Coverage for: Individual + Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>www.rsa-al.gov</u>.

For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.bcbsal.org/sbcglossary/</u> or call 1-800-292-8868 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$300 individual/\$900 family	Generally, you must pay all costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care in-network are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	Yes. \$200 per admission. \$200 per admission for <u>out-of-network</u> . There are no other specific <u>deductibles</u> .	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out–of–pocket</u> <u>limit</u> for this <u>plan</u> ?	\$400 individual per calendar year for Major Medical Services; For in-network, there is also an overall calendar year out-of-pocket limit of \$9,200 Individual / \$18,400 family for 2025 and \$10,150 Individual / \$20,300 family for 2026	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance billing charges, health care this plan does not cover, out-of-network coinsurance, pre-certification penalties, and coinsurance for outpatient mental health and substance abuse and specialty drug manufacturer assistance amounts for provider-administered drugs.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>AlabamaBlue.com</u> or call <u>1-800-810-BLUE</u> for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider might</u> use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a specialist?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You	Will Pay	Limitations, Exceptions, & Other	
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
	Primary care visit to treat an injury or illness	\$30 <u>copay</u> / visit <u>Deductible</u> does not apply	20% <u>coinsurance</u> , subject to the overall <u>deductible</u>	\$5 copay for laboratory or pathology per test for in-network may apply; Subject to overall	
If you visit a health care provider's office or clinic	<u>Specialist</u> visit	\$35 <u>copay</u> / visit <u>Deductible</u> does not apply	20% coinsurance, subject to the overall deductible	deductible for out-of-network provider; precertification is required for some provider administered drugs; if no precertification is obtained, no benefits are available	
office of chilic	Preventive care/screening/ immunization	No charge Deductible does not apply	Not covered	Visit AlabamaBlue.com/preventiveservices; additional services are available. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	No charge Deductible does not apply	20% <u>coinsurance</u> , subject to the overall <u>deductible</u>	Benefits listed are physician services; facility services are also available; precertification may be required; if no precertification is obtained, no benefits are available; \$5 copay for laboratory or pathology per test for in-network may apply; subject to overall deductible for out-of-network. Precertification is required for advanced imaging (i.e. MRI, MRA, PET, CT and CTA) and genetic testing. For precertification, call 1-800-821-7231. If precertification is not obtained, no benefits are available.	
ii you nave a test	Imaging (CT/PET scans, MRIs)	No charge Deductible does not apply	20% <u>coinsurance</u> , subject to the overall <u>deductible</u>		
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at express-scripts.com/peehip.	Generic drugs (Tier 1)	\$6 copay/prescription days 1-30 \$12 copay/days 31-60 \$12 copay/days 61-90	Same copays as in- network, but you must pay out-of-pocket and submit a paper claim for	Covers up to a 30-day supply or 90-day supply for approved maintenance medications. Certain drugs may require prior authorization for the plan to pay; if no precertification is obtained, no	
	Preferred brand drugs (Tier 2)	\$40 <u>copay</u> /prescription days 1-30 \$80 <u>copay</u> /days 31-60 \$120 <u>copay</u> /days 61-90	reimbursement. The <u>plan</u> will reimburse you based on the allowed amount for	benefits are available; generic equivalent drugs mandatory when available.	
	Non-preferred brand drugs (Tier 3)	\$60 <u>copay</u> /prescription days 1-30 \$120 <u>copay</u> /days 31-60 \$180 <u>copay</u> /days 61-90	<u>in-network</u> pharmacies.		
	Specialty drugs (Tier 4)	20% <u>coinsurance</u> \$100 <u>copay</u> (minimum) \$150 <u>copay</u> (maximum)		Covers up to a 30-day supply. Certain drugs may require <u>prior authorization</u> for the <u>plan</u> to pay; if no <u>precertification</u> is obtained, no benefits are available; generic equivalent drugs mandatory when available.	

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <a href="https://www.rsa-al.gov/peehip/publications/">https://www.rsa-al.gov/peehip/publications/</a>.

Common		What You	Limitations, Exceptions, & Other	
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$150 copay/service Deductible does not apply	20% coinsurance, subject to the overall deductible	Subject to overall deductible for out-of-network; in Alabama, out-of-network not covered. Procedures requiring precertification include but are not limited to implantable bone conduction hearing aids, knee arthroplasty, lumbar spinal fusion, surgery for obstructive sleep apnea, reduction mammoplasty, rhinoplasty and surgery for varicose veins. For precertification, call 1-800-821-7231. If precertification is not obtained, no benefits are available.
	Physician/surgeon fees	No charge Deductible does not apply	20% coinsurance, subject to the overall deductible	Subject to overall deductible for out-of- network
If you need immediate medical attention	Emergency room care	\$150 copay/facility per visit & \$35 copay/physician per visit Deductible does not apply	\$150 copay/facility per visit & \$35 copay/physician per visit Deductible does not apply	Benefits are for medical emergencies and treatment of accidental injuries if treated within 72 hours; Facility and Physician charges for treatment of accidental injuries treated after 72 hours covered at 80% of the allowed amount subject to overall deductible; Facility and Physician services for non-medical emergencies covered at 80% of the allowed amount subject to overall deductible.
	Emergency medical transportation	20% <u>coinsurance</u> , subject to the overall <u>deductible</u>	20% <u>coinsurance</u> , subject to the overall <u>deductible</u>	Subject to overall <u>deductible</u>
	<u>Urgent care</u>	\$30 <u>copay</u> /visit <u>Deductible</u> does not apply	20% <u>coinsurance</u> , subject to the overall <u>deductible</u>	Subject to overall deductible for out-of-network
If you have a hospital stay	Facility fee (e.g., hospital room)	\$200 <u>deductible</u> /admission & \$25 <u>copay</u> /day for days 2-5	\$200 <u>deductible</u> /admission & \$25 <u>copay</u> /day for days 2-5 & 20% <u>coinsurance</u>	Subject to \$200 deductible/admission and \$25 copay/day for days 2-5 for in-network facilities and out-of-network facilities outside Alabama; in Alabama, out-of-network benefits are only available for accidental injury; precertification is required for coverage; if no precertification is obtained, no benefits are available
	Physician/surgeon fees	No charge  Deductible does not apply	20% <u>coinsurance</u> , subject to the overall <u>deductible</u>	Subject to overall <u>deductible</u> for <u>out-of-</u> <u>network</u>

 $<sup>^{\</sup>star} \ \text{For more information about limitations and exceptions, see the } \underline{\text{plan}} \ \text{or policy document at } \underline{\text{https://www.rsa-al.gov/peehip/publications/}}.$ 

Common			u Will Pay	Limitations, Exceptions, & Other	
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
If you need mental	Outpatient services	Outpatient Facility (IOP/PHP): \$150 copay/visit  Deductible does not apply Physician Services: \$15 copay/visit; deductible does not apply and no balance billing when using a Blue Choice Behavioral	Outpatient Facility (IOP/PHP): 0% coinsurance subject to the overall deductible Physician Services: 80% coinsurance, subject to the overall deductible	For a list of in-network Blue Choice Behavioral Health Network providers, see www.AlabamaBlue.com. Certified Community Mental Health Centers are in-network; \$10copay/visit; precertification is required for intensive outpatient, partial hospitalization and inpatient hospitalization; if no precertification is obtained, no benefits are available	
health, behavioral health, or substance abuse services	Inpatient services	Facility Services: \$200 deductible/admission & \$25 copay/day for days 2-5 Physician Services: No charge Deductible does not apply	Facility Services: \$200 deductible/admission & \$25 copay/day for days 2-5 Physician Services: 20% coinsurance Deductible does not apply	Mental Health and Substance Abuse— no inpatient day limit per plan year; no lifetime admission maximum; precertification is required; if no precertification is obtained, no benefits are available	
	Office visits	No charge. <u>Deductible</u> does not apply	20% <u>coinsurance</u> , subject to the overall <u>deductible</u>	Cost sharing does not apply for preventive services. Depending on the type of services, a	
If you are pregnant	Childbirth/delivery professional services	No charge. <u>Deductible</u> does not apply	20% <u>coinsurance</u> , subject to the overall <u>deductible</u>	copayment, coinsurance or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound); precertification is required for some	
	Childbirth/delivery facility services	\$200 <u>deductible</u> /admission & \$25 <u>copay</u> /day beginning with the 2 <sup>nd</sup> through the 5 <sup>th</sup> day <u>Deductible</u> does not apply	20% coinsurance, subject to \$200 deductible/admission & \$25 copay/day beginning with the 2 <sup>nd</sup> through the 5 <sup>th</sup> day Deductible does not apply	inpatient services; if no <u>precertification</u> is obtained, no benefits are available	
If you need help recovering or have other special health needs	Home health care	No charge <u>Deductible</u> does not apply	20% <u>coinsurance</u> , subject to the overall <u>deductible</u>	Subject to overall deductible for out-of-network outside of Alabama; precertification is required for services rendered outside Alabama; if no precertification is obtained, no benefits are available; out-of-network not covered within the state of Alabama; benefits are also available for home infusion services.	

<sup>\*</sup> For more information about limitations and exceptions, see the  $\underline{\text{plan}}$  or policy document at  $\underline{\text{https://www.rsa-al.gov/peehip/publications/}}$ .

Common Medical Event	Services You May Need	What You Will Pay In-Network Provider (You will pay the least)	What You Will Pay Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Rehabilitation services  Habilitation services	20% coinsurance; subject to the overall deductible  20% coinsurance; subject to the overall deductible	20% coinsurance; subject to the overall deductible  20% coinsurance; subject to the overall deductible	Benefits listed are for Rehabilitation & Habilitation services; subject to overall deductible; speech therapy is limited to a maximum of 30 visits per member per calendar year; physical therapy will require precertification after 15 visits to determine medical necessity for continued therapy; if no precertification is obtained for continued visits, no benefits are available; visits will accumulate regardless of provider children ages 0-18 with an autistic diagnosis are allowed
	Skilled nursing care	Not covered	Not covered	ages 0-18 with an autistic diagnosis are allowed unlimited visits for occupational, physical and speech therapy  Not covered; member pays 100%
	Durable medical equipment		20% <u>coinsurance</u> , subject to overall <u>deductible</u>	Out-of-network, member responsible for any difference between the charge and the allowed amount; precertification may be required; if no precertification is obtained, no benefits are available
	Hospice services	No charge <u>Deductible</u> does not apply	20% <u>coinsurance</u> , subject to the overall <u>deductible</u>	In Alabama, <u>out-of-network</u> not covered; <u>precertification</u> is required for services rendered outside Alabama; if no <u>precertification</u> is obtained, no benefits are available
If your child needs dental or eye care	Children's eye exam	No charge Deductible does not apply	Not covered	Visual acuity exam only - rendered by child's pediatrician This is not a comprehensive routine vision plan. Benefits listed are mandated preventive services; visit AlabamaBlue.com/preventiveservices
	Children's glasses	Not covered Deductible does not apply	Not covered	Not covered; member pays 100%
	Children's dental check-up	No charge Deductible does not apply	Not covered	Dental caries prevention only – rendered by child's pediatrician This is not a comprehensive dental plan. Benefits listed are mandated <u>preventive</u> services; visit <u>AlabamaBlue.com/preventiveservices</u> ;

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <a href="https://www.rsa-al.gov/peehip/publications/">https://www.rsa-al.gov/peehip/publications/</a>.

#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Cosmetic surgery
- Dental care (Adult)
- Glasses, child

- Hearing aids
- Long-term care
- Private-duty nursing
- Routine eye care (Adult)

- Routine foot care
- Skilled nursing care

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u>document.)

- Bariatric surgery (Only morbid obesity in limited circumstances; limitations apply)
- Chiropractic care (Limited to 12 visits per member per calendar year for out-of-network)
- Infertility treatment (Limitations apply)
- Non-emergency care when traveling outside the U.S.

### **Your Rights to Continue Coverage:**

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1-877-267-2323 x61565 or <a href="https://www.cciio.cms.gov">www.cciio.cms.gov</a> or your <a href="plan">plan</a> administrator at the phone number listed in your benefit booklet. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="https://www.healthCare.gov">Health Insurance</a> Marketplace, visit <a href="https://www.healthCare.gov">www.healthCare.gov</a> or call 1-800-318-2596.

# Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Blue Cross and Blue Shield of Alabama at 1-800-327-3994

#### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

# Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <a href="https://www.rsa-al.gov/peehip/publications/">https://www.rsa-al.gov/peehip/publications/</a>.

## **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$300
■ Specialist copayment	\$35
■ Hospital (facility) copayment	\$25
■ Other copayment/coinsurance	\$150/20%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

# Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's overall deductible</u>	\$300
■ Specialist copayment	\$35
■ Hospital (facility) copayment	\$25
Other conavment/coinsurance	\$150/20%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

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■ The <u>plan's</u> overall <u>deductible</u>	\$300
■ Specialist copayment	\$35
■ Hospital (facility) copayment	\$25

■ Other copayment/coinsurance \$150/20%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

<u>Diagnostic tests</u> (x-ray)

<u>Durable medical equipment</u> (crutches)

<u>Rehabilitation services</u> (physical therapy)

Total Example Cost	\$12,700	Total Example Cost	\$5,600	<b>Total Example Cost</b>	\$2,800	
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing		
<u>Deductible</u>	\$0	<u>Deductible</u>	\$200	<u>Deductible</u>	\$300	
Copayments	\$400	Copayments	\$600	<u>Copayments</u>	\$200	
Coinsurance	\$0	Coinsurance	\$0	Coinsurance	\$300	
What isn't covered		What isn't covered		What isn't covered		
Limits or exclusions	\$60	Limits or exclusions	\$0	Limits or exclusions	\$0	
The total Peg would pay is	\$460	The total Joe would pay is	\$840	The total Mia would pay is	\$800	

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: <a href="https://www.rsa-al.gov/peehip/wellness">https://www.rsa-al.gov/peehip/wellness</a>.

# Language Access Services and Notice of Nondiscrimination:

The Public Education Employees' Health Insurance Plan (PEEHIP) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. PEEHIP does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

#### PEEHIP:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, or other formats); and
- Provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need these services, contact our 1557 Compliance Coordinator, at 1-877-517-0020. If you believe that PEEHIP has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Public Education Employees' Health Insurance Plan, 201 South Union Street, Montgomery, Alabama, 36104, Attn: 1557 Compliance Coordinator, 1-877-517-0020, 1-877-517-0021 (fax), PEEHIP.Info@rsa-al.gov (email). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Section 1557 Compliance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.

# Multi-Language Interpreter Services

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-517-0020.

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-517-0020 번으로 전화해 주십시오.

Chinese: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電1-877-517-0020.

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-877-517-0020.

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-0020-517-517. Arabic

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-877-517-0020.

French: ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-877-517-0020.

Gujarati: ધ્યાન આપો: જો તમે ગુજરાતી બોલતા હોય, તો ભાષા સહાયતા સેવા, તમારા માટે નિઃશુલ્ક ઉપલબ્ધ છે. 1-877-517-0020.

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-877-517-0020.

Hindi: ध्यान दें: अगर आपकी भाषा हिंदी है, तो आपके लिए भाषा सहायता सेवाएँ निःशुल्क उपलब्ध हैं 1-877-517-0020 पर कॉल करें।

Laotian: ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມືພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-877-517-0020.

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-877-517-0020.

Portuguese: ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-877-517-0020.

Turkish: DİKKAT: Eğer Türkçe konuşuyor iseniz, dil yardımı hizmetlerinden ücretsiz olarak yararlanabilirsiniz. 1-877-517-0020 irtibat numaralarını arayın.

Japanese: 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-877-517-0020 まで、お電話にてご連絡ください。