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January 11, 2019

RSA Temporary Power Shutdown

- At approximately 4:00 p.m., Friday, January 18, 2019, the RSA will have a power shutdown to improve its power infrastructure. This will cause the shutdown of the RSA phone system, Member Online Services (MOS), Employer Self-Service (ESS) portal, Contributions Reporting Application (CRA), and the RSA website. None of these systems will be available until power is restored.
 - ♦ We expect all systems to be functioning no later than **Monday, January 21.**
 - ♦ We greatly appreciate your cooperation in this matter as we perform an upgrade and maintenance to our external power feeds.
- Did you know the RSA is featured in American Airlines worldwide flight magazine? Read the "American Way" article in the January Advisor.
- The 2019 ERS Tier 2 Member Handbook is now available <u>online</u>.
- Plan a weekend getaway around Valentine's Day! The special hotel rates for January March are posted on the <u>member discounts page</u>.
- RSA-1 is a powerful tool to help you reach your retirement dreams! Enroll in three easy steps!