

Southland Benefit Solutions is a Third-Party Administrator, TPA, and not an insurance company. As a TPA, Southland manages the administration and claims adjudication for self-funded groups such as the Public Education Employees' Health Insurance Plan, PEEHIP.

The Public Education Employees' Health Insurance Plan, PEEHIP, is self-funded which allows them to offer you the best possible benefits at the lowest possible cost in the marketplace for those that choose to take part in their plans.

In addition, to being a Third-Party Administrator, Southland was in a unique situation, in that it managed its own dental network called DentaNet. In March of this year, Southland entered into a long-term agreement for the use of the DentaNet Dental Network with Principal Financial, however, Principal would own and manage the DentaNet, Dental Network, where PEEHIP members will still have access to the in-network dental providers.

PEEHIP members should see no changes as they still have full access to the DentaNet, Dental Network, and Southland Benefit Solutions still proudly manages the administration and claims adjudication.

Southland's goal aligns with PEEHIP's which is to offer the best possible value to PEEHIP members for healthcare. Along with that, Southland is committed to making sure that members continue to receive the great, personalized customer service that they have received over the years.

If you have any questions about this transition, please contact Southland Benefit Solutions at sbsclaims@southlandbenefit.com or call 205-343-1250.

As always, Southland appreciates our relationship, support, and we look forward to our future together.

DentaNet FAQ – Frequently Asked Questions

Question	Answer
Did Principal buy Southland?	No, Principal did not buy Southland Benefit Solutions. There are no changes in working with Southland members or filing Southland claims.
Did Principal acquire DentaNet?	Yes, Principal has acquired the DentaNet dental network from Southland Benefit Solutions, (SBS). However, Southland Benefit Solutions has a long-term use agreement with the DentaNet, Dental Network. Members will continue to have access to DentaNet Dental offices and Providers.
Is Southland Benefit Solutions an insurance company?	No, Southland Benefit Solutions is not an insurance company. Southland Benefit Solutions is a third-party administrator that adjudicates and pays claims for self-funded groups.
As a member, what can I expect next?	No change in your available Dental Network, DentaNet. No change in the management of your Dental plan or the way you and your Dentist submits claims. To stay up to date on in-network providers in your area, please visit our online directory at https://www.southlandbenefit.com/search/
Is there a new way to file claims?	Claims should continue to be filed the same way a member have done historically. Southland will continue to process claims in the same way for members.
Will my premium increase due to the change of DentaNet to Principal?	No, there will be no increase to premiums, and seeing in-network providers means members should not see any change in out-of-pocket expenses for covered dental services.
Who can I contact with questions about this agreement?	Please reach out to your current SBS (DentaNet) representatives by emailing or calling: sbsclaims@southlandbenefit.com 205-343-1250 If you have any questions about member eligibility or claims, please call customer service at 205-343-1250