

Helpful Information to Protect Retirees

The following two state agencies offer services to assist retirees in many areas as well as protect them from fraud and abuse. The RSA's Web site at www.rsa-al.gov also provides information for our members on avoiding unsolicited information.

Alabama Department of Senior Services (ADSS)

ADSS administers programs for senior citizens and people with disabilities. Through the Regional Planning Commissions and the local Area Agencies on Aging (AAA), ADSS administers statewide programs on aging that cover all 67 counties. AAA is currently providing nutrition service through over 360 senior centers. Other services provided by ADSS include Caregiver Assistance, Disaster Recovery, Elder Abuse, Insurance Counseling, Legal Assistance, Long Term Care Ombudsman, Medicare Fraud Prevention, Nutrition and Wellness, and more.

ADSS also provides on its Web site: *Alabama Connect*. It assists older adults, individuals with disabilities and their family members locate services they might need as well as information that might be of interest. The site has a collection of tools, resources, and educational information.

Contact:

770 Washington Avenue RSA Plaza Suite 470
 Montgomery, Alabama 36130
 334.242.5743 877.425.2243
 800.AGELINE (800.243.5463)
 Fax 334.242.5594
 Email: ageline@adss.alabama.gov
 Web: www.alabamaageline.gov

Alabama Attorney General

The Attorney General's Office offers many services through its Web site and numerous publications including Consumer Protection, Child Abuse & Exploitation, Elder Abuse & Exploitation, and Welfare Fraud. Under Consumer Protection, the site provides for a free annual credit report, and guides to protect you from home repair fraud and your good name from identity theft.

Identity Theft Phone and Web Site Reference

Government Agency Contacts

Attorney General Troy King's Consumer Protection Hotline	800.392.5658 www.ago.alabama.gov
Federal Trade Commission	877.IDTHEFT www.ftc.gov
United States Postal Inspector	404.608.4500 www.usps.com
Social Security Administration	800.772.1213 www.ssa.gov

Credit Bureau Contacts

Equifax	800.525.6285
Experian	888.397.3742
Trans Union	800.680.7289

Check Verification Services	
TeleCheck	800.710.9898
Certegy Inc.	800.437.5120
International Check Services	800.631.9656

Other Consumer-Related Contacts	
To reduce the number of unsolicited offers of credit	888.5.OPT-OUT (888.567.8688)
To reduce the number of telemarketer calls you receive	888.382.1222 www.donotcall.gov

Contact:

www.familyprotection.alabama.gov
Alabama Attorney General's Office
500 Dexter Avenue · Montgomery, Alabama 36130
Phone 334.242.7300 · Toll-free 800.230.9485

Retirement Systems of Alabama

Solicitation of Personal Information

An RSA member should never respond to an unsolicited e-mail, text message, or phone call requesting personal information to verify information about their retirement account or to re-activate an online account. The RSA does not solicit members by e-mail or phone to verify or request security information. If you ever receive such a fraudulent request, please do not respond, email us at member.services@rsa-al.gov or call 877.517.0020.

Prepared by the Communications staff of the Retirement Systems of Alabama. To have your questions answered in "Preparing for Retirement", please address them to **Michael Pegues, Communications, Retirement Systems of Alabama, P.O. Box 302150, Montgomery, Alabama 36130-2150**. Please visit our Web site at www.rsa-al.gov.