

Contact Information for the PEEHIP Prescription Drug Program

MedImpact Contact Information

The PEEHIP Board of Control selected **MedImpact Healthcare Systems, Inc.** as the claims administrator for the PEEHIP Prescription Drug Program component of your health care plan. **MedImpact** is responsible for processing retail drug claims under PEEHIP's coverage requirements established by the PEEHIP Board of Control effective October 1, 2010.

Customer Service

MedImpact's Customer Service Center is available 24 hours a day, 7 days a week for PEEHIP members and covered dependents with questions about the PEEHIP Prescription Drug Program.

Phone #: 877-606-0727 **Web Address: <https://mp.medimpact.com/ala>**

Prior Authorization for Step Therapy and PA Drugs

By Fax: Pharmacists or physicians who choose instead to fax their prior authorization requests to MedImpact, may do so by completing the **Medication Request Form (MRF)** and faxing it to the **MedImpact toll free fax number:**

PA Fax #: 877-606-0728

Pharmacy Help Desk

MedImpact's Pharmacy Help Desk is available 24 hours a day, 7 days a week to assist Pharmacists with questions about the PEEHIP Prescription Drug Plan.

Phone #: 800-788-2949