



## Modernization Project Returned Check

### Important

Good afternoon,

This is a notification that the RSA will be returning the paper check you submitted for March Contributions. On April 1<sup>st</sup>, The RSA went live with its new Employer Self-Service (ESS) portal. This portal replaces the old CRA portal. Rather than accepting paper checks, ESS now allows employers to submit their payments electronically via EFT. **The RSA will no longer accept paper checks, nor will it allow contribution information to be submitted via CRA.**

For the RSA to correctly allocate funds to the right members, employers will need to submit updated enrollment and contribution information for each member via ESS. The RSA has created a dedicated [training page](#) to help employers navigate the new system. We have created detailed guides and videos on how to provide EFT information, update enrollments, and submit your first contribution report.

If you want more help, please call a representative at the contact information shown below.

### Support

We would love to hear from you! For additional support, please contact an **Employer Services Representative**.

- Phone: 334-517-7005
- Email: [employer.services@rsa-al.gov](mailto:employer.services@rsa-al.gov)