

# **Contact Information for the PEEHIP Prescription Drug Program**

## **MedImpact Contact Information**

The PEEHIP Board of Control selected **MedImpact Healthcare Systems, Inc.** as the claims administrator for the PEEHIP Prescription Drug Program component of your health care plan. **MedImpact** is responsible for processing retail drug claims under PEEHIP's coverage requirements established by the PEEHIP Board of Control effective October 1, 2010.

### **Customer Service**

MedImpact's Customer Service Center is available 24 hours a day, 7 days a week for PEEHIP members and covered dependents with questions about the PEEHIP Prescription Drug Program.

**Phone #: 877-606-0727**

**Web Address: <https://mp.medimpact.com/ala>**

### **Prior Authorization for Step Therapy and PA Drugs**

By Phone: Pharmacists and Physicians may contact MedImpact at the toll-free PEEHIP exclusive PA phone number to request a **Prior Authorization review by phone:**

**PA Phone #: 800-347-5841**

By Fax: Pharmacists or physicians who choose instead to fax their prior authorization requests to MedImpact, may do so by completing the **Medication Request Form (MRF)** and faxing it to the **MedImpact toll free fax number:**

**PA Fax #: 877-606-0728**

### **Pharmacy Help Desk**

MedImpact's Pharmacy Help Desk is available 24 hours a day, 7 days a week to assist Pharmacists with questions about the PEEHIP Prescription Drug Plan.

**Phone #: 800-788-2949**