



The Retirement Systems of Alabama

201 South Union Street, Montgomery, Alabama 36104 · 877.517.0020

STRENGTH. STABILITY. SECURITY.



May 2010

New Features on the RSA Web Site!

Members can now view ERS, TRS, JRF, and RSA-1 statements online

RSA members and beneficiary recipients can now log on to Member Online Services, or MOS, to view their personal account information anytime. Separate from our Web site, MOS provides a secure environment for accessing sensitive information and making changes to information such as your mailing address. Simply go to our Web site at www.rsa-al.gov and click on the Member Online Services button on the left side to register or login.

All you need is a User ID and Password. If you don't already have these, register for an account. To protect your identity and account information, registration requires you to use your personal identification number, or PID. If you do not know your eight-digit PID number, you can request a PID letter to be sent to you by clicking the "Request a PID Letter" link on the registration page. For TRS members with PEEHIP insurance, your PID is the last eight digits of your contract number on your insurance card (exclude the leading zero).

Login to the online system once you have registered. Just enter your User ID and Password at the **Member Login** page and press **Login**.

Features of the Member Online Services system:

- The online system is user friendly, accurate, and secure!
- Online services available for **all RSA Members**.
- All pages have Help links to instructions, and some have links to very helpful FAQs to provide you with quick online assistance 24 hours a day, 7days a week.
- All pages are specifically customized for each member so that you are presented with only the options and information that are applicable to you. This saves you time!
- Security features: If the screen is idle for 15 minutes or longer, the online session will time out and you will have to login again. If your login information is entered incorrectly 3 times, you will be locked out for 15 minutes and must login again.
- RSA members can view information about their TRS, ERS, JRF, and/or RSA-1 Deferred Compensation account balances, service credits, contributions and beneficiary data online.
- RSA members can update their contact information online such as address, phone number and email changes. A Confirmation page with a date and time stamp is given each time you successfully change or update your contact information online. Please print a copy of your confirmation for your records.

Register and login to:

- View and change contact information
- View retirement account information
- View RSA-1 account information

PEEHIP members can also:

- View current coverages
- New members can enroll in coverage
- Make changes during Open Enrollment

- Add dependents due to Qualifying Life Events
- Update student dependent status

If you have any questions about MOS, please contact RSA Member Services at 877.517.0020 or email servicedesk@rsa-al.gov.

The RSA's Member Online Services system is fast, free, accurate, and secure!

Prepared by the Communications staff of the Retirement Systems of Alabama. To have your questions answered in "Preparing for Retirement", please address them to **Michael Pegues, Communications, Retirement Systems of Alabama, P.O. Box 302150, Montgomery, Alabama 36130-2150**. Please visit our Web site at www.rsa-al.gov.