1] 2/12 Mrs. [1] 39/8 Mrs. Lockridge [1] 39/8 MS [8] 2/8 2/9 2/11 2/14 2/15 3/4 3/5 3/7 Ms. [6] 7/13 15/23 18/15 22/18 23/17 33/6 Ms. Mobley [4] 7/13 22/18 23/17 33/6 Ms. Scott [1] 15/23 Ms. Shomaker [1] 18/15 much [6] 11/13 12/17 13/6 13/8 20/18 38/2

mute [1] 6/4 my [8] 12/15 13/11 19/12 19/15 21/15 34/6 40/13 41/4

N

name [1] 41/4 narrow [1] 31/14 need [11] 7/9 12/1 14/22 18/7 19/20 28/20 32/20 33/5 38/9 38/15 39/7 neighbor [1] 13/12 neither [1] 40/17 net [3] 26/17 26/23 27/12 new [12] 16/5 16/8 22/6 26/9 28/17 29/4 31/4 32/8 32/13 32/14 33/1 37/14 next [7] 7/6 8/8 12/20 16/10 22/8 36/22 37/21 nice [1] 9/20 no [14] 5/12 6/3 7/15 7/21 18/18 19/1 23/23 24/18 32/18 33/16 39/4 39/11 39/17 41/10 non [4] 24/7 24/10 34/15 34/20 non-Medicare [2]

N	32/9	ORDER [2] 4/2 5/1
non-Medicare [October 1 [1] 29/6	ORDER/ROLL [2]
24/7 24/10	October 1st [1]	4/2 5/1
non-preferred [2]	32/9	other [8] 20/22
34/15 34/20	off [7] 5/5 6/21 6/22	24/16 32/1 32/16
not [24] 8/8 9/23	8/12 9/4 18/9 38/20	33/6 37/22 38/16
12/21 13/17 13/23	offord [2] 27/4 27/5	39/2
14/19 16/10 17/10	offcot [1] 25/12	otherwise [1] 12/6
17/11 20/7 22/12	Oh [1] 30/2	our [33] 5/3 9/6 9/7
23/18 24/3 24/13	okay [18] 6/23 7/3	11/6 14/12 15/5
25/12 25/20 26/15	₅ 15/21 18/5 20/3	16/11 17/16 18/8
26/16 29/16 31/8	20/19 21/11 22/22	18/8 21/2 21/17
34/7 34/17 37/18	24/8 24/11 24/14	23/4 23/5 25/13
38/6	24/21 29/8 32/15	26/4 26/9 26/14
Notary [3] 1/19	32/19 33/21 35/8	26/19 28/12 28/17
40/7 41/11	36/19	28/20 29/1 31/2
notice [2] 30/15	old [1] 32/10	34/14 34/14 34/15
30/23	once [2] 23/22	34/16 37/4 38/7
Notification [2]	38/18	38/13 38/19 41/5
30/16 30/17	one [14] 8/22 9/9	out [10] 6/5 14/22
now [10] 11/2	9/11 9/20 10/21	20/7 21/10 28/9
11/14 20/10 21/14	12/20 15/16 19/11	30/1 30/19 31/19
21/18 23/18 29/2	20/7 20/8 32/13	34/19 40/15
29/22 32/9 33/15	22/21 22/22 24/2	outstanding [1]
number [2] 10/23	only [7] 0/0 20/7	15/18
41/4	23/11 24/6 24/9	over [8] 10/18 18/2
numbers [1] 30/1	34/8 38/6	19/3 20/18 22/23
	opportunity [3]	25/5 25/5 28/8
0	12/10 12/14 25/6	overall [3] 26/15
o'clock [1] 5/5	opposed [3] 7/19	26/23 27/6
October [5] 29/6	18/22 39/15	
29/17 29/22 31/5	optimistic [1] 37/18	

29/4 33/1 PEGGY [3] 2/14 6/12 36/13 people [9] 8/7 8/9 14/10 15/18 17/6 29/21 30/14 31/17 38/23 per [6] 19/22 19/22 21/6 21/6 21/6 21/6

proposal [1] 32/23 proposals [4] 17/18 17/19 28/5 28/10 propose [1] 26/11 proposed [1] 27/12 protection [1] 10/21 provide [1] 23/2 provided [2] 10/13 10/16 provider [1] 30/16 providing [1] 27/21 public [9] 1/2 1/16 1/19 10/4 10/10 11/7 40/7 40/10 41/11 pull [1] 30/19 pure [1] 25/4 put [3] 17/16 30/11 37/19 Q quality [1] 9/2 question [8] 22/19 30/3 31/11 32/11 33/11 33/15 34/2 34/11 questions [10] 7/14 18/16 22/16 24/17 29/10 32/2 32/17	33/7 39/9 40/12 quorum [1] 7/3 R rare [2] 25/6 25/7 rates [1] 40/21 reach [1] 14/22 read [2] 9/11 12/21 real [1] 7/8 really [6] 9/19 9/22 9/22 12/9 25/1 31/18 reason [2] 13/22 19/17 recall [1] 16/8 recalls [1] 16/3 recap [1] 26/2 received [4] 26/10 27/3 28/5 28/10 recognized [1] 9/12 recommendation [5] 4/10 17/1 19/6 29/2 32/21 recommended [2] 25/9 27/7 reduced [1] 40/13 relative [2] 40/18 40/19 remarkable [1] 31/8 remember [2] 25/13 31/1 remind [1] 38/11	report [2] 26/18 29/9 reported [2] 1/18 40/9 Reporter [4] 1/19 40/7 41/3 41/11 REPORTER'S [1] 40/1 Reporting [1] 41/2 request [5] 16/20 26/8 29/4 32/23 35/13 requested [1] 16/4 requesting [1] 19/21 resolution [7] 4/6 8/1 8/13 11/16 13/17 18/8 30/9 resolved [3] 11/2 11/11 11/15 response [11] 5/12 6/3 7/15 7/21 18/18 19/1 24/18 32/18 39/4 39/11 39/17 responses [2] 16/21 16/23 rest [1] 22/8 result [1] 34/18 results [2] 21/17 40/21 retire [2] 8/8 14/20 retired [2] 10/18
--	---	--

R]
retired [1] 11/1	_]
retiree [3] 21/10	ا
21/20 29/15	
retirees [1] 32/7	
retirement [7] 1/1	
1/20 8/14 10/9	-
10/22 11/20 12/13	
review [1] 16/22	9
reviewer [1] 17/13	
RFP [11] 16/5	
16/21 17/5 20/6	
21/1 21/17 22/11	
22/14 26/8 27/17	9
37/16	
RFPs [3] 20/17	9
22/9 37/14	
Ricky [2] 5/9 35/18	
right [10] 5/4 6/7	5
8/21 14/1 19/9	
23/20 30/18 33/13	
35/10 39/6	
road [1] 25/16	
roll [7] 4/2 5/1 5/6	
33/19 33/20 35/13 35/15	5
rolling [4] 8/12 9/4 18/9 38/19	^
Romer [1] 17/8	
room [2] 1/4 1/19	
RSA [6] 3/2 3/3 3/4	֡֞֞֞֜֞֜֞֜֞֜֞֜֜֞֓֓֓֓֓֜֟֜֟֜֟֜֟֝֓֓֓֓֓֓֜֟֜֜֟֜֜֟֝֓֓֜֜֟֜֜֜֝֡֡֡֡֡֡֜֝
3/5 3/7 14/11	

rug [1] 30/19 rules [1] 24/12 RUSSELL [12] 2/13 4/7 6/10 8/3 8/11 8/19 12/20 12/23 13/3 13/4 36/11 38/21

S

said [5] 19/17 25/19 27/14 29/18 40/15 same [5] 20/12 23/19 24/4 30/21 35/1 save [3] 16/17 18/1 37/16 savings [6] 16/7 25/5 25/11 27/12 28/8 31/7 say [17] 7/17 8/6 8/16 9/20 12/3 13/4 14/4 15/2 16/1 18/20 21/5 22/8 23/3 23/10 25/10 30/20 39/13 saying [5] 7/18 10/1 10/2 18/21 39/14 says [2] 9/23 10/3 scale [2] 30/4 31/1 score [1] 17/17 scored [1] 27/16 scoring [1] 27/6 SCOTT [2] 3/5

15/23 Scott... ...19 [1] 4/11 **Scripts** [7] 27/1 27/6 27/10 27/16 29/3 32/12 32/22 seamless [1] **28/1** second [9] 6/5 7/13 18/13 18/14 33/5 33/10 33/14 35/11 39/8 see [10] 9/16 13/12 17/2 17/21 19/15 20/15 20/23 25/23 33/22 37/10 seeking [2] 25/20 25/21 seemed [1] 14/2 seems [1] 13/23 Segal [3] 17/15 26/3 26/21 selfishly [1] 11/10 sensitive [1] **31/17** served [3] 10/12 13/14 38/21 service [8] 8/15 9/5 9/12 11/7 11/9 15/1 38/20 39/1 services [1] 26/10 serving [2] 10/5 13/1 set [2] 34/13 40/15

several [1] 37/21 shape [1] 38/9 she [11] 6/19 6/20 6/21 13/12 13/22 13/23 14/1 15/9 17/11 17/12 17/13 shift [1] 34/19 SHOMAKER [4] 2/8 5/19 18/15 36/3 short [3] 7/8 9/1 17/4 shortage [1] 21/16 shortfall [3] 19/19 20/2 21/18 should [1] 23/11 show [1] 19/23 showed [1] 21/15 shows [1] 21/15 shows [1] 21/12 side [4] 23/1 23/15 24/7 24/10 sign [3] 7/20 18/23 39/16 significant [6] 16/7 16/9 16/12 19/19 20/1 21/21 simply [1] 20/12 since [3] 9/9 9/14 16/19 sincere [1] 11/6 sir [2] 16/2 32/4	six [2] 26/10 28/4 slides [1] 25/23 slipped [1] 13/20 small [1] 7/8 so [57] some [18] 13/17 14/21 16/17 18/1 20/21 20/22 23/1 23/20 25/1 25/23 30/4 30/4 30/11 30/23 35/2 35/4 35/12 37/16 something [2] 15/5 25/11 sometimes [2] 8/7 31/18 Sorry [1] 6/4 South [2] 1/4 1/20 speak [1] 38/4 speaks [1] 38/4 speaks [1] 38/22 special [1] 17/15 specialty [2] 23/1 34/16 specific [1] 29/19 specifics [1] 18/4 specified [1] 31/12 staff [11] 10/15 11/12 17/8 17/9 17/12 27/7 29/1 30/8 32/21 38/1 38/5 standing [1] 10/1	start [3] 5/5 29/17 31/5 starting [1] 22/2 State [3] 12/12 40/3 40/7 statements [1] 40/12 stewards [1] 9/6 still [2] 15/9 32/10 Street [2] 1/4 1/21 strengths [1] 27/11 stringent [1] 16/22 strive [1] 28/16 success [1] 25/4 successful [1] 22/16 such [2] 31/15 40/20 supervision [1] 40/14 support [2] 13/1 37/23 supporting [1] 28/18 sure [1] 28/6 surgery [2] 13/21 14/2 SUSAN [6] 2/10 2/12 5/23 6/8 36/5 36/9 switch [1] 31/4 System [3] 8/14 10/9 11/20
--	---	--

S SYSTEMS [2] 1/1	34/5 35/8 37/2 37/22 37/23 38/2	10/16 11/9 21/22 23/10 25/23 29/21
1/20	38/5 38/18	38/1 38/15
T	thankful [1] 26/6	they [22] 9/5 9/11
	thanks [2] 14/15	15/17 17/16 18/3
tackling [1] 27/20	17/15	23/21 23/22 26/8
tag [1] 19/8	that [99]	26/12 26/16 27/11
take [3] 15/11	that's [15] 8/22 9/9	27/23 28/11 28/15
17/23 23/7	12/15 13/21 15/5	28/20 28/22 29/22
taken [1] 12/11	22/2 22/3 22/5 22/6	32/8 34/19 34/20
talk [2] 27/9 29/23	26/1 27/17 27/19	34/21 38/2
talks [2] 12/22 15/3	27/19 31/21 35/5	thing [5] 12/22 22/7
teacher [2] 10/6	their [14] 8/14 9/4	30/21 31/10 35/1
13/15	9/12 15/18 15/19	things [4] 8/16 16/1
Teachers' [2] 10/9	17/8 27/10 28/3	31/14 38/11
11/20	28/15 29/23 32/9	think [10] 6/20
team [1] 19/8	37/12 37/23 38/20	9/21 17/18 17/21
technical [2] 26/22	them [8] 6/5 15/19	22/15 23/4 25/22
27/16	19/21 26/6 27/4	37/14 38/3 38/21
tell [1] 23/21	30/1 32/13 34/23	this [53]
term [3] 8/9 29/6	then [3] 9/11 13/11	those [7] 16/23
33/2	16/17	23/23 26/21 27/5
terms [2] 25/4	therapeutic [1]	28/7 31/19 33/21
34/13	31/15	though [1] 27/15
than [3] 20/8 22/4	there [11] 10/1 16/6	thought [2] 16/6
37/22	17/6 20/21 20/22	38/23
thank [24] 9/3	21/17 29/18 30/18	thousand [1] 31/3
12/17 12/18 12/19	30/22 31/12 34/11	three [5] 20/12
13/6 13/8 14/14	therefore [1] 11/2	20/18 25/6 29/6
14/17 14/23 15/7	thereof [1] 40/21	33/2
15/19 16/2 24/14	thereto [1] 40/12	three-year [2] 29/6
24/19 29/12 31/22	these [9] 10/14	33/2
	<u> </u>	<u> </u>

$oxed{T}$
through [3] 17/5
20/11 25/23
thus [1] 30/12
thyroid [1] 31/16
tie [2] 25/8 28/6 tier [1] 35/3
time [16] 8/5 9/1
9/12 14/23 15/17
18/17 25/19 29/11
29/23 32/2 32/17
32/20 33/7 38/23
39/3 39/10
today [5] 7/8 13/22
14/19 34/18 34/23
together [3] 9/17
25/9 28/7
told [1] 21/15
too [2] 14/13 32/7 total [1] 22/2
touched [1] 31/13
touches [1] 27/18
transcription [1]
40/15
transformation [1]
8/7
TRS [6] 9/7 10/15
11/1 11/4 11/11
11/12
true [1] 40/14
truly [1] 31/8
Trust [2] 21/10

21/20 try [1] 17/23 tune [1] 22/1 turn [3] 18/2 19/3 19/14 TWILLEY [5] 2/13 upon [1] 22/14 6/10 8/3 8/11 36/11 us [9] 16/7 17/23 TWILLEY..... two [8] 10/11 10/14 19/15 20/20 26/23 28/7 34/11 34/12 types [1] 38/16 typewritten [1] 40/13

U

unacceptable [1] 28/13 unanimous [1] 36/20 under [3] 16/8 34/23 40/13 understand [1] 28/6 understood [1] 30/6 undertook [1] 19/18 Union [2] 1/4 1/21 unnecessary [1] 28/13 unusual [1] 15/15

up [8] 14/21 16/16 22/8 29/1 30/5 34/7 38/6 38/20 update [3] 4/9 15/22 19/5 20/7 26/3 26/5 38/11 use [1] 23/21 usual [1] 40/22

V

valuable [1] 15/5 valuation [1] **26/20** VAN [4] 2/7 5/17 7/12 36/1 variable [3] 21/23 22/21 23/1 varying [1] 23/8 vendor [4] 4/10 19/6 25/9 27/8 very [16] 12/17 13/6 15/15 17/7 20/5 26/6 27/22 29/18 30/10 31/17 31/21 37/2 37/11 37/13 37/17 38/2 VI [1] 4/15 VIA [3] 2/9 2/11 2/13 VICE [1] 2/4

\mathbf{V}	WEBEX [3] 2/9	which [7] 7/7 11/9
VICE-CHAIRMA	2/11 2/13	16/15 20/2 26/14
N [1] 2/4	weeks [1] 13/18	31/11 32/21
VIDEOCONFERE	welcome [1] 5/3	while [1] 33/22
NCE [1] 1/16	well [5] 13/4 13/23	who [1] 26/4
vote [4] 33/19 33/21	14/3 17/21 21/21	whole [1] 12/21
34/2 36/20	wellness [1] 38/7	why [1] 13/22
	went [3] 14/1 14/3	will [33] 6/7 7/9
$ \mathbf{W} $	23/22	9/10 9/11 9/15
WALES [2] 3/6	were [4] 23/21	15/11 16/23 17/21
15/23	26/11 26/16 40/12	18/2 18/3 19/14
Wales	WHALEY [5] 2/4	19/15 22/11 23/2
24 [1] 4/12	5/9 18/12 33/5	28/22 29/14 29/17
walking [1] 30/7	35/18	29/18 30/22 32/6
want [14] 8/17 9/3	what [14] 9/8 17/1	32/9 32/13 32/20
9/20 12/2 12/8 15/7	19/21 19/23 20/9	33/9 33/14 34/7
19/9 20/4 22/5	20/15 21/8 21/12	35/2 35/4 37/4 37/6
25/10 28/5 31/13	22/7 26/1 27/10	37/11 37/14 39/7
33/16 38/18	30/6 37/3 38/23	WILLIAMS [1]
was [16] 1/21 8/19	what's [5] 30/1	2/10
12/15 16/9 17/13	34/14 34/14 34/15	winning [2] 29/3
17/20 19/18 20/1	34/16	32/22
20/2 21/11 27/6	whatever [1] 28/20	wins [2] 23/12
27/22 28/3 28/8	whatsoever [1]	23/13
29/20 33/10	34/17	wish [2] 11/12
watered [1] 22/3	when [8] 8/20 15/3	12/14
way [2] 16/17 20/11	16/19 21/16 29/17	won't [1] 8/6
ways [1] 34/12	30/18 31/6 37/16	wonderful [1] 37/4
we [87]	where [4] 23/2	words [3] 12/3 13/5
we've [5] 15/3	25/15 30/22 37/19	14/5
22/15 35/11 35/11	whereas [3] 10/3	work [9] 17/17
35/12	10/12 10/20	17/20 28/16 29/21
	•	

\mathbf{W}	23/14 29/6 30/12
work [5] 32/10	31/3 33/2 41/5
37/6 37/9 38/1	years [16] 8/15 9/5
38/17	10/5 10/11 11/7
worked [4] 14/11	12/11 12/23 13/14
17/6 26/3 37/12	15/1 20/18 20/20
working [1] 21/2	25/6 28/14 37/9
worry [1] 20/5	37/21 38/21
worth [1] 17/21	yes [22] 12/4 14/6
would [17] 5/2 9/8	14/8 22/17 24/15
12/4 13/4 14/4 16/6	31/23 32/3 32/4
16/12 16/13 16/15	35/17 35/19 35/21
16/17 17/2 20/7	35/23 36/2 36/4
31/5 32/8 32/23	36/6 36/8 36/10
34/8 35/14	36/12 36/14 36/16
wrap [1] 29/1	36/18 36/20
	yet [1] 6/19
\ \ 7	
<u>Y</u>	you [93]
y'all [6] 9/16 14/19	you [93] your [8] 13/16 17/1
y'all [6] 9/16 14/19 17/10 17/11 22/16	you [93] your [8] 13/16 17/1 19/14 20/13 31/10
y'all [6] 9/16 14/19 17/10 17/11 22/16 29/8	you [93] your [8] 13/16 17/1
y'all [6] 9/16 14/19 17/10 17/11 22/16 29/8 YANCEY [6] 3/3	you [93] your [8] 13/16 17/1 19/14 20/13 31/10
y'all [6] 9/16 14/19 17/10 17/11 22/16 29/8 YANCEY [6] 3/3 15/14 15/23 19/17	you [93] your [8] 13/16 17/1 19/14 20/13 31/10 34/23 38/23 39/1
y'all [6] 9/16 14/19 17/10 17/11 22/16 29/8 YANCEY [6] 3/3 15/14 15/23 19/17 25/14 36/22	you [93] your [8] 13/16 17/1 19/14 20/13 31/10 34/23 38/23 39/1
y'all [6] 9/16 14/19 17/10 17/11 22/16 29/8 YANCEY [6] 3/3 15/14 15/23 19/17 25/14 36/22 Yancey	you [93] your [8] 13/16 17/1 19/14 20/13 31/10 34/23 38/23 39/1
y'all [6] 9/16 14/19 17/10 17/11 22/16 29/8 YANCEY [6] 3/3 15/14 15/23 19/17 25/14 36/22 Yancey	you [93] your [8] 13/16 17/1 19/14 20/13 31/10 34/23 38/23 39/1
y'all [6] 9/16 14/19 17/10 17/11 22/16 29/8 YANCEY [6] 3/3 15/14 15/23 19/17 25/14 36/22 Yancey	you [93] your [8] 13/16 17/1 19/14 20/13 31/10 34/23 38/23 39/1
y'all [6] 9/16 14/19 17/10 17/11 22/16 29/8 YANCEY [6] 3/3 15/14 15/23 19/17 25/14 36/22 Yancey36 [1] 4/14 yay [1] 21/4 Yeah [5] 6/20 6/21	you [93] your [8] 13/16 17/1 19/14 20/13 31/10 34/23 38/23 39/1
y'all [6] 9/16 14/19 17/10 17/11 22/16 29/8 YANCEY [6] 3/3 15/14 15/23 19/17 25/14 36/22 Yancey36 [1] 4/14 yay [1] 21/4 Yeah [5] 6/20 6/21 33/9 33/23 34/4	you [93] your [8] 13/16 17/1 19/14 20/13 31/10 34/23 38/23 39/1
y'all [6] 9/16 14/19 17/10 17/11 22/16 29/8 YANCEY [6] 3/3 15/14 15/23 19/17 25/14 36/22 Yancey36 [1] 4/14 yay [1] 21/4 Yeah [5] 6/20 6/21 33/9 33/23 34/4 year [14] 8/5 16/10	you [93] your [8] 13/16 17/1 19/14 20/13 31/10 34/23 38/23 39/1
y'all [6] 9/16 14/19 17/10 17/11 22/16 29/8 YANCEY [6] 3/3 15/14 15/23 19/17 25/14 36/22 Yancey36 [1] 4/14 yay [1] 21/4 Yeah [5] 6/20 6/21 33/9 33/23 34/4 year [14] 8/5 16/10 16/10 16/11 20/7	you [93] your [8] 13/16 17/1 19/14 20/13 31/10 34/23 38/23 39/1
y'all [6] 9/16 14/19 17/10 17/11 22/16 29/8 YANCEY [6] 3/3 15/14 15/23 19/17 25/14 36/22 Yancey36 [1] 4/14 yay [1] 21/4 Yeah [5] 6/20 6/21 33/9 33/23 34/4 year [14] 8/5 16/10	you [93] your [8] 13/16 17/1 19/14 20/13 31/10 34/23 38/23 39/1