

ITB # 14-016
Security Guard Services
Questions and Answers

- Is there billable a salaried manager (outside the schedule)? **No.**
- Does the 3,668 hours per week include the supervisory 168 in both Montgomery and Mobile (total of an additional 336 hours per week)? **For evaluation purposes the hourly Guard Rate will be based on 2,996 hours. The Guard Supervisor hourly rate will be based on (168 hrs. per week for Montgomery and 168 hrs. per week for Mobile) a total of 336 hrs.**
- Are disadvantaged businesses taken into consideration as part of the deciding criteria for the winning bidder? **No.**
- The contractor-provided radio system must be compatible with RSA broadcast frequencies per the ITB. Are there more specifications about the current broadcast frequencies or has it already been confirmed that the Motorola Saber series is indeed compatible? **It has been confirmed that the Motorola Saber is compatible with our broadcast frequencies. Any other radios that are "equal to" the Saber series should work. RSA uses UHF frequency.**
- What is latest date proposals sent via U.S. Postal Service need to be post marked by and/or received by RSA? **Proposals must be received by RSA no later than 5:00 p.m., October 15th. Regardless as to how they are delivered.**
- With regard to the one (1) specified vehicle, will that vehicle be used exclusively for transit between Montgomery and Mobile? **The vehicle specified is for the use of the Guard Supervisor in Montgomery only.**
- Will RSA be responsible for the fuel and maintenance on the Montgomery Supervisor's SUV? **No.**
- If NO, how many weekly miles will be required on the vehicle to perform the necessary supervisor duties? **Approximately 70-75 mile per week.**
- What type of Motorola Radio will be needed. **Saber Series or equivalent.**
- 3 radios per site are required. Pages 28-30 list 13 sites is this correct? **At least 39 radios will be needed.**
- Will RSA pay for the \$90.00 monthly internet connection? **No.**
- Will RSA bill back the vendor for this charge? **RSA will invoice the contractor for the internet service.**
- Are uniforms picked-up and delivered by a dry cleaning service? **Cleaning of the uniforms will be the responsibility of the awarded contractor.**
- Deduction for time lost. Will this be the hourly contracted bill rate? **In the event of an absent guard, the Supervisor must stand in until the substitute arrives. Failure of the supervisors to check in during shifts as described will result in a deduction at a rate of four times the hourly guard rate per missed check-in, per shift, per facility.**

- Are the guards required to stay on post during meals and lunches or they relieved with additional staff? [Under no circumstances shall a guard post remain vacant or unattended at any time. Guards are to be paid for lunch time and breaks.](#)
- What clocking in/out system does the current provider using? Do the current guards clock in at each location or do they have a certain area they clock in and then disperse to the buildings? [RSA does not have a clocking in / out system. Supervisors are responsible for assuring staffing is ready at the beginning of each shift.](#)
- Is your radio frequencies UHF, VHF, or 800 MHZ? [UHF.](#)
- Section 6.3 Background checks- Does the contractor have to disclose all the findings of the required bi-annual background checks or could the contractor sign a discloser with RSA to provide employee background information if it requested on a certain employee? [ALL background check information shall be disclosed to RSA.](#)
- Section 6.8 Medically Acceptable- Could RSA please clarify their meaning of “serious medical conditions” for the required fit for duty exams. [A medical condition that would not allow or impair the guard from performing all of the required duties.](#)
- Section 6.9 Medical Insurance- Could you please clarify if RSA is requiring the contractor to pay for the entire Insurance portion of the employees insurance and employee pays zero? [Yes, page 15, Section 6.9 states, “The contractor shall pay for all medical insurance premiums for the security staff and guards who are eligible employees...”](#)